## ORANGE COUNTY HEALTH CARE AGENCY

## POINT OF DISPENSING (POD)

Quick Reference Guide

## **Agency Responsibilities**

## **Orange County Health Care Agency (HCA)**

#### Response

- Coordinate the release of information to the public with the Public Information Officer (PIO), in conjunction with the Operational Area.
- Assist the affected municipality with the release of public information, in conjunction with the Operational Area.
- Assess information provided by Epidemiologists to determine suspected area of exposure and suspected agent.
- Request the activation of POD sites through the Operational Area based on suspected area of exposure and suspected agent.
- 5. Activate Health EOC when appropriate.
- 6. Supply POD sites with all forms and medical supplies, as needed.

## **City EOC**

#### Response

- Activate City EOC.
- 2. Activate POD site based on request from Operational Area to do so.
- 3. Notify all identified POD staff and response personnel to begin POD deployment.
- Establish procedures, or utilize current procedures, for POD security and personnel accountability (i.e. activate badging protocols).
- Establish and maintain contact with the POD and/or command post.
- 6. Request logistical support and assess procurement through Operational Area.
- Brief and consult with the County Chairperson/County Administrator, County EM Director and the EOC about information received and disseminated.
- Coordinate and prepare official emergency information statements in conjunction with Operational Area, if appropriate.
- Establish and maintain a joint public information center to ensure coordinated public information during emergency operations, if requested by UC or EOC.
- 10. Inform Unified Command of any common media questions and/or concerns.

### **Operational Area**

### Response

- Coordinate with the HCA PIO, City EOC(s) and Emergency Management Director regarding the release of information to public sources.
- Notify City EOC, emergency manager and/or other delegated officials to activate City POD site(s) based on County Health Officer's request to do so.
- 3. Support City EOC and POD response activities.
- Send a representative to the EOC or JICC as requested.

## Important HCA Phone Numbers

Health EOC Manager - (714) 437-5764

Health EOC Fax - (714) 437-5767

HCA Epidemiology - (714) 834-8180

## **HCA Exercises only**

In the event of a needle stick, please call Employee Health Line (714) 834-5974

# POD Information POD Activation

# <u>Purpose</u> - PODs are medical dispensing areas designed to provide prophylaxis to a large number of people during the shortest time possible.

Activation - The County Health Officer, in conjunction with local, state and federal agencies, will request POD activation, when appropriate, via the Operational Area's notification systems. PODs may be simultaneously activated throughout the County. PODs are expected to become operational within 12 hours, operate for a 24-hour period for up to 5 to 7 days, or until deactivation is requested.

<u>Physical Location</u> – PODs will be located separate from the City Emergency Operations Center and pre-selected by City Emergency planners. An Incident Action Plan will have been developed prior to site activation. Activation is determined by type of incident and suspected agent/area of exposure.

## **POD Direction & Control:**

<u>Structure</u> – PODs will operate under the Incident Command Structure (ICS) and all POD response and recovery agencies will coordinate with each other to accomplish activities as directed by the Unified Command.

<u>Unified Command (UC)</u> - The POD Unified Command will be comprised of Fire, Law Enforcement, and Health personnel with all response activities directed by the UC.

<u>Liaison</u> - The Health Care Agency will provide an HCA Liaison to the POD site to allow for communication and coordination between the POD and Health Care EOC. A site/facility liaison will also be provided by the site/facility.

## **POD General Response Activities:**

Activities – General POD activities will include: POD staff activation and notification, site activation and set-up, site control and security; receiving, managing, storing and requesting of medical supplies, dispensing of medical prophylaxis, patient tracking and screening, and recovery.

#### **Unified Command**

- Conduct initial Unified Command Meeting
- Review, set and/or modify objectives within IAP
- Conduct Command/General Staff Meeting
- Distribute FOG Section 2
- Approve operational IAP, ensure distribution to staff

#### Operations

- Oversee site set up
- Review Policies and Procedures (Section 3)
- Ensure all clinic stations and security areas are staffed.

#### **Logistics**

- Review IAP & on-site equipment list
- Establish POD based on site map within IAP
- Process incoming medication shipments
- Assess need for additional staff, assets and supplies
- · Provide staffing availability updates as requested

#### **Planning**

- Review, activate, amend and distribute IAP
- Distribute/duplicate all FOG documents as needed.
- Schedule briefing(s) and provide situational reports

\*See Section 3 for information on POD Management techniques

### **POD Operations**

#### The Four Basic Stations

Check-in - Receives Patients

- Large area for initial patient intake
  - Distribute applicable forms
    - Patient History Forms
    - 2. Agent Information Sheets
    - 3. Drug Information Sheets
  - Conduct screening using station script
  - General supplies needed:
    - Pens, tables, chairs, trash cans

#### Screening - Review Patient History Forms

- Conduct screening using station script
- Review Patient History Forms for contraindications
- o Remove contraindications from line
- Send all others to Dispensing
- General supplies needed:
  - Pens, tables, chairs, trash cans

<u>Dispensing</u> – Dispense Medications/Vaccines/Materials

- Large area for multiple Dispensers/Vaccinators
- Conduct screening using station script
- o Review Patient History Forms for contraindications
- Supply patient with prophylaxis
- Notate Patient History form of dosage dispensed
- General supplies needed:
  - Medical supplies (i.e. gloves, dosing information, alcohol wipes, cotton balls etc.), pens, tables, chairs, sharps containers (vaccine only), trash cans

Form Collection (Exit) - Collect Patient forms

- Collect all patient history forms and file
- General supplies needed:
  - Tables, chairs, boxes and/or filing system.

## **POD Medical Storage Area**

- Secured area (i.e. security personnel at area and when medications/vaccinations are transported).
- Easily accessible to delivery trucks.
- □ Temperature controlled.
- □ Area to store medications (200+ Sq. Ft.)

#### **POD Incident Command Post**

- Secured area.
- Established by the Unified Command
- Away from POD line and patient flow.
- Provide location to staff during briefing

### POD Staff

## Check-In -

- Sign-in at designated staff registration area
- Receive POD position assignment and related forms
- Receive vest, radio and additional equipment as needed, if applicable.
- o Receive radio, if applicable
- Report to supervisor and obtain briefing

#### Demobilization

- Sign-out at the designated staff registration area
- Submit shift documentation
- Return vest, radio and additional equipment, if applicable
- Attend debrief, if applicable



## **POD INCIDENT ACTION PLAN (IAP)**

ICS FORM #	FORM TITLE
N/A	POD SITE MAPS
ICS 202	INCIDENT OBJECTIVES
ICS 203	ORGANIZATIONAL ASSIGNMENT LIST
N/A	SECURITY PLAN
ICS 204	DIVISION ASSIGNMENT LIST
ICS 205	COMMUNICATION PLAN
ICS 206	MEDICAL PLAN
N/A	POD ORGANIZATIONAL CHART
ICS 213	GENERAL MESSAGE
ICS 214	Unit log
ICS 215A	IAP SAFETY ANALYSIS
ICS 221	DEMOBILIZATION CHECKOUT
ADDITIONAL FORMS:	

INCIDENT OBJECTIVES	1. INCIDE	ENT NAME	2	2. DATE	3. TIME	
INCIDENT OBCECTIVES						
4. OPERATIONAL PERIOD (DATE/TIME)	1		<b>,</b>	<u>'</u>		
5. GENERAL CONTROL OBJECTIVES FO	OR THE INCIDENT (I	NCLUDE ALTERNATIV	/ES)			
6. WEATHER FORECAST FOR OPERATION	ONAL PERIOD					
7. GENERAL SAFETY MESSAGE						
8. Attachments (☑ if attached)						
☐ Organization List (ICS 203)	☐ Medical Plan (IC	S 206)	<u> </u>			
☐ Assignment Lists (ICS 204)	☐ POD Maps					
☐ Communications Plan (ICS 205)	☐ POD Organization					
☐ General Message (ICS 213)	☐ Unit Log (ICS 21	-				
☐ Safety Analysis (ICS 215A)	☐ Demobilization (	Checkout (ICS 221)	<u> </u>			
9. PREPARED BY (NAME and POSITION)	10. APPROVED BY (NAME and POSITION)					

ORGANIZA	TION AS	SIGMENT LIST	1. INCIDENT NAME 2. DATE PREPARED 3. TIME PREPARE								
			4. OPERATIONAL PERIOD (DATE/TIME)								
POSITION		NAME									
5. UNIFIED COMMA	AND AND STAF	F	9. OPERATIONS SECTION								
FIRE REP.			CHIEF								
LAW REP.			DEPUTY								
HEALTH REP.											
SAFETY OFFICER			a. SECURITY BRANCH	<u> </u>							
PUBILC INFORMAT	TION OFFICER		BRANCH DIRECTOR								
PUBILC INFORMAT	TION OFFICER										
COMMUNITY LIAIS	ON OFFICER		PERIMETER/PARKING								
			COMMAND POST								
6. AGENCY REPRE	SENTATIVES		CLINIC SECURITY								
AGENCY	NAME		MEDICAL STORAGE/T	RANSPORT							
			TRAFFIC/CROWD CON	NTROL							
			b. CLINIC BRANCH (D	rive Through)							
			BRANCH DIRECTOR								
			DEPUTY								
			CHECK-IN								
			VACCINATION/DISPEN	ISING							
7. PLANNING SEC	TION		FORMS COLLECTION								
CHIEF											
SITUATION STATU			c. CLINIC BRANCH (W	alk Through)							
RESOURCES UNIT			BRANCH DIRECTOR								
DEMOBILIZATION I			DEPUTY								
DOCUMENTATION	UNIT		CHECK-IN								
			VACCINATION/DISPEN	ISING							
			FORMS COLLECTION								
8. LOGISTICS SEC	TION		MEIDCAL BRACNH DIF	RECTOR							
CHIEF											
DEPUTY			ADDITONAL ASSIGNM	ENTS							
a. SUPPORT BRAI	NCH										
DIRECTOR											
SUPPLY UNIT											
FACILITIES UNIT											
GROUND SUPPOR											
PHARMACY TEAM											
STAFF REGISTRAT	TION										
b. SERVICE BRAN	СН										
DIRECTOR											
COMMUNICATIONS	S UNIT										
MEDICAL UNIT											
FOOD UNIT	AME! BOO!=	ION									
PREPARED BY (NA	AIME and POSITI	ion)									

INCIDENT SECU	JRITY PLAN	1. Incident Name		2. Date	3. Operational Period
Radio Frequency	Channel	Report Time and Location	Time	l	Location
		PLEASE NOTE THE KEY INF	ORMAT	ION	
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A Vulnorability of	site and site/for	I. SITE SECURITY			
A. Vullierability of s	site and site/ia	cility strengths & weaknesses			
B. Site ingress/Egre	ess points				
C. Traffic/Crowd Co	ntrol Plan – Ro	ole of Law Enforcement person	nnel		

D. Public Safety Officer Responsibilit	ies	
Officer Name & Badge Number – Call Sign	2. Assigned POD Position Security Branch Director	3. Location
4. Duties		
Officer Name & Badge Number – Call Sign	2. Assigned POD Position Perimeter/Parking Control Security Group Supervisor	3. Location
4. Duties		
Officer Name & Badge Number – Call Sign	2. Assigned POD Position  Command Post Security Group Supervisor	3. Location
4. Duties		
Officer Name & Badge Number – Call Sign	2. Assigned POD Position  Clinic Security Group Supervisor	3. Location
4. Duties		
1. Officer Name & Badge Number – Call Sign	2. Assigned POD Position  Medical Storage/Transport Security Group Supervisor	3. Location
4. Duties		
Officer Name & Badge Number – Call Sign	2. Assigned POD Position  Traffic/Crowd Control Security Group Supervisor	3. Location
4. Duties		
	II. SITE SECURITY BREACH	

	III. SITE EVACUATION PLA	N	
	IV. EXERCISE INFORMATIO	N	
Prepared by (NAME and POSITION)	Approved by (NAME and POSITION)	Date	Time
		23.0	

1. BRANG SECU			2. DIVIS	ION AND POST		ASSIG	GNM	NMENT LIST					
3. INCIDENT	ГИАМЕ				4. O	4. OPERATIONAL PERIOD							
					DA	TE			TIME				
5. OPERATI	ONAL PE	RSONNEL			L								
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BRANCH DI	BRANCH DIRECTOR												
				6. RESOUR	RCES ASS	IGNED TC	THIS	PER	IOD				
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RESOURC	E DESIGI	NATUR	LE	ADER	PERSO	NS NE	EDED	,	PT./TIME	<u> </u>	PT./TIME		
7. CONTRO	L OPERA	TIONS											
8. SPECIAL	INSTRUC	TIONS											
				9. DIVISION/GI	ROUP CO	MUNICA	TIONS	SUN	MMARY				
FUNCTION	1	FREQ.	SYSTEM	CHAN.	FUNCTIO	N	FRE	EQ.	SYSTEM	1	CHAN.		
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COMMAND	REPEAT				SUPPORT	REPEAT							
DIV./GROUP TACTICAL							Į.						
PREPARED E	BY (NAME an	d POSITION)		APPROVED BY	(NAME and P	'OSITION)		DAT	E	TIME			

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3. INCIDENT	NAME		•		4. O	PERATIO	NAL P	PERIOD				
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5. OPERATI	ONAL PE	RSONNEL	-									
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BRANCH DI	RECTOR											
				6. RESOU	RCES ASSI	IGNED TO	THIS	PER	IOD			
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7. CONTRO		TIONS										
7. 0011110	L OI LIXA	110110										
8. SPECIAL	INSTRUC	TIONS										
				9. DIVISION/G	ROUP COM	MMUNICA	TIONS	SUI	MMARY			
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COMMAND	REPEAT				SUPPORT	REPEAT						
DIV./GROUP												
PREPARED B	SY (NAME an	d POSITION)		APPROVED B	 Y (NAME and P	OSITION)		DATE TIME				

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					DA	TE	TIME				
5. OPERATI	ONAL PE	RSONNEL	-								
OPERATION	IS CHIEF			DIVISIO	N/GROUP S	SUPERVISO	R				
BRANCH DI	BRANCH DIRECTOR										
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RESOURC	E DESIGN	NATOR	LE/	ADER	NUMBE PERSO		ANS.	PICKU PT./TIM		DROP OFF PT./TIME	
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7. CONTRO	L OPERA	TIONS									
8. SPECIAL	INSTRUC	TIONS									
		<del>,                                      </del>		DIVISION/GR			_			1	
FUNCTION		FREQ.	SYSTEM	CHAN.	FUNCTIO	N T	FREC	. SYSTE	М	CHAN.	
COMMAND	LOCAL				SUPPORT	LOCAL					
	REPEAT					REPEAT					
DIV./GROUP TACTICAL											
PREPARED B	Y (NAME an	d POSITION)		APPROVED BY	(NAME and P	POSITION)		DATE	TIME		

1. BF SECU			2. DIVIS	ION IC/CROWD	CONTRO	DL AS	SIG	GNMENT LIST					
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8. SPECIAL	INSTRUC	TIONS											
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POD RADIO	COMMUNICATIO	DNS PLAN	1. Incident Name	2. Date/Time Prepared	3. Operational Period Date/Time
		4. Basic Radio	Channel Utilization		
System/Cache	Channel	Function	Frequency/Tone	Assignment	Remarks
5. Prepared by (NAME and POSITION)				,	•

ICS 205

MEDICAL PLAN	1. Incide	ent Name	2. Date P	repared 3. Time Prepared 4. Operational Period							Period
		5.	Incident Me	dical Aid S	Station						
Medical Aid Stations			Location			Paramedics Yes No					
6. Transportation											
			A. Ambula	nce Servic	ces						
Name				Phone			Parame Yes	dics No			
B. Incident Ambulances											
Name								Parame Yes	dics No		
			7. Ho	spitals							
Name	Address			Travel Tim Air Gro		Phone	e H	Helipa ∕es	d No		Center No
		8. M	edical Emer	gency Pro	cedure	es					
				T							
Prepared by (NAME and	POSITION)			10. Review	wed by (f	NAME	and POSITION)				

GENERAL MESSAGE					
то:		PC	OSITION:		
FROM:		PC	OSITION:		
SUBJECT:		DA	ATE:	TIME:	
MESSAGE:					
SIGNATURE:			POSITION:		
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REPLY:			1		
DATE	T1145	OLONIATI IDE (D	COUTION		
DATE:	TIME:	SIGNATURE/P	USITION:		
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UNIT LOG		1. Incident Name	2. Date I	Prepared	3. Time Prepared		
4. Unit Name/Designators		5. Unit Leader (Name and Position)			6. Operational Period		
7.		Personnel Roster	· Assigi	ned			
Nar	ne	ICS Position		Home Base			
8.		Activity Log					
Time		Major Eve	ents				
9. Prepared by (Name and	d Position)						

INCIDENT ACTION PLAN SAFETY ANALYSIS		1. Incident Name						2. Date	3. Time	
Division or Group			F	Potentia	ntial Hazards				Mitigations (e.g., PPE, buddy system, escape routes)	
	Type of Hazard:	Type of Hazard:	Type of Hazard:	Type of Hazard:	Type of Hazard:	Type of Hazard:	Type of Hazard:	Type of Hazard:		
Prepared by (NAME and P	epared by (NAME and POSITION)									

ICS 215A

DEMOBILIZATION CHECKOUT ICS-221				
1. INCIDENT NAME/NUMBER	2. DATE/TIME	3. DEMOB NO.		
4. UNIT/PERSONNEL RELEASED				
5. TRANSPORTATION TYPE/NO.				
6. ACTUAL RELEASE DATE/TIME	7. MANIFE	EST YES NO		
	NUMBER			
8. DESTINATION	9. AREA/	AGENCY/REGION NOTIFIED		
	NAME			
	DATE			
10. UNIT LEADER RESPONSIBLE FOR COLLECTING PERFOR	RMANCE RATING			
11. UNIT/PERSONNEL YOU AND YOUR RESOURCES H	HAVE BEEN RELEASED SU	JBJECT TO SIGNOFF FROM THE FO	LLOWING:	
(DEMOB. UNIT LEADER CHECK) LOGISTICS SECTION	APPROPRIATE BOX)			
SUPPLY UNIT				
COMMUNICATIONS UNIT				
FACILITIES UNIT				
GROUND SUPPORT UNIT LEADER				
_				
PLANNING SECTION				
DOCUMENTATION UNIT				
FINANCE/ADMINISTRATION SECTION				
TIME UNIT				
OTHER_				
12. REMARKS				
221 ICS 1/83				

# Section 2 FIELD RESPONSE DOCUMENTS

**Position Checklists and Station Forms** 

# Section 2 FIELD RESPONSE DOCUMENTS

# Position Checklists and Station Forms

COMMAND STAFF



COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# **UNIFIED COMMAND**

VEST YELLOW

Report To		)	City EOC, Area Command or HEOC		
Supervises			POD Command Staff and Operations, Planning & Logistics Section Chiefs		
As	signme	nt	Unified Command – POD Management		
Su	ggested	Training	Extensive NIMS/ICS Training, Emergency Management & POD Trainings		
Do	cumen	ts &	☐ POD Site Incident Action Plan (IAP) and POD Field Operations Guide		
Eq	uipmei	nt	☐ Communication Source		
			Upon Arrival		
	Assum	ne all responsibili	ties until additional staff arrive.		
	Check	in and obtain ini	itial briefing from current Incident Commander, if applicable.		
	Activa	te/Assign approp	oriate Command/General staff positions (ICS 203)		
	Distrib	oute necessary for	rms (FOG Section 2) to Command/General Section Chiefs		
	Establ	ish Initial Strateg	gic and Tactical Objectives		
	Ensure	Adequate Resor	urces, both Personnel and Equipment		
	Super	vise Incident Ac	tion Plan preparation and distribution. Update as needed - (FOG Section 2)		
	0	Review inciden	t site maps		
	0	Incorporate sup	porting plans into the Incident Action Plan		
	Review	v Communicatio	ns Plan (ICS 205)		
	Appro	ve and authorize	implementation of IAP (Sign ICS 202)		
	Facilit	ate Operations bi	riefing with Supervisory staff (FOG Section 3).		
	0	Determine the t	ime and location of the briefing.		
	0	Establish overa	all Strategy and Tactical Objectives		
	0	Establish Opera	tional Periods.		
	0	Summary of inc	eident and response measures		
	0	POD Operation	s overview		
		<ul><li>Personal</li></ul>	I safety and security		
		<ul><li>Dispensi</li></ul>	ing/Vaccination Dosing amounts		
		<ul><li>Resource</li></ul>	e ordering process		
	0	Identify policy	directives for incident management as they related to incident objectives.		
	0		nary of the current organization, reporting structure and chain of command		
	0	Provide a review	w of current incident response activities and incident status.		
	0	Open POD; dete	ermine POD activation time – notify appropriate personnel.		
			nd first responders are vaccinated or have received prophylaxis when appropriate.		
	Receive confirmation that all stations in POD are operational, physical set-up is optimal and required supplies/equipments are available.				



# **UNIFIED COMMAND**

During Operations
Determine information needs and inform staff of requirements.
Ensure welfare and safety of incident personnel.
Supervise Command and General Staff. Ensure Command and General Staff coordination:
<ul> <li>Check progress on assigned tasks of Command and General Staff personnel.</li> </ul>
<ul> <li>Approve necessary changes to strategic goals and IAP.</li> </ul>
o Ensure that Liaison Officer is making periodic contact with participating agencies.
<ul> <li>Review &amp; correct any safety concerns identified by Safety Officer.</li> </ul>
Ensure all meetings/briefings are conducted as indicated or as needed.
Establish parameters for resource request and releases:
o Review request for critical resources.
<ul> <li>Confirm who has ordering authority within the organization.</li> </ul>
o Confirm those orders that require Command authorization.
Authorize release of information to the media:
<ul> <li>Work with Liaison and PIO to coordinate and approve media releases.</li> </ul>
o If operating within a Unified Command, ensure all Incident Commanders approve release.
Review IAP and modify Strategy and Tactical Objectives as needed.
Coordinate with Planning Chief/Site Demobilization Unit Leader to prepare POD site demobilization plan
End of Shift/Operations
Conduct staff exit interview and debrief Area/Unified Command or HEOC.
<ul> <li>Submit IAP to incoming POD Incident Commander/Unified Command</li> </ul>
o Identify additional issues (i.e. safety/injured) and report them to incoming POD IC
o Brief incoming UC staff to all issues, current activities and unusual events.
Verify next operational period.
Submit all site section documentation to Documentation Unit Leader.
Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.
Site Demobilization
Confirm timing to activate demobilization plan with Unified Command.
Schedule & hold demobilization planning meeting with Section Chiefs.
Approve Demobilization Checkout Plan (ICS 221). Make final entries in IAP.
Authorize demobilization activities.
Release resources and supplies and workforce as appropriate.
Oversee coordination of site 'demobilization' and return of provided equipment and supplies.
Submit all paperwork and activity log to appropriate official(s).
Oversee restoration of facility to pre-clinic conditions.
Secure facility and return keys to facility representatives.
Participate in After Action meetings as required and ensure that an After Action Review occurs.



COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# **LIAISON OFFICER**

VEST	YELLOW
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Report To		Unified Command and/or agency EOC				
Su	ggested Training	Basic NIMS/SEMS Training and POD Management or Public Relations.				
Do	cuments &	□ POD Incident Action Plan (IAP)				
Eq	uipment	☐ Communication Source				
Fu	nction (s)	Point of contact for coordinating and reporting agencies working at a POD.				
		Upon Arrival				
	Receive briefing and as	ssignment(s) from Incident Commander.				
	<ul> <li>Determine time</li> </ul>	and location of initial Operations Briefing.				
	<ul> <li>Participate in in</li> </ul>	itial Operations Briefing (FOG Section 3).				
	<u> </u>	operating and/or assisting agency personnel, their roles, responsibilities and the				
	following for each:					
	<ul> <li>Contact person</li> </ul>					
	-	y, cell phone number, or other communication device				
	<ul> <li>Cooperative agr</li> </ul>	reements				
	<ul> <li>Resource type</li> </ul>					
_	o Number of personnel					
		sentatives concerning resources, capabilities and restrictions on use.				
Ц	Contact site representatives of each cooperating/assisting agency and review coordination plans.					
		During Operations				
	Contact and brief assist	ting agency representatives/mutual aid cooperators.				
	Work with PIO and Un	ified Command to coordinate media releases.				
	Maintain Liaison Activ	ity Log (ICS 214).				
	Monitor incident operat	tions to identify potential inter-organizational issues.				
	Attend Planning Meetings:					
	<ul> <li>Discuss interagency issues and provide contact information</li> </ul>					
	Ensure issues are docur	mented on Unit Logs (ICS 214).				
		End of Shift/Operations				
	Verify next work sched	lule and brief incoming liaison officer.				
	Return POD identificat	ion and sign out with Staff Registration; return equipment to Supply Unit.				
	Submit all Section Doc	eumentation to Documentation Unit Leader.				
		Site Demobilization				
	Participate in After Act	tion meetings as required.				



## COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# **SAFETY OFFICER**

VEST YE	LLOW
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Re	port To	Unified Command			
Do	cuments & Equipment	<ul> <li>□ POD Incident Action Plan (IAP) –Site Safety Incident Analysis (ICS 215a)</li> <li>□ Communication Source</li> </ul>			
Suggested Training Basic NIMS/SEMS training and Safety Training					
Fu	nction (s)	Identify & mitigate safety hazards for staff, equipment & facilities of POD.			
		Upon Arrival			
	Receive briefing and ass	signment(s) from Incident Commander.			
	· 1	Is and ensure adequate levels of protective equipment (PPE), if needed, are available nate with Resource Unit Leader.			
	Supervise Incident Action	on Plan preparation and distribution			
	<ul> <li>Review and appr</li> </ul>	rove Medical Plan (ICS 206)			
	<ul> <li>Prepare and upd</li> </ul>	ate Site Safety Analysis Plan (ICS 215a)			
	<ul> <li>Develop site Saf</li> </ul>	Tety Message (ICS 202)			
		: Assistant Safety Officers, if any			
	• •	ls & corrective actions for incident or site facility.			
		-up and note any potential hazards.			
	The state of the s				
	o Deliver Site Safety message – describe hazards and precautions (215a)				
	•	ribute any adjustments made to Safety plan			
<u> </u>	Conduct site safety briefing with all Command/General Staff ( <b>FOG Section 3</b> ).				
		During Operations			
	Evaluate situation regularly and provide updates at Planning Section meetings:				
	o Ensure processing areas, staff stations and all staff are demonstrating safe practices				
	<ul> <li>Ensure location, measures</li> </ul>	status & assignment of resources (equipment, supplies, etc) adhere to safety			
	Coordinate with Section	Chiefs to discuss safety issues in incident response.			
	Ensure all Safety issues	are documented on Unit Logs (ICS 214).			
	Update POD IAP as needed.				
End of Shift/Operations					
	Finalize operational peri	od Safety Log and submit to Documentation Unit Leader			
	Verify next work schedu	ıle.			
	Debrief incoming safety				
	Return POD identification	on and sign out with Staff Registration; return equipment to Supply Unit.			
		Site Demobilization			
	Participate in After Acti	on meetings as required.			



# PUBLIC INFORMATION OFFICER VEST YELLOW

Report To		Unified Command				
Su	ggested Training	Basic NIMS/SEMS training, media training.				
	cuments &	□ POD Site Map				
Eq	uipment	☐ Communications Plan (ICS 205) & available media directories				
		☐ Communication Source				
Fu	nction (s)	Provides information to media outlets in coordination with the Joint Information				
		Center (JIC), Unified Command or Area Command based on reporting structure.  Upon Arrival				
	D	•				
	· ·	signment(s) from Unified Command.				
ם כ		a onsite, location of media briefing area and point of contacts for media.				
ם כ	<del>-</del>	o JIC, site information and/or internal information ation of Operations Briefing ( <b>FOG Section 3</b> ):				
J		eport and status of media requests.				
	O Belivei illedia id					
	<b>D</b>	During Operations				
	•					
	(,)					
] [	J					
	<ul><li>Attend Briefings:</li><li>Discuss interagency issues with Liaison</li></ul>					
	_	·				
	<ul> <li>Obtain current incident status reports and develop updates schedule</li> <li>Ensure issues are documented on Unit Activity Logs (ICS 214)</li> </ul>					
		ormation release and/or constraints of release from Unified Command and				
J	participating agencies, in					
	Release news to media a	and post information in Command post				
	Record all interviews an	nd copy all news releases; correct erroneous and misleading information				
	Assess need for special	alerts/warnings targeting special populations				
	End of Shift/Operations					
	Verify next work schedu	ule and debrief incoming PIO.				
	Return POD identificat	tion and sign out with Staff Registration; return equipment to Supply Unit.				
	Provide news releases, t	oulletins and summaries to Documentation Unit.				
		Site Demobilization				
	Deliver POD deactivation	on statement with approval of JIC and Unified Command				
	☐ Participate in After Action meetings as required.					

# Section 2 FIELD RESPONSE DOCUMENTS

# Position Checklists and Station Forms

OPERATIONS



# **OPERATIONS SECTION CHIEF**

VEST

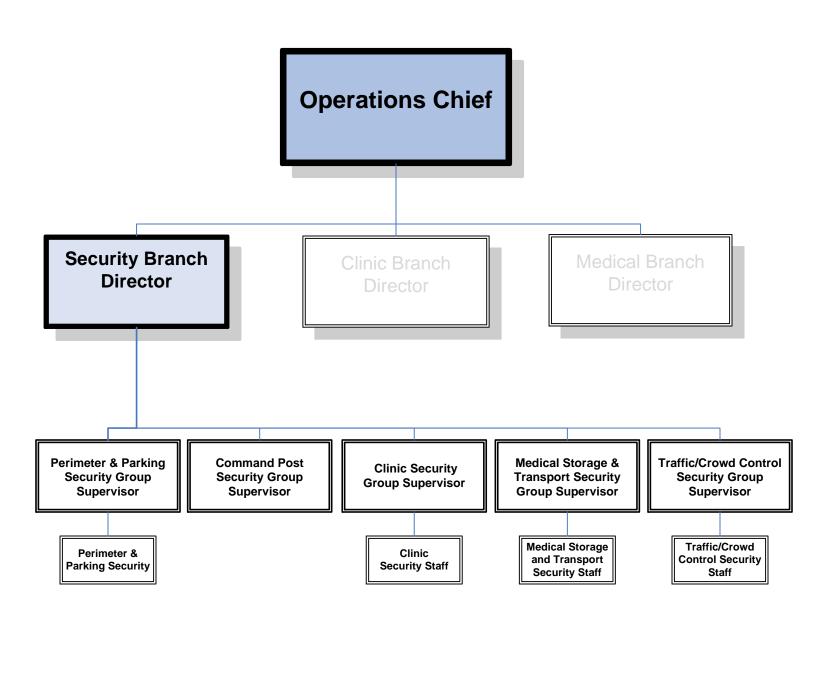
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Report To	Unified Command				
Supervises	Field Activities, including Security, Clinic and Medical Branch Directors				
Suggested Training Extensive NIMS/ICS Training, Operations Management & POD Management					
Documents & Equipment	<ul> <li>□ POD Incident Action Plan (IAP)</li> <li>□ POD FOG – P&amp;Ps (Section 4) and Station Scripts (FOG Section 2)</li> <li>□ Patient History Forms and Medical Information Sheets – provided by HCA</li> <li>□ Operations Section Position Checklists (FOG Section 2)</li> <li>□ POD Communications Plan (ICS 205)</li> <li>□ Communication Source</li> </ul>				
	Upon Arrival				
<ul> <li>□ Confirm staff activation</li> <li>□ Care Agency) as needed</li> <li>□ Provide initial strategy</li> <li>□ Review POD IAP, Confirm staff activation</li> </ul>	<ul> <li>☐ Confirm staff activation: Security, Clinic &amp; Medical Branch Directors. Request Deputy (from Health Care Agency) as needed.</li> <li>☐ Provide initial strategy and tactical objectives based on direction of IC/Unified Command.</li> </ul>				
-	schedules and requests based on IAP. Develop Division and Group assignments.  Participate in Operations Briefing (FOG Section 3). Provide:				
<ul> <li>Review current actions and the update prior shift accomplishments.</li> <li>Operations Section Division/Group Assignments.</li> <li>Confirm with Logistics estimated arrival time for all equipment and medical supplies</li> <li>Conduct General briefing (FOG Section 3) to include/address:</li> <li>Chain of Command, performance expectations, POD strategy and tactical objectives.</li> </ul>					
<ul> <li>Any pharmacy</li> <li>Distribute Ope Sheets to appropriate to ap</li></ul>	protocols and/or orders and standards issued ration section Position Checklists, Station Scripts, Drug and Agent Information priate Branch Directors and reporting of those issues – Safety Officer POD stations, restrooms, canteen, briefing areas, etc.				
<ul> <li>Span of control, requests procedures (e.g. equipment, starr,)</li> <li>Communications plan (ICS 205)</li> <li>Ensure staff understand their roles and functions and are able to perform assigned tasks.</li> <li>Determine POD layout &amp; equipment and supply arrival time with Logistics</li> <li>Oversee POD site set-up. Tour POD site after set-up is complete and ensure existing personnel, materials, equipment and supplies are adequate for POD operations.</li> <li>Notify Unified Command when all Operation Section Branches are operational.</li> </ul>					



# **OPERATIONS SECTION CHIEF**

During Operations		
Ensure adequate resources, including personnel, equipment and supplies with Logistics Chief		
Maintain operational period IAP documents, operational period summary reports from Branch Directors and provide all changes/implementations to Unified Command.		
Evaluate situation and provide updates to Unified Command and Logistics Section		
<ul> <li>Provide Staff Registration Team Leader with resource status updates</li> </ul>		
<ul> <li>Location, status and assignment of resources</li> </ul>		
o Clinic Branch information (i.e. patient throughput, amount of prophylaxis distributed, etc.).		
Ensure coordination of Operations with other Command/General Staff		
Ensure all policies and procedures are being adhered to (FOG Section 4).		
Document all Operations functions on Unit Logs (ICS 214)		
End of Shift/Operations		
Conduct staff debriefing.		
<ul> <li>Document issues and report them to Unified Command.</li> </ul>		
<ul> <li>Identify additional issues (i.e. safety/injured) and report them</li> </ul>		
<ul> <li>Brief incoming staff to issues and/or unusual situations experienced</li> </ul>		
Verify next staff work schedule.		
Return POD identification and sign out with Staff Registration Team Leader		
Return equipment to Supply Unit.		
Submit all Section Documentation to Unified Command.		
Site Demobilization		
Attend demobilization planning meeting with Unified Command.		
Assist in Demobilization Checkout (ICS 221) completion. Update in IAP.		
Release resources and supplies and workforce as appropriate and notify Unified Command.		
Oversee coordination of site demobilization and record equipment and supply return.		
Submit all paperwork and activity log to Unified Command.		
Participate in After Action meetings as required.		





# SECURITY BRANCH DIRECTOR

**VEST** 

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Report To		Operations Section Chief			
Suj	pervises	All Security Branch Group Supervisors			
Ass	signment	Operations Section			
Mi	nimal Requirements	NIMS training, sworn law enforcement officer			
<b>Documents &amp; Equipment</b>		☐ POD Incident Action Plan (IAP) – ICS forms 202-205, 208, 209, 214 and 215			
		□ POD Site Security Plan and POD site map			
		□ Radio			
Function(s)		Priority is to protect POD staff, pharmaceutical assets and patients. Supervise and coordinate Security Branch Staff in order to maintain a secure site perimeter, identify			
		potential threats to the site & maintain public order.  Upon Site Arrival			
	Activate/request group si	apervisor staffing positions as needed.			
	Receive briefing from Op				
	o Review IAP and				
		n-Report and document incident security issues			
		nications Plan (205)			
		an and security assignments (ICS 204/Security Plan).			
	Activate security staff gre	oup supervisors and post as needed.			
	Coordinate security plan	response with facility security officer, if applicable			
	Conduct General briefing	g with assigned staff (FOG Section 3):			
	<ul> <li>Provide summary</li> </ul>	y of emergency situation.			
	<ul> <li>Station overview canteen, etc.).</li> </ul>	POD flow set-up/design (i.e. patient/staff entry points, receiving and storage areas, staff			
	o Review Security	plan. Note site vulnerabilities and main priority.			
	Determine time and locat	tion of initial Planning Meeting.			
		During Operations			
	Interface with Law Enfor	recement personnel on all security issues.			
	Arrange for security of ed	quipment and supplies as they arrive at the site.			
	•	ined on POD floor, perimeter & in storage areas continuously.			
	•	nies all medication supply movement within POD site.			
	Document all functions of	on Unit Activity Logs (ICS 214).			
		End of Shift/Operations			
	Provide briefing to securi	ity relief on current activities and unusual events.			
	Ensure all Section Docur	mentation is submitted to Section Chief.			
	Verify next work schedul	le.			
	Return POD identificatio	on and sign-out with Section Chief.			
		Site Demobilization			
	Participate in After Acti	on meetings as required.			



# PERIMETER & PARKING SECURITY VEST

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# **GROUP SUPERVISOR**

Re	eport To	Security Branch Director			
Su	pervises	Perimeter & Parking Security			
M	inimal Requirements	Basic NIMS/SEMS Training, security background (sworn officer preferred)			
Documents & Equipment		☐ Site Security plan ☐ Communication Source			
Function(s)		Enforce security surrounding POD perimeter & staff/public parking areas.			
		Prevent unauthorized access and identify potential threats to POD operations.			
		Upon Arrival			
	<ul><li>Obtain summar</li><li>Receive station</li></ul>	Security Branch Director or Group Supervisor: y of emergency situation and POD policies. overview urized with site Security plan.			
		Command & Reserve Security staff (FOG Section 3):			
	<ul> <li>Provide summa</li> </ul>	ry of emergency situation and POD policies.			
	o Review Security	y plan. Note POD perimeter & staff/public parking area vulnerabilities			
	o Review staff ve	rification processes noted within plan.			
	Assess perimeter and p	arking site vulnerabilities.			
	Become familiar with o	crowd control systems in place (i.e. cones, barricades, etc.).			
		<b>During Operations</b>			
	Prevent unauthorized a	ccess (Re: ICS 203) to staff area & perimeter breaches.			
	Work with the Storage medical equipment/sup	& Dispensing Security Group & Ground Support Unit to ensure security of plies arriving onsite.			
	Work with Law Enforce site operations.	ement & facility security to ensure perimeter & parking areas remain secure during			
	office operations.				
Ч	•	Parking Security Group Supervisor of any security issues that you cannot resolve measures are required.			
	Notify the Perimeter & or if additional security				
	Notify the Perimeter & or if additional security	measures are required.			
	Notify the Perimeter & or if additional security Document all functions	measures are required. s on Unit Logs (ICS 214).			
	Notify the Perimeter & or if additional security Document all functions  Brief relief on current a	measures are required. s on Unit Logs (ICS 214).  End of Shift/Operations			
	Notify the Perimeter & or if additional security Document all functions  Brief relief on current a Verify next work sched	measures are required. s on Unit Logs (ICS 214).  End of Shift/Operations activities and unusual events; attend Section debrief.			
	Notify the Perimeter & or if additional security Document all functions  Brief relief on current a Verify next work sched	measures are required. s on Unit Logs (ICS 214).  End of Shift/Operations activities and unusual events; attend Section debrief. lule and return POD identification and sign-out with Section Chief.			
	Notify the Perimeter & or if additional security Document all functions  Brief relief on current a Verify next work sched	measures are required. s on Unit Logs (ICS 214).  End of Shift/Operations activities and unusual events; attend Section debrief. lule and return POD identification and sign-out with Section Chief. sumentation to Section Chief.  Site Demobilization			



# PERIMETER & PARKING SECURITY VEST

RED

Report To		Perimeter & Parking Security Group Supervisor			
Mi	nimal Requirements	Basic NIMS/SEMS training, security background (not sworn)			
<b>Documents &amp; Equipment</b>		☐ Site Security plan			
		☐ Communication Source			
<b>Function</b> (s)		Monitor POD perimeter & staff/public parking areas. Prevent unauthorized access and identify potential threats to POD operations.			
		Upon Site Arrival			
	Receive briefing from S	Security Branch Director or Group Supervisor:			
	<ul> <li>Obtain summar</li> </ul>	y of emergency situation and POD policies.			
		overview - POD flow set-up/design (i.e. patient/staff entry points, receiving and			
	,	taff canteen, etc.).			
	•	y plan. Note POD perimeter & staff/public parking area vulnerabilities			
	•	arking site vulnerabilities.			
	-	c control systems set-up (i.e. cones, barricades, etc.).			
	Request additional security staff as needed.				
		During Operations			
	Prevent unauthorized a	During Operations  ccess (Re: ICS 203) to staff area & perimeter breaches.			
	Coordinate with Law E	· .			
	Coordinate with Law Eduring site operations.	ccess (Re: ICS 203) to staff area & perimeter breaches. Inforcement & facility security to ensure perimeter & parking areas remain secure			
	Coordinate with Law Eduring site operations.	ccess (Re: ICS 203) to staff area & perimeter breaches.			
	Coordinate with Law Eduring site operations.  Notify Group Supervise required.	ccess (Re: ICS 203) to staff area & perimeter breaches. Inforcement & facility security to ensure perimeter & parking areas remain secure			
	Coordinate with Law Eduring site operations.  Notify Group Supervise required.	ccess (Re: ICS 203) to staff area & perimeter breaches.  Inforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are			
	Coordinate with Law Eduring site operations.  Notify Group Supervise required.  Document all functions	ccess (Re: ICS 203) to staff area & perimeter breaches.  Inforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are son Unit Logs (ICS 214).			
	Coordinate with Law Eduring site operations.  Notify Group Supervise required.  Document all functions	ccess (Re: ICS 203) to staff area & perimeter breaches. Enforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are son Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.			
	Coordinate with Law Eduring site operations.  Notify Group Supervisor required.  Document all functions  Provide briefing to relieve Verify next work schedured.	ccess (Re: ICS 203) to staff area & perimeter breaches. Enforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are son Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.			
	Coordinate with Law Eduring site operations.  Notify Group Supervisor required.  Document all functions  Provide briefing to relieve Verify next work schedured.  Return POD identifications	ccess (Re: ICS 203) to staff area & perimeter breaches.  Inforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are son Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.  Italia.			
	Coordinate with Law Eduring site operations.  Notify Group Supervisor required.  Document all functions  Provide briefing to relieve Verify next work schedured.  Return POD identifications	ccess (Re: ICS 203) to staff area & perimeter breaches. Inforcement & facility security to ensure perimeter & parking areas remain secure or of security issues that you cannot resolve or if additional security measures are son Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events. Italia.  ion and sign-out with Section Chief.			



# COMMAND POST SECURITY GROUP SUPERVISOR VEST

T RED

Report To		Security Branch Director			
Su	pervises	None			
<b>Minimal Requirements</b>		Basic NIMS/SEMS training, security background (not sworn)			
Documents &		☐ POD Incident Action Plan (IAP) –ICS forms 202, 203, 204 & 214			
Eq	uipment	☐ Site Security plan			
		☐ Communication Source			
Function(s)		Secure areas in & around Command post. Respond to staff security requests.			
		Upon Site Arrival			
	Receive briefing from S	Security Branch Director:			
	•	y of emergency situation and POD policies.			
	<ul> <li>Receive station</li> </ul>	overview			
		rized with site Security plan. Note vulnerabilities in & around Command post.			
	=	location and note vulnerabilities to post and implement corrective measures.			
		Command & Reserve Security staff (FOG Section 3):			
		ry of emergency situation and POD policies.			
	•	y plan, noting Command post vulnerabilities			
		rification processes noted within plan.			
J	Request additional security staff to report to you. Provide Staff Registration Team Leader with additional security names for additional security staffing needs requests.				
		<b>During Operations</b>			
	Prevent unauthorized a	ccess to Command post.			
	Coordinate with Law E operations.	Inforcement & facility security to ensure Command post remains secure throughout			
	Notify the Security Bra	anch Director of any security issues that you cannot resolve or if additional security			
	measures are required.				
	Document all functions	s on Unit Logs (ICS 214).			
		End of Shift/Operations			
	Provide briefing to relie	ef on current activities and unusual events.			
	Verify next work sched	lule and return POD identification and sign-out with Section Chief.			
	Submit all Section Doc	eumentation to Section Chief.			
		Site Demobilization			
	Participate in After Act	tion meetings as required.			



# CLINIC SECURITY GROUP SUPERVISOR VEST

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Report To		Security Branch Director			
Su	pervises	Clinic/Dispensing Security			
Mi	nimal Requirements	Basic NIMS/SEMS training, security background (not sworn)			
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP) –ICS forms 202, 203, 204 &amp; 214</li> <li>□ Site map and Security plan</li> <li>□ Communication Source</li> </ul>			
Function(s)		Enforce crowd control measures and protect POD staff & pharmaceutical assets surrounding clinic/dispensing areas.			
		Upon Site Arrival			
0 0 0 0	vulnerabilities within the clinic area.  Assess Clinic area vulnerabilities.  Supervise crowd control systems set-up (i.e. cones, barricades, etc.).				
	Request additional secu				
		During Operations			
	Coordinate Law Enforce Notify the Security Bra measures are required.	ccess (Re: ICS 203) to check-in & screening area. cement & facility security to ensure Clinic areas remain secure during operations. anch Director of any security issues that you cannot resolve or if additional security s on Unit Logs (ICS 214).			
		End of Shift/Operations			
0	Verify next work sched	ef on current activities and unusual events.  Iule and return POD identification and sign-out with Section Chief.  Furnmentation to Section Chief.			
		Site Demobilization			
	Participate in After Act	tion meetings as required.			



COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# **CLINIC SECURITY**

VEST RED

Report To		Clinic Security Group Supervisor		
Assignment		Operations Section – Security Branch		
<b>Minimal Requirements</b>		Basic NIMS/SEMS training and security background (sworn officer preferred)		
Documents &		☐ Site Map & Security plan		
Equipment		☐ Communication Source		
Function(s)		Enforce crowd control measures and protect POD staff & pharmaceutical assets surrounding clinic/dispensing areas.		
		Upon Site Arrival		
☐ Red	ceive briefing from	Security Branch Director or Group Supervisor:		
	o Obtain summar	y of emergency situation and POD policies.		
		overview – POD flow set-up/design (i.e. patient/staff entry points, receiving and taff canteen, etc.).		
	come familiar with s Inerabilities within tl	site Security plan. Note crowd control, POD staff, and pharmaceutical asset he clinic area.		
☐ Ass	sess Clinic area vuln	nerabilities.		
☐ Bed	come familiar with o	crowd control systems in place (i.e. cones, barricades, etc.).		
		<b>During Operations</b>		
☐ Pre	event unauthorized a	ccess to clinic area.		
☐ Ass	sist Law Enforcement	nt & facility security to ensure clinic areas remain secure during site operations.		
	etify the Clinic Secur curity measures are r	rity Group Supervisor of any security issues that you cannot resolve or if additional equired.		
☐ Do	cument all functions	s on Unit Logs (ICS 214).		
		End of Shift/Operations		
☐ Bri	ief relief on current a	activities and unusual events; attend Section debrief.		
☐ Ve	rify next work sched	lule.		
☐ Ref	turn POD identificat	tion and sign-out with Section Chief.		
☐ Sul	bmit all Section Doc	cumentation to Section Chief.		
		Site Demobilization		
☐ Ass	sist in the site demol	bilization process.		
☐ Par	rticipate in After Act	tion meetings as required.		



# MEDICAL STORAGE & TRANSPORT SECURITY GROUP SUPERVISOR

# **VEST**

Po	sition Checklist				
Re	port To	Security Branch Director			
Su	pervises	Medical Storage & Transport Security			
<b>Minimal Requirements</b>		Basic NIMS/SEMS training, security background (sworn)			
Documents &		□ POD Incident Action Plan (IAP) –ICS forms 202, 203, 204 & 214			
Equipment		☐ Site Map & Security plan			
		☐ Communication Source			
Function(s)		Ensure security presence during pharmaceutical storage & transportation within POD site.			
		Upon Site Arrival			
	Receive briefing from S	ecurity Branch Director:			
	<ul> <li>Obtain summary</li> </ul>	of emergency situation and POD policies.			
		overview – POD flow set-up/design (i.e. patient/staff entry points, receiving and aff canteen, etc.).			
	<ul> <li>Become familian vulnerabilities.</li> </ul>	rized with site Security plan. Note pharmaceutical storage and transport			
	Assess Storage & Dispe	nsing area vulnerabilities; suggest corrections.			
	Supervise crowd control	systems set-up (i.e. cones, barricades, etc.).			
	Conduct briefing with M	Medical Storage & Transportation Security staff (FOG Section 3):			
	<ul> <li>Provide summar</li> </ul>	ry of emergency situation and POD policies.			
	o Review Security	plan, noting pharmaceutical storage & transportation vulnerabilities.			
	<ul> <li>Review staff ver</li> </ul>	ification processes noted within plan.			
	Request additional secur	rity staff as needed.			
		<b>During Operations</b>			
	Prevent unauthorized ac	cess to Storage & Dispensing area.			
	Coordinate with Law Enfunctions remain secure	nforcement & facility security to ensure constant Medical Storage & Transport during site operations.			
	Notify the Security Branmeasures are required.	nch Director of any security issues that you cannot resolve or if additional security			
	Ensure continuous Stora	age area security is maintained & assets are protected.			
	Document all functions	on Unit Logs (ICS 214).			
		End of Shift/Operations			
	Provide briefing to relie	f on current activities and unusual events.			
	Verify next work schedu	ale and return POD identification and sign-out with Section Chief.			
	Submit all Section Docu	mentation to Section Chief.			
		Site Demobilization			
П	Participate in After Acti	on manatings as magningd			



# MEDICAL STORAGE & TRANSPORT VEST

RED

## **SECURITY**

Report To		Medical Storage & Transport Security Group Supervisor			
<b>Minimal Requirements</b>		Basic NIMS/SEMS Training, security background (sworn officer preferred)			
Documents & Equipment  Function(s)		☐ Site map & Security plan			
		☐ Communication Source			
		Ensure security presence during pharmaceutical storage & transportation within POD site.			
		Upon Site Arrival			
	Receive briefing from	Security Branch Director or Group Supervisor:			
	<ul> <li>Obtain summar</li> </ul>	y of emergency situation and POD policies.			
		overview – POD flow set-up/design (i.e. patient/staff entry points, receiving and taff canteen, etc.).			
	<ul> <li>Become familiar vulnerabilities.</li> </ul>	rized with site Security plan. Note pharmaceutical storage and transport			
	Assess Storage & Disp	ensing area vulnerabilities; suggest corrections.			
	Become familiar with o	crowd control systems in place (i.e. cones, barricades, etc.).			
		<b>During Operations</b>			
	Prevent unauthorized a	ccess to Storage & Dispensing area.			
		Enforcement & facility security to ensure constant Medical Storage & Transport e during site operations.			
	Notify Group Supervis	or of any security issues that you cannot resolve or if additional security measures			
1	are required.				
ш	П .: С.				
		rage area security is maintained & assets are protected.			
		s on Unit Logs (ICS 214).			
	Document all functions	s on Unit Logs (ICS 214).			
	Document all functions	End of Shift/Operations activities and unusual events; attend Section debrief.			
	Document all functions  Brief relief on current a  Verify next work sched	End of Shift/Operations activities and unusual events; attend Section debrief.			
	Brief relief on current a Verify next work scheol Return POD identificat	End of Shift/Operations activities and unusual events; attend Section debrief. dule.			
	Brief relief on current a Verify next work scheol Return POD identificat	End of Shift/Operations activities and unusual events; attend Section debrief. dule. tion and sign-out with Section Chief.			



# TRAFFIC/CROWD CONTROL SECURITY GROUP SUPERVISOR

**VEST** 

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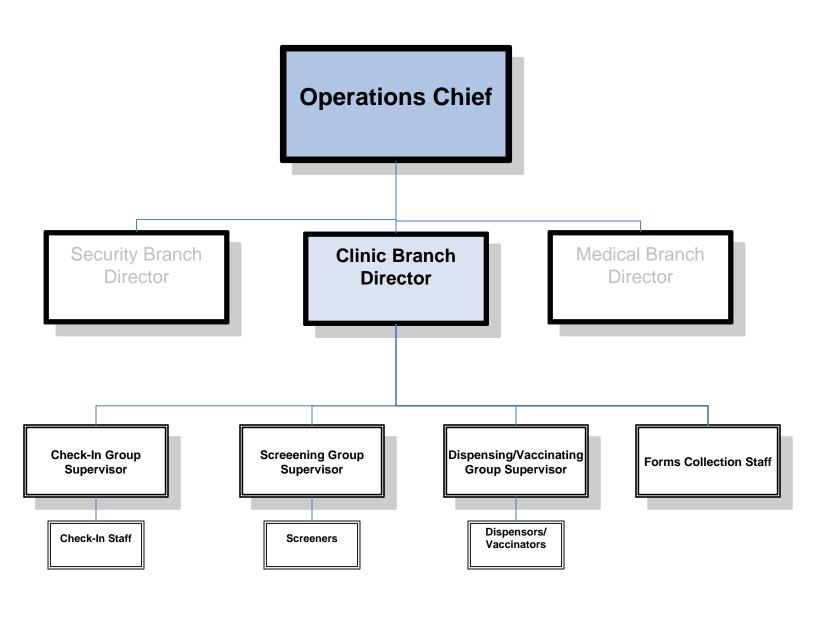
Re	Report To Security Branch Director	
Supervises		Traffic/Crowd Control Security
Minimal Requirements		Basic NIMS/SEMS training, security background (not sworn)
	cuments &	□ POD Incident Action Plan (IAP) –ICS forms 202, 203, 204 & 214
Equipment		☐ Site Map and Security plan
		☐ Communication Source
Fu	nction(s)	Oversee security areas in heavy traffic/crowd areas and site ingress/egress points.
		Respond to staff security requests.
		Upon Site Arrival
	Receive briefing from	Security Branch Director:
	<ul> <li>Obtain summar</li> </ul>	y of emergency situation and POD policies.
	<ul> <li>Become familia</li> </ul>	ar with site Security plan. Note traffic/crowd and ingress/egress vulnerabilities.
	Assess traffic/crowd ar	nd ingress/egress vulnerabilities and implement corrective measures.
	☐ Provide briefing to Traffic/Crowd Control Security ( <b>FOG – Section 3</b> ):	
	<ul> <li>Provide summa</li> </ul>	ry of emergency situation and POD policies.
	o Review Securit	y plan. Note traffic/crowd area and ingress/egress point vulnerabilities.
	<ul> <li>Review staff verification processes noted within plan.</li> </ul>	
		<b>During Operations</b>
	Prevent unauthorized a	ccess to site.
		Enforcement & facility security personnel to ensure site ingress/egress remain
	secure throughout oper	
	Notify the Security Brameasures are required.	anch Director of any security issues that you cannot resolve or if additional security
	☐ Document all functions on Unit Logs (ICS 214).	
	End of Shift/Operations	
	Provide briefing to reli	ef on current activities and unusual events.
	Verify next work sched Leader.	lule and return POD identification and sign-out with Staff Registration Team
	Submit all Section Doc	cumentation to Section Chief.
		Site Demobilization
	Participate in After Act	tion meetings as required.



# TRAFFIC/CROWD CONTROL SECURITY VEST

RED

Report To Tra		Traffic/Crowd Control Security Group Supervisor
Supervises		None
Mi	nimal Requirements	Basic NIMS/SEMS training, security background (not sworn)
	cuments &	□ POD Incident Action Plan (IAP) –ICS forms 202, 203, 204 & 214
Eq	uipment	☐ Site Map and Security plan
		☐ Communication Source
Fu	nction(s)	Oversee security areas in heavy traffic/crowd areas and site ingress/egress points. Respond to staff security requests.
		Upon Site Arrival
	Receive briefing from	Group Supervisor or Security Branch Director:
	<ul> <li>Obtain summar</li> </ul>	y of emergency situation and POD policies.
	<ul> <li>Become familia</li> </ul>	r with site Security plan. Note traffic/crowd and ingress/egress vulnerabilities.
	Assess all traffic/crowd	and ingress/egress locations and implement corrective measures.
	Receive briefing from	Γraffic/Crowd Control Security Group supervisor:
	<ul> <li>Provide summary of emergency situation and POD policies.</li> </ul>	
	o Review Securit	y plan. Note traffic/crowd area and ingress/egress point vulnerabilities.
	<ul> <li>Review staff ve</li> </ul>	rification processes noted within plan.
		<b>During Operations</b>
	Prevent unauthorized a	ccess to site.
	Coordinate with Law E secure throughout oper	inforcement & facility security personnel to ensure site ingress/egress remain ations.
	•	rvisor or Security Branch Director of any security issues that you cannot resolve or
	☐ Document all functions on Unit Logs (ICS 214).	
	End of Shift/Operations	
	Provide briefing to relie	ef on current activities and unusual events.
	Verify next work sched Leader.	lule and return POD identification and sign-out with Staff Registration Team
	Submit all Section Doc	umentation to Section Chief.
	Site Demobilization	
		5.10 2 0.110 × 1.112 W 1.012





## **CLINIC BRANCH DIRECTOR**

**VEST** 

RED

Re	port To	)	Operations Section Chief
Su	pervise	s	Check-in, Screening, Vaccination/Dispensing and Forms Collection Group Supervisors
Su	ggested	Training	Intermediate NIMS/SEMS training, POD Operations & FOG Management.
	cumen uipmer		<ul> <li>□ POD Incident Action Plan (IAP) – ICS forms 202-205, 208, 209, 214 and 215</li> <li>□ Copy of HCA POD FOG (Sections 2-4)</li> <li>□ Patient History forms</li> <li>□ Agent and Drug Information Sheets</li> <li>□ Communication Source</li> </ul>
Fu	nction(	s)	Oversees POD clinical operations, medical dispensing & patient flow processes.
			Upon Site Arrival
	Verify		ing and dispensing station status. Activate/request group supervisor staffing if
	Obtain	information from	m Operations Section Chief:
	0	Obtain POD Qu	nick Reference Guide for station overview information.
	0	Review POD IA	AP, FOG and POD layout/flow design
	0	Obtain all neces	ssary forms & distribute to group supervisors
	<ul> <li>Review POD policies and procedures (FOG Section 4) and safety and security measures for personnel (i.e. PPE) &amp; resources.</li> </ul>		
	0	Review Commu	unications Plan (205)
	Confir	m with Operation	ns Chief estimated arrival time for all equipment and medical supplies.
	0		up to ensure existing materials are adequate for POD operations; make necessary ests via Logistics Chief.
	Attend	Operations brief	fing, as requested.
	Condu	ct briefing with (	Group Supervisors (General Briefing - FOG Section 3):
	0		ry of emergency situation including: current response activities, suspected agent of cation being provided, etc.
	0	Station overview	w – POD flow set-up/design
	0	Distribute Oper	rations Section (FOG Section 2) forms to Group Supervisors.
	0		rize POD policies and procedures ( <b>FOG Section 4</b> ) and safety and security ersonnel (i.e. PPE) & resources.
	Inform	Operations Chie	ef when clinic branch is operational.
	Detern	nine time and loc	eation of additional briefings.
	Obtain	out-briefing from	m prior shift Clinic Branch Director, if available.
	0	Information reg	arding previous operational period



# **CLINIC BRANCH DIRECTOR**

During Operations	
Refer to POD policy and procedures (FOG Section 4), as needed.	
Attend Operational briefings, as needed.	
Monitor patient flow processes, modify processes and report major changes to Operations Section Chief.	
Ensure station scripts are being followed and all necessary forms are properly processed and collected.	
Adjust/suggest patient flow modifications as requested – provide updates to Operations Section Chief for IAP modification.	
Monitor/record:	
<ul> <li>Number of patients processed hourly – provide to Operations Section Chief</li> </ul>	
<ul> <li>Amount of vaccine/prophylaxis distributed – confirm with Pharmacy Team Leader</li> </ul>	
<ul> <li>Document injuries, accidents or adverse reactions with Safety officer.</li> </ul>	
<ul> <li>Request additional personnel, supplies and equipment as needed.</li> </ul>	
Submit requests to Operation Section Chief for any medical re-supply requests (FOG Section 4).	
Document all functions on Unit Activity Logs (ICS 214).	
End of Shift/Operations	
Provide briefing to relief position on current activities and unusual events.	
Ensure all Section Documentation is submitted to Operations Section Chief.	
Verify next work schedule.	
Return POD identification and sign-out with Operations Section Chief.	
Site Demobilization	
Oversee POD Clinic Branch section demobilization (ICS 221) and clean-up.	
Participate in After Action meetings as required.	



## **CHECK-IN GROUP SUPERVISOR**

**VEST** 

RED

Report To		Clinic Branch Director	
Supervises		Check-In Staff	
Suggested Training		Basic NIMS/SEMS training.	
Documents & Equipment		<ul> <li>□ HCA POD FOG Section 4 (General Briefing Script)</li> <li>□ Patient History forms, Check-in Station Script, Agent and Drug Information sheets</li> <li>□ Communication Source</li> </ul>	
Fu	nction(s)	Oversees check-in process & monitors patients for signs & symptoms of illness.	
		Upon Site Arrival	
	<ul> <li>Obtain summary</li> <li>Station overview</li> <li>Obtain appropria</li> <li>Obtain POD poli</li> <li>Activate/request addition</li> <li>Conduct briefing with ass</li> <li>Provide summary</li> <li>Provide POD lay</li> <li>Distribute appropriation sheet</li> </ul>	cies and procedures and site safety and security measures.  al Check-in staff.  signed branch staff (General Briefing – FOG Section 3):  y of emergency situation.  out/flow design overview and station locations.  oriate forms (i.e. Patient History forms, Check-in Station Script, Agent and Drug	
	<ul> <li>Verify that all staff understands their function.</li> </ul>		
	Inform Clinic Branch Dir	rector when station is able to operate.	
		During Operations	
	occurs.  o Refer symptomat	tic and/or ill patients are to symptom management area, if available.  ow - Report bottlenecks and suggested methods of flow improvements to Branch Director.  as needed.	
	End of Shift/Operations		
	Verify next work schedul Return POD identification	n and sign-out with Branch Director. mentation to Branch Director.	
		Site Demobilization	
	Coordinate and supervise Participate in After Action	the break down and re-packing of Check-in stations on meetings as required.	



## **CHECK-IN STAFF**

**VEST** 

RED

Report To		Check-In Group Supervisor
Suggested Training		Basic NIMS/SEMS Training.
Documents & Equipment		POD Map, Patient History forms, Check-in Station Script, Agent and Drug Information sheets
		☐ Communication Source
		☐ General office supplies
Fu	nction(s)	Conducts check-in process & monitors incoming patients for signs & symptoms of illness.
		Upon Site Arrival
	Receive briefing from 6	Check-In Group Supervisor:
	<ul> <li>Obtain summar</li> </ul>	y of the incident and agent signs/symptoms
	<ul> <li>Station overview</li> </ul>	w – POD flow set-up/design
	<ul><li>Obtain appropri sheets).</li></ul>	ate forms (i.e. Patient History forms, Station Scripts, Agent and Drug Information
	<ul> <li>Review all form</li> </ul>	ns and obtain clarification on any issues noted.
	Ensure Check-in is esta	ablished, and inform Check-In Group Supervisor when station is able to operate.
		<b>During Operations</b>
	Conduct check-in opera	ations:
	<ul> <li>Distribute Patie</li> </ul>	nt History Form and provide completion instructions.
	<ul> <li>Distribute agent</li> </ul>	and drug information sheets.
	o FOLLOW STA	ATION SCRIPT.
	o Refer special po	opulation patients to areas/lines designated for assistance, if available.
	<ul> <li>Observe for patients who appear ill and/or symptomatic or who require immediate medical attention to Symptom Management station, if operational.</li> </ul>	
	<ul> <li>Refer all other p</li> </ul>	patients to Screening Station.
	Request additional form	ns, supplies and equipment as needed.
	☐ Document all functions on Unit Logs (ICS 214).	
	End of Shift/Operations	
	Provide briefing to relie	ef on current activities and unusual events.
	Verify next work sched	lule.
	Return POD identificat	ion and sign-out with Group Supervisor.
	Submit all Section Doc	umentation to Group Supervisor.
		Site Demobilization
	Assist in the demobilization	ation of Check-in station(s)
	Participate in After Act	ion meetings as required.



## **CHECK-IN STAFF**

#### **Station Script**

Group Assigned	Operations – Clinic Branch	
Report To	Check-in Group Supervisor	
Function (s)	Distributes Patient History Form and provide instructions.	
	<ul> <li>Provide Drug and Agent information sheets.</li> </ul>	
	<ul> <li>Direct individuals with special needs to the designated areas/lines.</li> </ul>	
	<ul> <li>Observe patients who appear ill and send to Symptom Management,</li> <li>Contact Investigation (if available) or to private physician.</li> </ul>	
	Refer all other patients to Screening Station.	

#### **STATION SCRIPT**

П	Hello Sir/Madam. Please follow the signs throughout the site as they will direct you.
	We ask that you remain calm while you move through the site.
	Please complete the patient history form provided and review the Drug and Agent information sheets. If you have any questions, please ask a staff member in a vest for assistance.
	Once completed, please follow the signs and proceed to the Screening station.
	Have your form available when you reach this station.
	You will soon be entering the POD site after this station. Before you enter, there are a few
	questions I would like to ask you today:

questions I would like to ask you today.		
Question 1:	Do you have a FEVER or do you presently	have a high temperature?
Response:	<b>YES</b> : Remove the patient from line and refer to Symptom Management area (if available) or primary health provider.	<b>NO:</b> Proceed to question 2.
Question 2:	Are you experiencing any RESPIRATOR cough or difficulty brea	
Response:	<b>YES</b> : Remove the patient from line and refer to Symptom Management area (if available) or primary health provider.	NO: Process to Screening.
Question 3:	Do you require any special a	assistance?
Response:	<ul> <li>YES:</li> <li>A. Wheelchairs and Other Special Needs (Canes, walkers, sensory impairment, etc.):</li> <li>Send to designated special assistance area.</li> <li>Ask the next patient in line if they are willing to assist individual.</li> <li>(Escort patient to Symptom Management if symptomatic and/or ill)</li> <li>B. Non-English speaking</li> <li>Direct to sign for Spanish or Vietnamese interpretation to assist with the completion of Patient History Forms.</li> </ul>	NO: Process to Screening.

For All: If patient appears to be anxious, nervous, agitated or uncomfortable, contact the Check-In Group Supervisor for referral to a Behavioral Health staff member, if available.



# SCREENING GROUP SUPERVISOR

VEST

RED

Re	Report To Clinic Branch Director	
Su	pervises Screening Staff	
Su	ggested Training Basic NIMS/SEMS Training	
Do	cuments & Equipment  POD Map, Screening Station Script, Agent and Drug Information sheets	
	☐ Communication Source	
Fu	nction(s) Oversees screening process & monitors patients for illness signs & symptoms.	
	Upon Site Arrival	
	Receive briefing from Operations Chief or Clinic Branch Director:	
	Obtain summary of the incident and agent signs/symptoms	
	<ul> <li>Station overview – POD flow set-up/design</li> </ul>	
	<ul> <li>Obtain appropriate forms (i.e. Screening Station Scripts, etc.)</li> </ul>	
	<ul> <li>Obtain POD policies and procedures, site safety and security measures.</li> </ul>	
	Coordinate and meet with Screening staff.	
	Conduct briefing with assigned staff (FOG Section 3):	
	<ul> <li>Provide summary of emergency situation.</li> </ul>	
	<ul> <li>Provide POD layout/flow design overview and station locations.</li> </ul>	
	o Distribute forms (i.e. Screening Station Scripts, Agent and Drug Information Sheets, etc.).	
	<ul> <li>Ensure staff understand their roles, functions and are able to perform assigned duties.</li> </ul>	
	Oversee Screening area set-up.	
	Inform Clinic Branch Director station is operational.	
	During Operations	
	Oversee Screening operations.	
	<ul> <li>Ensure Patient History forms are screened in detail &amp; station scripts are followed.</li> </ul>	
	<ul> <li>Referral of symptomatic/ill patients to Symptom Management area, case contacts to Contact Investigation &amp; those with questions to Medical Consultation, if applicable.</li> </ul>	
	o Referral of all other patients to Dispensing stations.	
	Monitor POD flow - Report bottlenecks and suggested methods of flow improvements to Branch Director.	
	Request additional staff, supplies and equipment as needed.	
	Document all functions on Unit Logs (ICS 214).	
	End of Shift/Operations	
	Brief relief staff on current activities and unusual events; attend Section debrief.	
_	<i>'</i>	
	Verify next work schedule.	
_	·	
	Verify next work schedule.	
<u> </u>	Verify next work schedule.  Return POD identification and equipment to Branch Director and sign-out with Staff Registration Team Leader.	
	Verify next work schedule.  Return POD identification and equipment to Branch Director and sign-out with Staff Registration Team Leader.  Submit all Section Documentation to Section Chief.	



## **SCREENING STAFF**

**VEST** 

RED

Report To		Screening Group Supervisor
<b>Suggested Training</b>		Basic NIMS/SEMS training.
Documents & Equipment		<ul> <li>□ POD Map, Screening Station Scripts, Agent and Drug Information sheets</li> <li>□ Communication Source</li> </ul>
Fu	nction(s)	Oversees screening process, reviews Patient History forms for completeness and monitors patients for illness signs & symptoms.
		Upon Site Arrival
	Receive briefing from S	Screening Group Supervisor:
	<ul> <li>Obtain summar</li> </ul>	y of the incident and agent signs/symptoms
	<ul> <li>Station overview</li> </ul>	w – POD flow set-up/design
	<ul> <li>Obtain appropri</li> </ul>	ate forms.
		ns and obtain clarification on any issues noted.
	Establish Screening are	ea set-up and inform Screening Group Supervisor when station is able to operate.
		During Operations
	Review each patient's i	medical screening form for completeness and any needed clarification
	FOLLOW STATION SCRIPT	
	<ul> <li>Screen forms for completeness and contraindications</li> </ul>	
	· -	/or ill patients to Symptom Management, case contacts to Contact Investigation, indications to Medical Consultation & others to Dispensing stations, if applicable.
	Observe for behavioral	health issues and refer to behavioral health station if appropriate.
	Request additional supp	plies and equipment as needed.
	Document all functions	s on Unit Logs (ICS 214).
	End of Shift/Operations	
	Provide briefing to relie	ef on current activities and unusual events.
	Verify next work sched	lule.
	Return POD identificat	ion and sign-out with Group Supervisor.
	Submit all Section Doc	rumentation to Group Supervisor.
		Site Demobilization
	Assist with the break de	own of individual Screening station
	Participate in After Act	tion meetings as required.



#### **SCREENERS**

#### **Station Script**

<b>Group Assigned</b>	Operations – Clinic Branch
Report To	Screening Group Supervisor
Function (s)	<ul> <li>Question and physically assess patients for potential signs and symptoms of disease exposure</li> </ul>
	<ul> <li>Observe patient for signs and symptoms and review to Patient History Forms for completeness, accuracy and any noted medical contraindications.</li> </ul>
	<ul> <li>Ensure optimal POD throughput by referring contraindication patients to Medical Consultation (if available) or case contacts to Contact Investigation (if applicable/available).</li> </ul>
	Observe for patients who appear ill and/or symptomatic to Symptom Management station (if available) or primary care physician.
	Refer all other patients to Dispensing Station.

#### **STATION SCRIPT**

Hello Sir/Madam. Please provide me with your patient tracking form so I may review it.
Have you listed all known allergies on this form?
Again, for completion purposes, there are a few questions I would like to ask you today:

Question 1:	Do you have a FEVER or do you presently	have a high temperature?
Dagmanga	<b>YES</b> : Remove the patient from line and refer	<b>NO:</b> Proceed to question 2.
Response:	to Symptom Management station (if	
	available) or primary health provider.	
Question 2:	Are you experiencing any RESPIRATOR	Y PROBLEMS such as:
<b>Q</b> 0.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2	cough or difficulty brea	thing?
Dagmanga	<b>YES</b> : Remove the patient from line and refer	<b>NO:</b> Process to Dispensing.
Response:	to Symptom Management station (if	
	available) or primary health provider.	
Question 3:	Proceed to screening for contrain	dication section.

#### **SCREENING FOR CONTRAINDICATIONS**

IMPORTANT:	Review Patient History Forms, ask patients if they have circled "YES"
	to one of the contraindications listed and refer to Medical Consultation,
	if available, or to private physician.
Contra-	A contraindication is a specific situation in which prophylaxis should <b>NOT</b>
indications:	be used as it may be harmful to the patient. Examples of contraindications:
	<ul> <li>People with medication or egg allergies (vaccine only)</li> </ul>
	High blood pressure
	Have reacted to the medication being provided in the past
	<ul> <li>Have an immuno-compromising disease (i.e. AIDS, Cancer, etc.).</li> </ul>
	Women who are pregnant – verify with Vaccination/Dispensing
	Group supervisor if able to dispense during operations.

For All: If patient appears to be anxious, nervous, agitated or uncomfortable, contact the Check-In Group Supervisor for referral to a Behavioral Health staff member, if available.



# VACCINATION/DISPENSING GROUP SUPERVISOR VEST RED

Re	port To	Clinic Branch Director
Supervises		Vaccinators/Dispensers
Suggested Training		Intermediate NIMS/SEMS training, administrative skills and clinical background.
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP) and POD Map</li> <li>□ HCA POD FOG (Sections 3-5)</li> <li>□ Vaccinators/Dispensers Station Scripts, Agent and Drug Information Sheets</li> <li>□ Communication Source</li> </ul>
Fu	nction(s)	Oversees vaccination/dispensing process and monitors patients for illness signs & symptoms and immediate response to prophylactic medication(s).
		Upon Site Arrival
	Obtain summary of the incident and agent signs/symptoms  Dosing/Vaccination Information  Station overview – POD flow set-up/design  Obtain appropriate forms (i.e. Screening Station Scripts, Agent Information Sheets, etc.)  Obtain POD policies and procedures, standing orders and site safety and security measures.	
		During Operations
	<ul> <li>Referral of symp &amp; those with que</li> <li>Monitor number</li> <li>Observe staff for</li> <li>Monitor POD flow - Rep</li> </ul>	orms are screened, dose(s) notated, proper dispensing technique & station scripts followed. stomatic/ill patients to Symptom Management area, case contacts to Contact Investigation estions to Medical Consultation, if applicable.  of patients processed hourly, report to Branch Director.  resafe administration of vaccines and report any medical/non-medical emergencies. For bottlenecks and suggested methods of flow improvements to Branch Director. Supplies and equipment, as needed.
End of Shift/Operations and/or Site Demobilization		
	Verify next work schedul Return POD identificatio Coordinate/supervise bre	on and submit all Section Documentation to Section Chief. eak-down of dispensing station. harps and biohazard waste according to protocols, if applicable.



## VACCINATORS/DISPENSERS

**VEST** 

RED

Report To	Vaccination/Dispensing Group Supervisor or Team Lead		
Suggested Training	Basis NIMS/SEMS training. Preferred license includes RN, CAN, LVN, EMT-P, EMT, DDS, RDA or CDM		
Documents & Equipment	☐ Vaccinators/Dispenser Station Scripts, Agent and Drug Information Sheets additional resources as provided.		
	☐ Communication Source		
Function(s)	Provides medical prophylaxis to individuals entering the POD. Monitors for illness and any immediate response to prophylactic medication(s).		
	Upon Site Arrival		
☐ Receive briefing from V	accination/Dispensing Group Supervisor:		
<ul> <li>Obtain summary</li> </ul>	of the incident and agent signs/symptoms		
<ul> <li>Station overview</li> </ul>	– POD flow set-up/design		
<ul> <li>Obtain and revie Sheets, etc.).</li> </ul>	w appropriate forms (i.e. Screening Station Scripts, Agent and Drug Information		
☐ Complete Medication/V	accine Log and begin preparing pill/vaccine based on agent distribution amounts.		
☐ Review POD Dispensing	g or Vaccination Policies and Procedures (FOG Section 4).		
☐ Coordinate Dispensing a	area set-up and inform Group Supervisor when station is operational.		
During Operations			
☐ Obtain Dosing informati	Obtain Dosing information from Group Supervisor		
Conduct Dispensing/Vaccination process:			
o FOLLOW STATION SCRIPT.			
<ul> <li>Complete Patien</li> </ul>	Complete Patient History forms:		
<ul> <li>Screen for</li> </ul>	orms for completeness and contraindications		
<ul> <li>Record r</li> </ul>	nedicinal dose(s) provided		
<ul><li>Reference</li></ul>	be proper dosing/vaccination procedures and, if applicable, disposal techniques		
• • •	Refer symptomatic/ill patients to supervisor or Symptom Management area, case contacts to Contact Investigation & those with questions to Medical Consultation, if applicable.		
☐ Record number of patier	nts processed; report to Vaccination/Dispensing Group Supervisor upon request.		
☐ Submit medical supplied needed.			
☐ Document all functions	on Unit Logs (ICS 214).		
End of Shift/Operations			
☐ Provide briefing to relief	f on current activities and unusual events.		
☐ Verify next work schedu	tle and return POD identification and sign-out with Section Chief.		
☐ Submit all Section Docu	mentation to Section Chief.		
Site Demobilization			
☐ Assist in the demobilization	tion and clean-up of individual Dispensing/Vaccination station.		
☐ Participate in After Action	on meetings as required.		



#### VACCINATORS/ DISPENSORS

#### Station Script

<b>Group Assigned</b>	Operations – Clinic Branch	
Report To	Dispensing/Vaccinating Group Supervisor	
Function (s)	Verify dosing provided.	
	<ul> <li>Responsible for administering prophylactic medication/vaccinations.</li> </ul>	
	Observe for patients who appear ill and/or symptomatic to Symptom Management station (if available) or primary care physician for treatment.	
	Review forms for contraindications.	
	<ul> <li>Document medication/dosage distributed on the patient history form.</li> </ul>	
	Provide medical information sheets.	
	Refer all others to POD Exit.	

#### **STATION SCRIPT**

Question:	1. Have you listed any contraindications to t	the prescribed medication?
Response:	<ul> <li>YES:</li> <li>Refer to contraindications listed below and remove the patient from line and refer to Symptom Management (if available) or primary health provider.</li> </ul>	NO: Dispense/Vaccinate medical prophylaxis.
(*NOTE IC	C M 1' 1 C 1' ('C '1 1 1 )	·

(\*NOTE: If patient came from Medical Consultation (if available), review patient form and administer standard or alternative medical prophylaxis based on medical consultant evaluation\*)

#### **SCREENING FOR CONTRAINDICATIONS**

#### **IMPORTANT**

Review Patient History Forms, if patient has circled "YES" to one of the contraindications listed and refer to Medical Consultation, if available, or to private physician.

A contraindication is a specific situation in which prophylaxis should **NOT** be used as it may be harmful to the patient. Examples a contraindication may include:

- People with medication or egg allergies (vaccine only)
- High blood pressure
- Have reacted to the medication being provided in the past
- Have an immuno-compromising disease (i.e. AIDS, Cancer, etc.)
- Women who are pregnant verify with Vaccination/Dispensing Group supervisor if able to dispense during operations.

#### ADDITIONAL INFORMATION

Vaccine Allergy:	•	Observe for immediate reaction.
vaccine Amergy.	•	Direct patients to observation area and have patient lie down if reaction
		occurs and notify supervisor.

For All: If patient appears to be anxious, nervous, agitated or uncomfortable, contact the Check-In Group Supervisor for referral to a Behavioral Health staff member, if available.



## **FORMS COLLECTION**

**VEST** 

RED

Report To		Clinic Branch Director	
<b>Suggested Training</b>		Basic NIMS/SEMS Training with data entry and organizational skills.	
Documents & Equipment		☐ Unit Activity Log (214)	
		☐ Filing system	
Fu	nction(s)	Collect, file and package patient history forms	
		Upon Site Arrival	
	Obtain briefing from C	linic Branch Director:	
	o Determine form	collection station location.	
	o Review form co	ollecting and filing system	
	o Overview of sat	fety issues and responsibilities.	
	☐ Establish and ensure form collection area is operational.		
During Operations			
	Collect and alphabetica	ally file Patient History Forms as individuals exit the POD.	
	Prepare and file forms	for collection.	
	☐ If a bar-code system is used to track patients, assist with use and maintenance of the equipment. Ensure sufficient bar code tags are available for use.		
	Document all functions on Unit Activity Logs (ICS 214).		
End of Shift/Operations			
	Brief relief staff on cur	rent activities and unusual events; attend Section debriefing.	
	Verify next work schedule.		
	Submit reports as directed; provide copies to Documentation Unit Leader.		
	Submit additional Section	ion Documentation to Documentation Unit Leader.	
Site Demobilization			
	Participate in After Act	tion meetings as required.	



## **LINE MONITOR**

**VEST** 

**TBD** 

Report To		Supervisor as assigned	
<b>Suggested Training</b>		Basic NIMS/SEMS and disaster response training	
<b>Documents &amp; Equipment</b>		☐ Communication Source	
Fu	nction(s)	Ensures patient processing flow smoothly during POD operations.	
		Upon Site Arrival	
	Receive briefing from Ass	signed Group Supervisor or Section Chief:	
	o Obtain summary of	f the incident and agent signs/symptoms	
	<ul> <li>Station overview –</li> </ul>	- POD flow set-up/design	
	Participate in POD walk-tl control measures in place,	hrough to become familiar with all POD entry/exit points, stations, crowd etc.	
		During Operations	
	Direct patients to appropri	ate POD station.	
	Answer general patient questions.		
	Provide assistance as needed, or requested, for patients with special needs.		
	Observe patient for anxiou	us or agitated behavior and notify supervisor.	
	Notify Safety officer and a during POD operations.	assigned Group Supervisor of any accidents, injuries and/or deaths that occur	
	End of Shift/Operations		
	Brief relief on current acti	vities and unusual events; attend Section debrief.	
	Restock supplies as reques	sted.	
	Verify next work schedule	<b>2.</b>	
	Return POD identification	and sign-out with assigned Supervisor.	
	Site Demobilization		
	Assist in site demobilization	on as specified by assigned Supervisor.	
	Assist in site demobilization	on as needed	



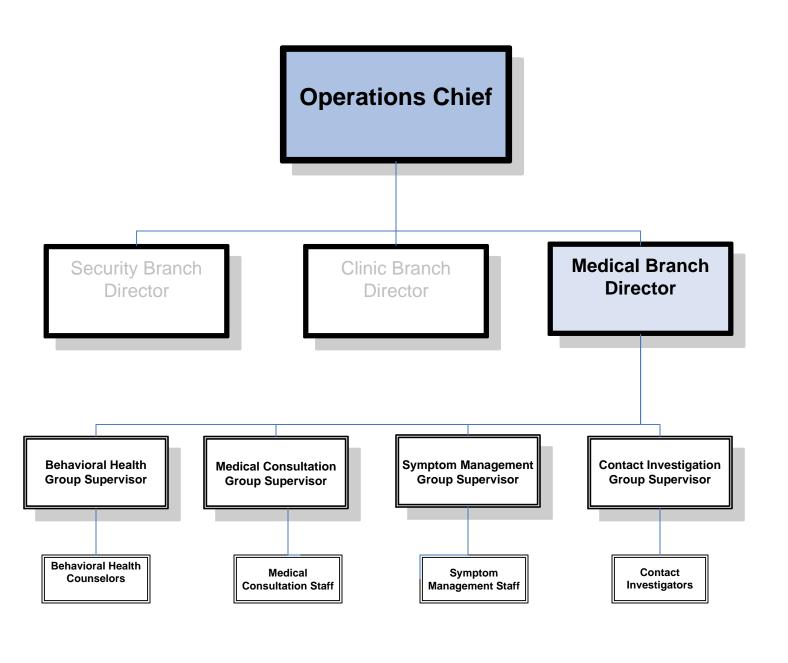
# RUNNER

VEST

**TBD** 

P	osition	Checl	klist	Ĺ
_				•

Report To	Supervisor as assigned		
Suggested Training	Basic NIMS/SEMS training.		
<b>Documents &amp; Equipment</b>	☐ Communication Source		
Function(s)	Provides assistance to assigned Section with requests made during operations.		
	Upon Site Arrival		
☐ Receive briefing from Assi	gned Group Supervisor or Section Chief:		
<ul> <li>Obtain summary of</li> </ul>	the incident and agent signs/symptoms		
<ul> <li>Station overview –</li> </ul>	POD flow set-up/design		
<u> </u>	rough to become familiar with all POD entry/exit points, stations, crowd		
control measures in place,	etc.		
	During Operations		
☐ Ensure all area supplies are	e adequate for operations.		
Visually assess the need for dispensing station supplies and restock supplies as required/requested.			
Assist in distribution of supplies and delivering messages between Sections.			
Provide assistance as needed, or requested, for patients with special needs.			
☐ Provide assistance as neede	Provide assistance as needed, or requested, from POD staff.		
☐ Notify Safety officer and as during POD operations.			
☐ Assist with other duties as	Assist with other duties as assigned or requested.		
	End of Shift/Operations		
☐ Brief relief on current activ	vities and unusual events; attend Section debrief.		
☐ Restock supplies as request	ted.		
Verify next work schedule.			
☐ Return POD identification	& sign-out with Section Chief or Group Supervisor.		
	Site Demobilization		
☐ Assist in site demobilization	on as specified by Group Supervisor.		
☐ Assist in site demobilization	on and clean-up as needed.		





## MEDICAL BRANCH DIRECTOR

**VEST** 

RED

Report To		Operations Section Chief
Supervises		Medical Consultation, Symptom Management, Contact Investigation, and Behavioral Health Group Supervisors.
Su	ggested Training	Currently licensed physician (active or retired), Basic NIMS Training.
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP) –Medical Plan (ICS 206)</li> <li>□ Unit Activity Log (214)</li> <li>□ Communication Source</li> </ul>
Fu	nction(s)	Oversees clinical assessment and supervision during screening process and patient consultation to those with stated contraindications or have questions.
		Upon Site Arrival
	Receive briefing from	Operations Section Chief:
		tion from Safety officer on any injuries that occurred during initial response
	operations.	d POD site maps
		or update Medical Plan (ICS 206).
	-	request for Medical Consultation & Symptom Management groups if needed to
	Section Chief.	
		<b>During Operations</b>
	☐ Conduct briefing with assigned branch staff ( <b>General Briefing – FOG Section 3</b> ):	
	<ul> <li>Provide summary of emergency situation.</li> </ul>	
<ul> <li>Coordinate activities of Medical Consultation, Symptom Management, Contact Investiga Behavioral Health groups.</li> </ul>		
	Ensure Medical Consu	ltation scripts are being followed.
	Oversee the provision of	of clinical patient assessment for those appearing ill and/or symptomatic.
	*	medical facility or private doctor as needed.
		ons based on patient medical history.
		ons and consult with pharmacists as needed.
	Request additional staf	
	Document all functions	s on Unit Logs (ICS 214).
End of Shift/Operations		
	· ·	ef on current activities and unusual events.
	Verify next work sched	
		ion and sign-out with Section Chief.
Ц	Submit all Section Doc	cumentation to Section Chief.
	Site Demobilization	
	Participate in After Act	tion meetings as required.



# MEDICAL CONSULTATION GROUP SUPERVISOR

**VEST** 

RED

1 obtion enecking			
Report To		Medical Branch Director	
Supervises		Medical Consultation Staff	
Suggested Training		Currently licensed clinician and/or clinical background & supervisory experience.	
Documents &		☐ Medical Plan (ICS 206) and Unit Activity Log (214)	
Eq	uipment	☐ Medical Consultation Station Script	
		☐ Communication Source	
Fu	nction(s)	Oversees patient consultation addressing prophylactic medications during POD operations. Answers questions from Medical Consultants.	
		Upon Site Arrival	
	Receive briefing from	Medical Branch Director:	
	<ul> <li>Obtain summar</li> </ul>	y of the incident, suspected agent/disease exposure and review Medical Plan.	
	o Review IAP and	d POD site map	
	<ul> <li>Obtain disease a</li> </ul>	and medical information sheets and Medical Consultation Station Script.	
	o Report to Medie	cal Consultation area.	
		<b>During Operations</b>	
	Conduct briefing with a	assigned branch staff (General Briefing – FOG Section 3):	
	<ul> <li>Provide summa</li> </ul>	ry of emergency situation.	
	o Provide POD layout/flow design overview and station locations.		
	<ul> <li>Distribute disea</li> </ul>	se and medical information sheets and station scripts to staff.	
	o Ensure coordina	ation with Symptom Management Group.	
	Ensure Medical Consul	ltation scripts are being followed.	
	Refer patients to acute	medical facility or private doctor as needed.	
	Make treatment decision	ons, or suggest alternate treatment, based on patient medical history.	
	Answer medical questions and consult with pharmacists as needed.		
	☐ Document all functions on Unit Logs (ICS 214).		
End of Shift/Operations			
	Provide briefing to relief on current activities and unusual events.		
	Verify next work sched	lule.	
	Return POD identificat	ion and sign-out with Branch Director or Section Chief.	
	Submit all Section Doc	eumentation to Branch Director or Section Chief.	
	Site Demobilization		
	Participate in After Act	tion meetings as required.	



## MEDICAL CONSULTATION STAFF

**VEST** 

RED

Report To		Medical Consultation Group Supervisor	
Supervises		None	
Suggested Training		Currently licensed clinician or registered DEA number.	
Do	cuments & Equipment	□ POD Incident Action Plan (IAP) – Medical Plan (ICS 206)	
		☐ Medical Consultation Station Script	
		☐ Unit Activity Log (214)	
		☐ Communication source	
Fu	nction(s)	Provides consultation to patients. Address patient contraindications and provide alternative prophylactic medications during POD operations.	
		Upon Site Arrival	
	Receive briefing from Mo	edical Consultation Group Supervisor:	
	<ul> <li>Obtain summary of</li> </ul>	of the incident.	
	<ul> <li>Review IAP and I</li> </ul>	POD site map	
	<ul> <li>Obtain disease and medical information sheets including station scripts.</li> </ul>		
	☐ Review station scripts and medical information sheets.		
		During Operations	
	Answer patient questions	based on Medical Consultation station scripts.	
	Dispense prophylactic me	edications based on station script algorithm.	
	Refer patients to acute me	edical facility or private physician as needed.	
	Make treatment decisions	s, or suggest alternate treatment, based on patient medical history.	
	Answer medical question	s and consult with pharmacists as needed.	
	Document all functions of	n Unit Logs (ICS 214).	
End of Shift/Operations			
	Provide briefing to relief	on current activities and unusual events.	
	Verify next work schedul	le.	
	Return POD identificatio	n and sign-out with Medical Consultation Group Supervisor.	
	Submit all Section Docum	mentation to Medical Consultation Group Supervisor.	
	Site Demobilization		
	Participate in After Actio	on meetings as required.	



## **MEDICAL CONSULTATION**

#### **Station Script**

<b>Group Assigned</b>	Operations – Medical Branch	
Report To	Medical Consultation Group Supervisor	
Function (s)	Review Patient History Form and answer patient questions.	
	<ul> <li>Examine and notate on the patient history form.</li> </ul>	
	<ul> <li>Provide applicable medication information sheets.</li> </ul>	
	Refer all others to Dispensing Station.	

#### **STATION SCRIPT**

Question 1:	Do you have a FEVER or are you experience SYMPTOMS?	cing any RESPIRATORY
Response:	<b>YES</b> : Remove the patient from line and refer to Symptom Management station (if available) or primary health provider.	<b>NO:</b> Proceed to question 2.
<b>Question 2:</b>	Are you refusing to take the prescr	ibed medication?
Response:	<ul> <li>YES:</li> <li>Refer patient to POD exit.</li> <li>Refer patient to healthcare provider for further assessment should symptoms arise.</li> </ul>	<b>NO:</b> Proceed to question 3.
Question 3:	Are you refusing to take the prescribed m contraindication?	
	<ul> <li>YES:</li> <li>Review patient form.</li> <li>Evaluate patient form and determine if onsite alternative medication can be provided.</li> <li>Provide patient with alternative medications, medical information sheet and educate patient regarding the risks of prophylaxis or refer to a healthcare provider.</li> </ul>	NO: Process to Dispensing and instruct the patient to contact their primary care physician or emergency room if any side effects occur from provided prophylaxis.

**For All:** If patient appears to be anxious, nervous, agitated or uncomfortable, contact the Check-In Group Supervisor for referral to a Behavioral Health staff member, if available.



# SYMPTOM MANAGEMENT GROUP SUPERVISOR

VEST

**RED** 

		<u> </u>	
Report To		Medical Branch Director	
Supervises		Symptom Management Staff	
Su	ggested Training	Basic NIMS/SEMS training. Licensed clinician, nurse, nurse practitioner, etc.	
Documents & Equipment		□ POD Map and copy of Medical Plan (ICS 206) □ POD FOG P&Ps (Section 4)	
		☐ Medical Information Sheets	
10-	···· - 4.5 - ··· ( ·· )	Communication Source	
ru	inction(s)	Oversees ill and/or symptomatic patient evaluations to determine need for additional medical care and refer for further follow-up.	
		Upon Site Arrival	
	Receive briefing from N	Medical Branch Director:	
	<ul> <li>Obtain summary</li> </ul>	y of the incident.	
	o Review IAP, po	licy and procedures and POD site map	
	<ul> <li>Obtain disease a</li> </ul>	and medical information sheets.	
	Activate/request additio	nal Symptom Management staff.	
		<b>During Operations</b>	
	Conduct briefing with a	ssigned branch staff (FOG Section 3):	
	<ul> <li>Provide summar</li> </ul>	ry of emergency situation.	
	o Provide POD la	yout/flow design overview and station locations.	
<ul> <li>Distribute disease and medical information sheets.</li> </ul>			
<ul> <li>Ensure coordination with Medical Consultation Group.</li> </ul>		•	
Oversee evaluation of patients. For all life-threatening emergencies, <b>refer to medical emergency policy</b> ( <b>FOG Section 4</b> ). Refer patient family members not removed from line through POD site Screening static		r patient family members not removed from line through POD site Screening station.	
	Document evaluation finding on Patient History form and Health Care Facility Referral and Notification to Primary Care Provider, if applicable.		
	☐ Request additional staff as needed.		
	☐ Document all functions on Unit Logs (ICS 214).		
End of Shift/Operations			
	Provide briefing to relie	of on current activities and unusual events.	
	Verify next work schedu	ule.	
	Return POD identificati	on and sign-out with Section Chief.	
	Submit all Section Docu	umentation to Section Chief.	
	Site Demobilization		
	Participate in After Acti	on meetings as required.	



## SYMPTOM MANAGEMENT STAFF

**VEST** 

RED

Report To		Symptom Management Group Supervisor	
Suggested Training		Basic NIMS/SEMS training with a clinical background.	
Documents &		☐ POD Map and copy of Medical Plan (ICS 206)	
Eq	uipment	□ POD FOG P&Ps (Section 3)	
		☐ Medical Information Sheets	
		☐ Communication Source	
Fu	nction(s)	Provide ill and/or symptomatic patients with additional medical care and refer for	
		further follow-up and/ or patient transfer.	
		Upon Site Arrival	
	Receive briefing from 1	Medical Branch Director or Symptom Management Group Supervisor:	
	<ul> <li>Obtain summar</li> </ul>	y of the incident.	
	o Review IAP and	•	
	<ul> <li>Obtain disease and medical information sheets.</li> </ul>		
	☐ Proceed to Symptom Management area		
	During Operations		
	Document evaluation finding on Patient History form and Health Care Facility Referral and Notification to Primary Care Provider, if applicable.		
	For all life-threatening emergencies, <b>refer to medical emergency policy</b> ( <b>FOG Section 3</b> ). Refer patient family members not transferred to medical facility to Screening station.		
	Request additional staff as needed.		
	Document all functions	s on Unit Logs (ICS 214).	
End of Shift/Operations			
	Brief relief staff on cur	rent activities and unusual events; attend Section debriefing.	
	Verify next work schedule.		
	Submit all Section Doc	cumentation to Group Supervisor.	
	Site Demobilization		
	Assist in Symptom Ma	nagement station breakdown; list equipment/supplies requiring replacement	
	☐ Participate in After Action meetings as required.		

# Section 2 FIELD RESPONSE DOCUMENTS

# **Position Checklists and Station Forms**

• LOGISTICS



# **LOGISTICS SECTION CHIEF**

VEST

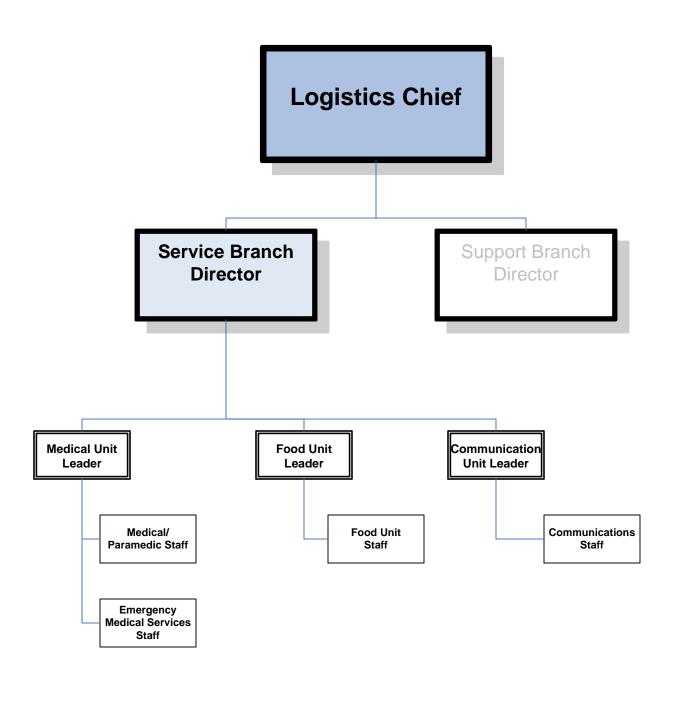
**ORANGE** 

1 0	bittoi	CHECKIIST		
Re	port To	)	Unified Command	
Supervises		S	Service and Support Branch Directors	
Suggested Training		Training	NIMS/ICS Training, Organizational skills, Logistics & POD Trainings	
Documents &			□ POD Incident Action Plan (IAP) – Unit Log (ICS 214)	
Eq	uipmeı	nt	□ POD Communications Plan (ICS 205)	
			☐ Logistics Section Position Checklists ( <b>FOG Section 2</b> )	
			☐ Laptop & Communication Source	
Fu	nction	(s)	Overall supervision of site set up, acquisition of medical equipment and supplies monitoring personnel availability, communications, IT support & transportation.	
			Upon Arrival	
	Receiv	e briefing and as	ssignment(s) from Unified Command	
	Partici	pate in preparation	on of IAP	
	0	Provide resourc	e availability, support needs, shortages & obtainment timelines	
	0	Complete or ass	sist in completion of ICS forms 205 and 206	
	Develo	op staffing assign	nments, needs, schedules and requests based on IAP	
	_	Staff Registrationst additional staff	on Team Leader to oversee staff registration and distribute staff check in form. f as needed.	
			n: Service and Support Branch Directors	
			ns Plan (ICS 205).	
			fing (FOG Section 3):	
	0	Provide update	on transportation, communication and supply requests/issues.	
	0	Verify with Pha	rmacy Team Leader and provide dosing/dispensing information.	
	Condu	ct General briefi	ng with staff to include/address (FOG Section 3):	
	0	Chain of Comm	nand and performance expectations	
	0	Any pharmacy	protocols and/or orders and standards issued - dosing/dispensing information.	
	0	Personal safety	and reporting of those issues – Safety Officer	
	0	Site Layout – P	OD stations, restrooms, canteen, briefing areas, etc.	
	0	POD Operation	s overview	
		<ul><li>Personal</li></ul>	l safety and security	
		<ul><li>Span of</li></ul>	control, resource ordering process	
	0	POD Floor – sta	ations, exits, security, etc.	
	0	Communication	ıs plan	
	0	Distribute Logis	stic Section Position Checklists to Branch Directors	
	0	Ensure staff und	derstand their roles and functions and are able to perform assigned tasks.	
	Superv	vise set-up of con	nmunications and approve/process/submit resource requests.	



# **LOGISTICS SECTION CHIEF**

During Operations			
Inform Operations Chief of arrival for all personnel, equipment & supplies			
Maintain operational period IAP documents, operational period summary reports and provide all changes/implementations to Unified Command.			
Evaluate situation and provide updates at Planning or Section meetings:			
<ul> <li>Provide Operations Chief with resource availability</li> </ul>			
o Location, status & assignment of resources (equipment, supplies, etc.)			
o Resource requests			
Ensure coordination of Logistics with other Command/General Staff			
Ensure ordering, inventory, & re-supply of pharmaceutical and staffing needs meet operational standards availability.			
Ensure all Logistic functions are documented on Unit Logs (ICS 214)			
End of Shift/Operations			
Conduct staff exit interview and debriefing.			
<ul> <li>Document issues and report them to Unified Command</li> </ul>			
<ul> <li>Identify additional issues (i.e. safety/injured) and report them</li> </ul>			
<ul> <li>Brief incoming staff to issues and/or unusual situations experienced (FOG Section 3)</li> </ul>			
Verify next staff work schedule.			
Return POD identification and sign out with Staff Registration Team Leader; return equipment to Supply Unit.			
Submit all Section Documentation to Unified Command.			
Site Demobilization			
Attend demobilization planning meeting with Unified Command.			
Assist in Demobilization Checkout (ICS 221) completion. Update in IAP.			
Release resources and supplies and workforce as appropriate and notify Unified Command.			
Oversee coordination of site demobilization and record equipment and supply return.			
Submit all section documentation, paperwork and activity log to Unified Command.			
Participate in After Action meetings as required.			





## SERVICE BRANCH DIRECTOR

**VEST** 

**ORANGE** 

Report To		Logistics Section Chief	
Supervises		Medical, Food and Communication Unit Leaders	
Su	ggested Training	Intermediate NIMS/SEMS training. Administrative and organizational skills.	
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP) - Incident Communications Plan (ICS 205)</li> <li>□ Unit Activity Log (214)</li> <li>□ Communication Source</li> </ul>	
Function(s)		Oversees development for food, medical and communication services related to POD operations.	
		Upon Site Arrival	
	Receive briefing from 1	Logistics Section Chief:	
	<ul> <li>Determine num</li> </ul>	ber of personnel to be housed and fed.	
		munications systems in use.	
		ical support needs of the incident.	
	<ul> <li>Confirm personnel already requested for Branch.</li> </ul>		
	Ensure development/implementation of Incident Communications Plan (ICS 205).		
	During Operations		
	Conduct briefing with assigned branch staff (General Briefing – FOG Section 3):		
	<ul> <li>Provide summary of emergency situation.</li> </ul>		
	o Provide summary of the communications, food, and medical needs of the incident.		
	<ul> <li>Coordinate activities of Medical, Food and Communication Unit Branches.</li> </ul>		
	☐ Ensure that incident personnel receive adequate food and water.		
	Coordinate with Operations to ensure adequate medical support to incident personnel.		
	Participate in organizational meetings of Logistics Section personnel.		
	Document all functions on Unit Logs (ICS 214).		
	End of Shift/Operations		
	Provide briefing to relie	ef staff on current activities and unusual events.	
	Verify next work sched	lule.	
	☐ Return vest and sign-out with Staff Registration Team Leader.		
	☐ Submit all Section Documentation to Section Chief and Documentation Unit Leader, as requested.		
	Site Demobilization		
	☐ Participate in After Action meetings as required.		

## MEDICAL UNIT LEADER

VEST ORANGE

Report To		Service Branch Director	
Supervises		Emergency Medical Service and Medical (i.e. First Aid/Paramedic) staff	
Suggested Training		Basic NIMS/SEMS training.	
Do	ocuments &	☐ Incident Action Plan (IAP) – Medical Plan (ICS 206)	
Eq	uipment	☐ Unit Activity Log (214)	
		☐ Communication Source	
Fu	nction(s)	Oversees, maintains and ensures medical care is provided to onsite POD staff.	
		Upon Site Arrival	
	Obtain briefing from Se	ervice Branch Director or Logistics Section Chief:	
	<ul> <li>Obtain informat</li> </ul>	tion from Safety officer on any injuries that occurred during initial operations.	
	Determine emergency	medical activities performed prior to Unit activation.	
	Respond to requests for	r medical treatment and transportation for POD staff.	
	Request/supervise amb	ulance and first aid staff for POD staff.	
	Work with Medical Bra	anch Director (if available) to prepare/approve Medical Plan (ICS 206):	
		tion of first aid stations, ambulances, helicopters, and assigned medical personnel.	
	o Potential for medical problems (i.e. dehydration, heat stroke, etc.) based on prophylaxis provided		
	<ul> <li>Medical supplies needed – work with Resource and Supply Units.</li> </ul>		
o Medical Assembly and Triage Areas		•	
		ffic Route and Landing Zone for Life flight	
	-	s surrounding site	
	o Hazard specific information (HAZMAT treatment, PPE needed, etc.)		
	Obtain Safety officer approval of Medical Plan.		
	During Operations		
		an with local hospitals and OCHCA BLS/ALS teams.	
		r medical aid and/or supplies.	
	Notify Safety Officer of all accidents & injuries and prepare medical reports.		
u	Document all functions on Unit Activity Logs (ICS 214).		
End of Shift/Operations			
	_	ef on current activities and unusual events.	
	Verify next work sched		
	•	ted; provide copies to Data Entry Team Leader, if requested	
	Submit all Section Doc	cumentation to Service Branch Director.	
	Site Demobilization		
	Participate in After Act	tion meetings as required.	



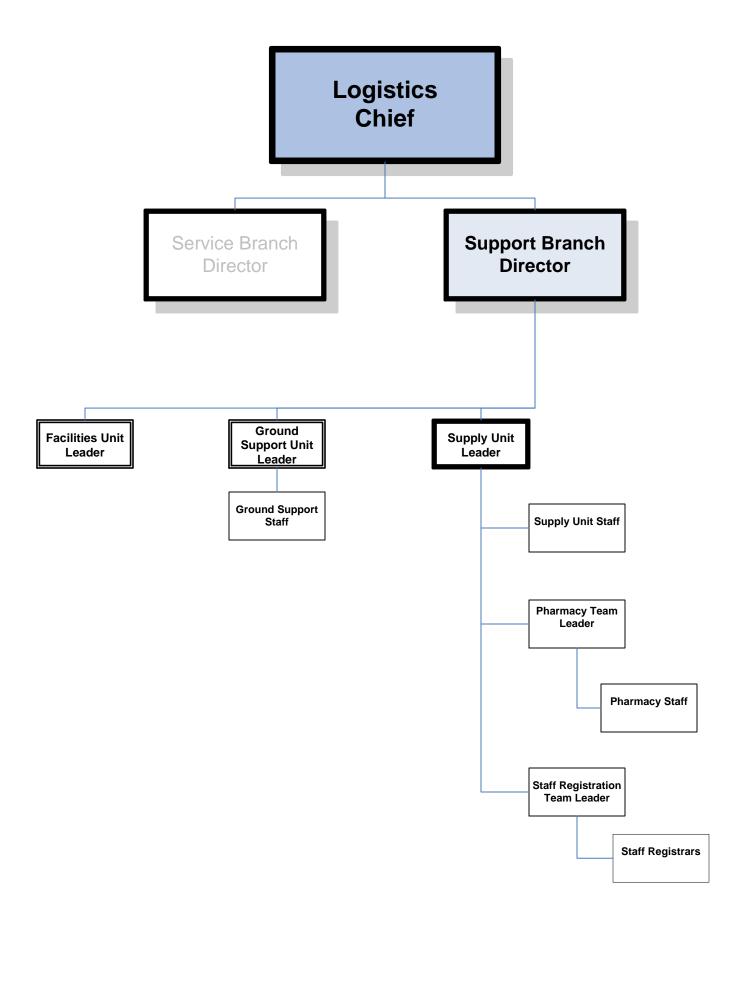
## FOOD UNIT LEADER

Report To		Service Branch Director	
Supervises		Food unit staff	
<b>Suggested Training</b>		Basic NIMS/SEMS training.	
Do	cuments &	☐ Unit Activity Log (214)	
Equipment		☐ Communication Source	
Fu	nction(s)	Oversees, maintains and ensures availability of food for on site POD staff.	
		Upon Site Arrival	
	Obtain briefing from Se	ervice Branch Director or Logistics Section Chief:	
	o Determine pote	ntial duration of incident.	
	<ul> <li>Number of staff</li> </ul>	f to be fed.	
	<ul> <li>Shift and break</li> </ul>	schedules	
	<ul> <li>Last meal and p</li> </ul>	proposed time of next meal.	
	Determine food service	e requirements for planned and expected operations.	
	Determine best method with Procurement Unit	of feeding to fit situation and obtain bids if not done prior to incident (coordinate	
	Ensure sufficient potable water and beverages for all incident personnel.		
	-	on of food and drinks with Ground Support Unit.	
		During Operations	
	-		
	Ensure that appropriate	During Operations  health and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.	
	Ensure that appropriate	health and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.	
_	Ensure that appropriate storage, hand washing,	health and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  f support as needed.	
<u> </u>	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo	health and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  f support as needed.	
<u> </u>	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a	health and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  f support as needed.  d to POD staff.	
	Ensure that appropriate storage, hand washing, Request additional staff Assist with serving foo Monitor and maintain a Conduct inventory course.	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  In appropriate food levels for staff breaks.	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory cours Supervise administration	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration. Provide copies of receivable storage and the copies of receivable storage.	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  In on of food service agreement, if applicable.	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration Provide copies of received Inform Supply Unit Least	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  In appropriate food levels for staff breaks.  In at beginning and end of shift.  In on of food service agreement, if applicable.  In pts, bills to Finance/Administration Section.	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration Provide copies of received Inform Supply Unit Least	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  In on of food service agreement, if applicable.  In possible to Finance/Administration Section.  In adder know when food orders are complete.	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration Provide copies of receins Inform Supply Unit Lead Document all functions	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  In of food service agreement, if applicable.  In possible to Finance/Administration Section.  In adder know when food orders are complete.  If to on Unit Activity Logs (ICS 214).	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration Provide copies of receins Inform Supply Unit Lead Document all functions	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  In on of food service agreement, if applicable.  In pts, bills to Finance/Administration Section.  In adder know when food orders are complete.  If an of Shift/Operations  If the proper taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If support as need	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration. Provide copies of received Inform Supply Unit Let Document all functions.  Provide briefing to relie Verify next work scheduler.	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  In on of food service agreement, if applicable.  In pts, bills to Finance/Administration Section.  In adder know when food orders are complete.  If an of Shift/Operations  If the proper taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If support as need	
	Ensure that appropriate storage, hand washing, Request additional staff. Assist with serving foo Monitor and maintain a Conduct inventory coursupervise administration. Provide copies of received Inform Supply Unit Let Document all functions.  Provide briefing to relie Verify next work scheduler.	chealth and safety measures are taken (i.e. food temperature monitored, proper etc.) and maintain food service area.  If support as needed.  If to POD staff.  Impropriate food levels for staff breaks.  Int at beginning and end of shift.  Into on of food service agreement, if applicable.  Interpretation of the properties of the propert	



# COMMUNICATION UNIT LEADER VEST ORANGE

Report To		Service Branch Director	
Supervises		Radio dispatcher, Equipment clerk, IT support, Data Entry Team Leader	
Suggested Training		Basic NIMS/SEMS training and Communications background.	
Documents & Equipment		<ul> <li>□ Incident Action Plan (IAP) – Organizational Assignment list (ICS 203), Communications Plan (ICS 205), and POD Organizational chart</li> <li>□ Unit Activity Log (214)</li> <li>□ Communication Source</li> </ul>	
Fu	nction(s)	Develops incident communication plan & ensures its implementation is followed.	
		Upon Site Arrival	
	Develop and implement internal and external communications procedures to the incident/Incident Command Pos		
		During Operations	
	Execute and modify Communications Plan, as needed.  Assess Command Post phone load & request additional lines as needed.  Ensure radio and telephone logs are available and being used.  Ensure all patient history forms are being collected and filled alphabetically.  Establish and maintain communications equipment accountability system.  Document and troubleshoot malfunctioning communications equipment.  Document all functions on Unit Activity Logs (ICS 214).  End of Shift/Operations		
$\Box$	•		
	Verify next work schedul Submit reports as directed	on current activities and unusual events. le. d; provide copies to Documentation Unit Leader. mentation to Service Branch Director.	
Site Demobilization			
	Participate in After Actio	n meetings as required.	





## SUPPORT BRANCH DIRECTOR

VEST ORANGE

Report To	Logistics Section Chief		
Supervises	Facilities, Ground Support and Supply Unit Leaders		
Group Assigned	Logistics Section		
Suggested Trainings	Intermediate NIMS/SEMS training. Administrative and organizational skills		
Documents &	☐ POD Incident Action Plan (IAP) – site map		
Equipment	☐ Unit Activity Log (214)		
	☐ Communication Source		
Function(s)	Coordinates/manages the support activities related to POD response. Oversees the acquisition of supplies and materials related to POD operations.		
	Upon Site Arrival		
☐ Receive briefing f	rom Logistics Section Chief:		
o Determine	facilities support required during the incident (i.e. electrical, restrooms, etc).		
o Determine	ground support and transportation needs.		
<ul> <li>Determine/confirm resource ordering process.</li> </ul>			
<ul> <li>Confirm personnel already requested for Branch.</li> </ul>			
<u> </u>	the need for establishing potential additional facilities.		
☐ Determine need for	or fuel delivery and vehicle support.		
	During Operations		
☐ Conduct briefing	with assigned branch staff (General Briefing – FOG Section 3):		
o Provide su	mmary of emergency situation.		
o Provide su	mmary of incident facility, supply, & transportation needs.		
o Coordinate	e activities of Facilities, Ground Support & Supply Unit Branches.		
☐ Determine whether	r or not mutual aid and contract equipment are in use.		
Participate in orga	nizational meetings of Logistics Section personnel		
☐ Document all fund	ctions on Unit Logs (ICS 214).		
End of Shift/Operations			
☐ Provide briefing t	o relief staff on current activities and unusual events.		
☐ Verify next work			
☐ Return vest and si	gn-out with Staff Registration Team Leader.		
☐ Submit all Section	Documentation to Section Chief and Documentation Unit Leader, if requested.		
Site Demobilization			
Participate in Afte	Participate in After Action meetings as required.		



## **FACILITIES UNIT LEADER**

VEST ORANGE

Report To		Support Branch Director		
<b>Suggested Training</b>		Basic NIMS/SEMS training and facility management.		
Do	cuments & Equipment	☐ Incident Action Plan (IAP)		
		☐ Unit Activity Log (214)		
		☐ Communication Source		
Fu	nction(s)	Oversees facility layout and needs related to facility management.		
		Upon Site Arrival		
	Receive briefing from Lo	gistics Chief or Support Branch Director:		
	<ul> <li>Determine expect</li> </ul>	ed duration and scope of the incident.		
	<ul> <li>Facilities already</li> </ul>	activated.		
	<ul> <li>Anticipated facilit</li> </ul>	y needs.		
	Obtain copy of POD IAP	, including: site maps and flow design. Determine:		
	<ul> <li>Location of Incide</li> </ul>	ent Command Post		
	<ul> <li>Staff staging areas</li> </ul>			
	<ul> <li>Parking areas</li> </ul>			
	<ul> <li>Safety and securit</li> </ul>			
	<ul> <li>Supply/Receiving</li> </ul>			
	<ul> <li>Media/PIO stagin</li> </ul>	g areas		
	Open all site access points as needed to establish operations.			
	Plan/review POD site lay	outs in accordance with above requirements.		
		During Operations		
	Determine requirements f	For each facility to be established:		
	o Sanitation, Feeding	g, Sleeping, Supplies, Medical support, Communications, Security, Lighting.		
	C	or rental office or storage space with Procurement Unit, agency Facilities ance Department, if applicable.		
	Ensure facility can sustain	n operations for next shift.		
	Document all functions o	n Unit Logs (ICS 214).		
End of Shift/Operations				
	Provide briefing to relief	on current activities and unusual events.		
	Verify next work schedule.			
	Return POD identification and sign-out with Section Chief.			
	Submit all Section Docur	nentation to Branch Director.		
Site Demobilization				
	Participate in After Actio	n meetings as required.		



# GROUND SUPPORT UNIT LEADER VEST ORANGE



Report To		Support Branch Director		
Supervises		Ground Support Staff		
<b>Group Assigned</b>		Logistics Section		
Mi	nimal Requirements	Basic NIMS/SEMS training		
	cuments &	☐ Incident Action Plan (IAP)		
Eq	uipment	☐ Unit Activity Log (214)		
		☐ Communication Source		
Fu	nction(s)	Oversees POD site ground support.		
		Upon Arrival		
	☐ Receive briefing from Logistics Chief or Support Branch Director:			
	<ul> <li>Fueling needs of</li> </ul>	f vehicles or equipment at POD site.		
	<ul> <li>Location of Sup</li> </ul>	ply Unit facility receiving and distribution point(s).		
	<ul> <li>Site maps and re</li> </ul>	estrictions on transportation routes.		
	o Need for vehicle repair services; policy toward repair and fueling of mutual aid and rental equipment.			
	Assign/request Transpor	rtation support staff as needed with Staff Registration Team Lead.		
	Review Incident Action	Plan (IAP)		
	Implement site Transpor	rtation Plan:		
	o Determine time-	lines, types of services required and assign resources required to implement plan.		
	o Determine intern	nal site transportation and ground support needs.		
		During Operations		
	Notify Resources Unit of	of all changes on support and transportation vehicles.		
	Request additional resou	arces through Supply Unit. Give type, time needed, and reporting location.		
	Maintain inventory of support and transportation vehicles.			
	Ensure condition of rental equipment is documented prior to use & coordinate with Procurement Unit Leader.			
	Document all functions	on Unit Logs (ICS 214).		
End of Shift/Operations				
	Provide briefing to relie	f on current activities and unusual events.		
	Verify next work schedu	ıle.		
	Return POD identification	on and sign-out with Staff Registration.		
	Submit all Section Docu	mentation to Branch Director.		
Site Demobilization				
	Participate in After Acti	on meetings as required.		



# **GROUND SUPPORT STAFF**

VEST ORANGE

Report To		Ground Support Unit Leader	
Supervises		None	
Gr	oup Assigned	Logistics Section – Support Branch	
Documents & Equipment		<ul> <li>□ Incident Action Plan (IAP)</li> <li>□ Unit Activity Log (214)</li> <li>□ Site Plan and distribution routes</li> <li>□ Radio</li> </ul>	
Fu	nction(s)	Provides transportation and implements transportation plan to POD site.	
		Upon Site Arrival	
	Receive briefing from S	Support Branch Director or Ground Support Unit Leader:	
	o Summary of Inc	••	
	o Fueling needs o	of vehicles or equipment at POD site.	
	<ul> <li>Location of Sur</li> </ul>	oply Unit facility receiving and distribution point(s).	
	<ul> <li>Incident transport</li> </ul>	ortation maps and restrictions on transportation routes.	
	Review Site Transporta	ation Plan:	
	<ul> <li>Determine time</li> </ul>	-lines, types of services required and assign resources required to implement plan.	
	Inform Unit Leader wh	en unit is operational.	
		<b>During Operations</b>	
	Notify Ground Support	Unit Leader of all changes to support and transportation vehicles.	
	Request additional resolution.	ources via Ground Support Unit Leader. Give type, time needed, & reporting	
	Request towing, fueling	g, maintenance, and repair services as needed.	
	Provide, develop and m	naintain fuel, parts, & service use records, receipts and cost summaries.	
	Maintain inventory of s	support and transportation vehicles.	
	Ensure condition of rer	ntal equipment is documented prior to use.	
	Document all functions	s on Unit Logs (ICS 214).	
	End of Shift/Operations		
	Brief relief staff on cur	rent activities and unusual events; attend Section debrief.	
	Verify next work sched	lule.	
	Return POD identificat	ion and equipment to Unit Leader and sign-out with Staff Registration.	
	Submit all Section Doc	eumentation to Section Chief.	
	Site Demobilization		
	Participate in After Act	tion meetings as required.	



COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# SUPPLY UNIT LEADER

VEST ORANGE

Report To		Support Branch Director	
Supervises		Pharmacy Team Leader, Staffing Team Leader and Supply Unit Staff	
Minimum Training		Basic NIMS/SEMS training, POD training.	
Documents & Equipment		<ul> <li>☐ Incident Action Plan (IAP) –Unit Activity Log (214) and copies of ICS forms 203, 204 and 205.</li> <li>☐ Laptop, if available</li> <li>☐ Communication Device</li> </ul>	
Fu	nction(s)	Reports status of resources; maintains and monitors supplies to support POD staff functions and monitors work records on assigned personnel.	
		Upon Site Arrival	
	Receive briefing from Lo	gistics Chief or Support Branch Director:	
	<ul> <li>Determine location</li> </ul>	on of facility receiving/distribution point(s).	
	<ul> <li>Determine time v</li> </ul>	when Unit will assume responsibility for ordering.	
	<ul> <li>Safety issues and</li> </ul>	responsibilities.	
	**	lies are available and readily deployable.	
		o determine resources on order and status.	
	Request additional Suppl	y staff as needed.	
		<b>During Operations</b>	
	Conduct briefing with ass	signed branch staff (General Briefing – FOG Section 3):	
	<ul> <li>Provide summary</li> </ul>	y of emergency situation and reporting structure.	
	o Provide POD lay	out/flow design overview and station locations.	
		nications plan (ICS 205).	
		hand can sustain the projected POD operational level or until the next scheduled supply.	
	11 7	sure supplies are restocked through the POD stations (FOG Section 4)	
	-	iving, issuing and recovery of supplies using Inventory System.	
		ICS 203 and 204) are maintained and updated and provide to Resource Unit Leader.	
<u> </u>	Document all functions on Unit Logs (ICS 214).		
	End of Shift/Operations		
	Brief relief on current act	tivities and unusual events; attend Section debrief.	
	Verify next work schedul	e.	
	Return POD identificatio	n and sign-out with Staff Registration.	
	Submit all Section Docur	mentation to Branch Director.	
		Site Demobilization	
	Breakdown/repack all eq	uipment/supplies; verify supplies are accounted for.	
	Participate in After Actio	n meetings as required.	



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# **SUPPLY UNIT STAFF**

VEST ORANGE

Report To		Supply Unit Leader	
Supervises		None	
Suggested Training		Basic NIMS/SEMS training and ordering/purchasing experience.	
Documents &		☐ Incident Action Plan (IAP) – Unit Activity Log (214)	
Eq	uipment	☐ Laptop, if available	
		☐ Communication Source	
Fu	nction(s)	Maintains and monitors supplies to support POD staff functions.	
		Upon Arrival	
	Receive briefing from	Supply Unit Leader, Support Branch Director or Logistic Chief:	
	<ul> <li>Obtain summar</li> </ul>	y of the incident and agent signs/symptoms	
	o Station overvie	w – POD flow set-up/design	
	<ul> <li>Location and st</li> </ul>	orage area for all supplies and equipment	
	<ul> <li>Method of orde</li> </ul>	r requests	
	Ensure all POD station	area supplies are adequate to begin operations.	
		During Operations	
	☐ Inform Unit Leader of any reported problems with assigned resources		
	Monitor and restock di	spensing supplies at the POD stations	
	Track resources as supp	plies are used	
Utilize Inventory System to document all activities associated with ordering, receiving, issuing and recovery of supplies (FOG Section 4)			
	Ensure staffing records	(ICS 203 and 204) are maintained and updated.	
	Document all functions	s on Unit Logs (ICS 214).	
End of Shift/Operations			
	Brief relief staff on cur	rent activities and unusual events.	
	Verify next work sched	lule.	
	Return POD identificat	ion and sign-out with Unit Leader.	
	Submit all Section Doc	cumentation to Unit Leader.	
Site Demobilization			
	☐ Breakdown/repack all equipment/supplies; verify supplies are accounted for.		
☐ Participate in After Action meetings as required.		tion meetings as required.	



# PHARMACY TEAM LEADER

VEST ORANGE

Report To		Supply Unit Leader
Supervises		Pharmacy Staff
<b>Suggested Trainings</b>		Basic NIMS/SEMS training. Licensed pharmacist.
Documents &		□ POD Site Incident Action Plan (IAP)
Equipm	ent	□ POD FOG (Section 3) & Unit Activity Log (214)
		☐ Laptop & Communication Source
Functio	n(s)	Oversees, maintains and records all pharmaceutical cache and related supplies.
		Upon Arrival
☐ Prov	ride Logistics Chie	f and Supply Unit leader with dosing information.
☐ Rece	eive briefing from	Logistics Chief or Support Branch Director:
C	Determine loca	tion of facility receiving/distribution point(s).
C	Determine whe	n Supply Unit will assume responsibility for ordering.
C	Review Commi	unications plan (ICS 205).
C	Safety issues ar	nd responsibilities.
C	Role and location	on of the Pharmacy in this operation: services you provide, problems solved, etc.
C	Ensure that all j	pharmaceutical and other supplies are available.
☐ Cont	tact Resources Uni	t to determine resources on order.
☐ Dete	ermine number & t	ype of pharmacy staff onsite via Unit Leader.
☐ Requ	uest additional pha	rmacy staff as needed.
☐ Veri	fy/develop onsite i	nventory system and ensure this is available and/or operational.
		<b>During Operations</b>
	ze Inventory Syste very of medication	em to document all activities associated with ordering, receiving, issuing and
☐ Assi	gn pharmacist(s) to	provide counseling where needed.
	Monitor and maintain use of pharmaceuticals and ensure supplies are restocked at dispensing stations (Inventory and supply request P&Ps - FOG Section 4).	
☐ Ensu	re that drug inforn	nation sheets, flowcharts and forms are available
☐ Doct	ument all functions	s on Unit Logs (ICS 214).
End of Shift/Operations		
☐ Prov	ride briefing to reli	ef on current activities and unusual events.
☐ Veri	fy next work sched	lule.
☐ Retu	rn POD identificat	ion, submit all Section Documentation and sign-out with Unit Leader.
		Site Demobilization
☐ Brea	ık down and repacl	all equipment/supplies. Schedule pick-up of medications with Unit Leader.
☐ Record and verify ending p		ng pharmaceutical inventory.



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# **PHARMACY STAFF**



Report To		Pharmacy Team Leader	
Suggested Trainings		Basic NIMS/SEMS training. Licensed pharmacist, pharmacy technician, pharmacy student or registered nurse.	
Documents &		☐ Unit Activity Log (214)	
Eq	uipment	☐ Communication Source	
Fu	nction(s)	Prepare & maintain inventory for dispensed prophylaxis during POD operations.	
		Upon Arrival	
	Establish workstations	and ensure availability of pharmaceutical and other supplies.	
	Prepare medication for	dispensing for POD operations based on incident.	
	Assist with drawing of	vaccine as required.	
		<b>During Operations</b>	
	Utilize Inventory Syste recovery of medication	em to document all activities associated with ordering, receiving, issuing and s.	
	Provide counseling who	ere needed when requested.	
	Monitor use of pharma	ceuticals and ensure supplies are restocked at dispensing stations.	
	Ensure that drug inform	nation sheets, flowcharts and forms are available.	
	Continue to prepare and	d assist with medical/vaccine dispensing preparations.	
	Document all functions	s on Unit Logs (ICS 214).	
End of Shift/Operations			
	Provide briefing to relie	ef on current activities and unusual events.	
	Verify next work sched	lule.	
	Return POD identificat	ion and sign-out with Team Leader.	
	Submit all Section Doc	eumentation to Team Leader.	
	Site Demobilization		
	Participate in After Act	tion meetings as required	



# STAFF REGISTRATION TEAM LEADER VEST ORANGE

Report To	Supply Unit Leader	
Supervises	Staff Registrars	
<b>Suggested Training</b>	Basic NIMS/SEMS and POD training.	
Documents &	☐ Incident Action Plan (IAP) –ICS Forms 203 and 204	
Equipment	☐ Unit Activity Log (214)	
	☐ Blank organization chart(s)	
	☐ Laptop, if available & Communication Source	
<b>Function(s)</b>	Oversees, maintains and ensures appropriate staffing on the site.	
	Upon Arrival	
☐ Receive Operational br	riefing from Planning Section Chief:	
<ul> <li>Obtain current</li> </ul>	organizational assignments (ICS 203 and 207).	
☐ Activate Staff Registra	tion Area and assign registrars.	
☐ Ensure all positions (IC	CS 203 and 204) are staffed and accounted for.	
☐ Provide Resource Unit	Leader with staffing updates for IAP development.	
☐ Assist in identification	of additional and special resources and personnel.	
☐ Request additional staf	f as needed through Resource Unit.	
	<b>During Operations</b>	
Maintain master roster of all personnel at the incident to include:		
o Total number o	f personnel assigned to the incident.	
<ul> <li>Other discipline</li> </ul>	es and technical specialists	
☐ Provide updates to Res	source Unit Leader and Planning Chief.	
<ul> <li>Ensure addition</li> </ul>	nal staff is available during shift changes, breaks and/or POD demobilization	
	Determine immediate and future staffing needs. Coordinate for replacement staff and/or volunteers with Resource Unit Leader. Reassign site staff as required/requested by Section Chiefs.	
☐ Track work hours elect	tronically or manually using sign-in rosters.	
☐ Document all functions	s on Unit Logs (ICS 214).	
End of Shift/Operations		
☐ Provide briefing to reli	ef on current activities and unusual events.	
☐ Ensure all POD staff ha	ave checked-out	
Return POD identificat	tion and submit all section documentation to Supply Unit Leader.	
☐ Verify next work sched	dule and sign-out.	
	Site Demobilization	
☐ Participate in After Act	tion meetings as required.	



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## **STAFF REGISTRARS**

VEST ORANGE

Report To		Staff Registration Team Leader	
<b>Minimal Requirements</b>		Basic NIMS/SEMS training	
Documents &		☐ Incident Action Plan (IAP) –ICS Forms 203 and 204	
Eq	uipment	☐ Unit Activity Log (214)	
		☐ Staff Registration Form and blank organization chart(s)	
		☐ Communication Source	
Fu	nction(s)	Oversees, maintains and ensures appropriate staffing on the site.	
		Upon Arrival	
	Receive briefing from S	Staffing Team Leader, Supply Unit Leader or Support Branch Director	
	Establish Staff Registra	ation Area and begin registration	
	Process and record arriare staffed and account	ving/departing staff against POD roster to ensure all positions (ICS 203 and 204) red for.	
	Provide Staff Registrat pool availability, etc.).	ion Team Leader with staffing availability updates (i.e. positions to fill, support	
	Assist in identification	of additional and special resources and personnel.	
		During Operations	
	Develop master roster of	of all personnel at the incident, noting:	
	o Total number of	f personnel assigned to the incident.	
	Other disciplines and technical specialists		
	<ul> <li>Continue to pro</li> </ul>	wide Staff Registration Team Leader with staffing updates	
	Track work hours elect	ronically or manually using sign-in rosters.	
	Determine immediate a replacement staff and/o	and future staffing needs. Inform Staff Registration Team Leader of the need for or volunteers.	
	Track work hours elect	ronically or manually using sign-in rosters.	
End of Shift/Operations			
	Brief relief on current a	activities and unusual events; attend Section debrief.	
	Verify next work sched	lule.	
	Return POD identificat	tion and sign-out with Staff Registration Team Leader.	
	Submit all documentation	ion to Staff Registration Team Leader.	
		Site Demobilization	
	Assist in site demobiliz	cation as assigned.	
	Participate in After Act	tion meetings as required.	

# Section 2 FIELD RESPONSE DOCUMENTS

# Position Checklists and Station Forms

PLANNING



# PLANNING SECTION CHIEF

**VEST** 

**BLUE** 

Report To		Unified/Incident Command
Supervises		Situation Status, Resource Unit, Demobilization & Documentation Unit Leaders
<b>Suggested Training</b>		Extensive NIMS/ICS Training, Planning skills & POD Management training
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP) – Incident Objectives (202), Unit Log (214)</li> <li>□ POD Communications (ICS 205) and Demobilization (ICS 221) Plans</li> <li>□ Planning Section Position Checklists (FOG Section 2)</li> <li>□ Communication Source</li> </ul>
Function (s)		Responsible for collecting, evaluating, disseminating and managing information related to the incident and resources. Information is needed to:  1. Assess the situation  2. Manage the Situation analysis and Damage Assessment functions  3. Predict probable course of events and,  4. Prepare alternative strategies to incident response
		Upon Site Arrival
	Assign: Situation Status Determine time and loc Facilitate Operations b Review Communication Supervise Incident Act Obtain/develop Incorporate sup Conduct General briefit Chain of Comm Identify probabt Any pharmacy Distribute Plant Personal safety Identify Site Lat Obtain Weather Communication Ensure staff unce	ction Plan preparation and distribution o incident site maps oporting plans into the Incident Action Plan ting (FOG Section 3) with planning staff. Address/establish: nand and performance expectations ole resource requirements including Personnel and Equipment protocols and/or orders and standards issued ning section position checklists and reporting of those issues – Safety Officer ayout – POD stations, restrooms, canteen, briefing areas, etc. r reports and plan accordingly ns plan (ICS 205) derstand their roles and functions and are able to perform assigned tasks
	Establish time and loca	ation of future Planning Meetings.



# **PLANNING SECTION CHIEF**

	<b>During Operations</b>		
	Perform duties of other planning section positions as required.		
	Request Additional Staff as required.		
	Notify Resource Unit Leader, if available, of Unit activated and personnel assigned.		
	Evaluate situation and provide updates at Planning or Section meetings:		
	<ul> <li>Provide Resource Unit Leader with resource availability</li> </ul>		
	o Location, status & assignment of resources (equipment, supplies, etc.)		
	o Resource Order		
	Ensure coordination of Planning with other Command/General Staff to discuss strategy and tactics to incident response.		
	Conduct on going Planning Briefings, if needed:		
	<ul> <li>Brief on situation and obtain other Section briefing reports</li> </ul>		
	<ul> <li>Specify and obtain from Section Chiefs resources needed</li> </ul>		
	<ul> <li>Develop alternate strategies and contingency plans based on incident</li> </ul>		
	Ensure all Planning functions are documented on Unit Logs (ICS 214)		
	Ensure preparation and oversee development of Demobilization plan (ICS 221) with Demobilization Unit Leader.		
	End of Shift/Operations		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).		
	•		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  o Document issues and report them to Unified Command		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  o Document issues and report them to Unified Command o Identify additional issues (i.e. safety/injured) and report them o Brief incoming staff to issues and/or unusual situations experienced		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  o Document issues and report them to Unified Command o Identify additional issues (i.e. safety/injured) and report them o Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  o Document issues and report them to Unified Command  o Identify additional issues (i.e. safety/injured) and report them  o Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.		
0 0	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  o Document issues and report them to Unified Command o Identify additional issues (i.e. safety/injured) and report them o Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.		
0 0	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  O Document issues and report them to Unified Command O Identify additional issues (i.e. safety/injured) and report them O Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.  Submit all Section Documentation to Unified Command.  Site Demobilization  Coordinate and attend demobilization planning meeting with Unified Command.		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  O Document issues and report them to Unified Command O Identify additional issues (i.e. safety/injured) and report them O Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.  Submit all Section Documentation to Unified Command.  Site Demobilization		
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	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  O Document issues and report them to Unified Command O Identify additional issues (i.e. safety/injured) and report them O Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.  Submit all Section Documentation to Unified Command.  Site Demobilization  Coordinate and attend demobilization planning meeting with Unified Command.  Notify Unified Command when demobilization plan is ready for operation.  Assist in and approve Demobilization Checkout (ICS 221) completion. Update in IAP.  Release resources and supplies and workforce as appropriate and notify Resource Unit Leader.		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  O Document issues and report them to Unified Command O Identify additional issues (i.e. safety/injured) and report them O Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.  Submit all Section Documentation to Unified Command.  Site Demobilization  Coordinate and attend demobilization planning meeting with Unified Command.  Notify Unified Command when demobilization plan is ready for operation.  Assist in and approve Demobilization Checkout (ICS 221) completion. Update in IAP.  Release resources and supplies and workforce as appropriate and notify Resource Unit Leader.  Oversee coordination of site demobilization and record equipment and supply return.		
	Conduct staff exit interview and debriefing (FOG Sections 3 & 4).  O Document issues and report them to Unified Command O Identify additional issues (i.e. safety/injured) and report them O Brief incoming staff to issues and/or unusual situations experienced  Verify next staff work schedule.  Return POD identification and sign out with Staff Registration; return equipment to Supply Unit.  Submit all Section Documentation to Unified Command.  Site Demobilization  Coordinate and attend demobilization planning meeting with Unified Command.  Notify Unified Command when demobilization plan is ready for operation.  Assist in and approve Demobilization Checkout (ICS 221) completion. Update in IAP.  Release resources and supplies and workforce as appropriate and notify Resource Unit Leader.		



# SITUATION STATUS UNIT LEADER VEST BLUE

Report To		Planning Section Chief	
Supervises		Situation Status staff and/or assistants as assigned	
Suggested Training		Basic NIMS/SEMS and POD trainings	
Documents & Equipment		<ul> <li>□ POD Incident Action Plan (IAP)</li> <li>□ Unit Activity Log (214)</li> <li>□ Communication Source</li> </ul>	
Fu	nction(s)	Collects, reports & evaluates information related to POD operations.	
		Upon Site Arrival	
	<ul> <li>Review IAP for current situation status.</li> <li>Determine necessary contingency plans.</li> <li>Identify internal and external reporting requirements and schedules.</li> </ul>		
		During Operations	
	<ul> <li>Compile, maintain and display incident status information for Command Post.</li> <li>Interview Operations personnel coming off duty to determine effectiveness of strategy and tactics, work accomplished and left to be accomplished.</li> <li>Prepare predictions at periodic intervals, or at request of Planning Section Chief, based on evaluations and personnel interviews.</li> <li>Request weather forecasts and spot weather forecasts, as necessary.</li> </ul>		
	End of Shift/Operations		
	Verify next work sched Return POD identificat	ef on current activities and unusual events.  Iule.  ion and sign-out with Section Chief.  cumentation to Section Chief.	
	Site Demobilization		
	Participate in After Act	tion meetings as required.	



# **DOCUMENTATION UNIT LEADER**

**VEST** 

**BLUE** 

Report To		Planning Section Chief
Supervises		Documentation staff and/or assistants as assigned
<b>Suggested Training</b>		Basic NIMS/SEMS training and clerical background
Documents &		□ POD Incident Action Plan (IAP)
Eq	uipment	☐ Unit Activity Log (214)
		☐ Communication Source
Fu	nction(s)	Maintain and duplicate all files and reports related to POD site operations.
		Upon Site Arrival
	Receive briefing from l	Planning Section Chief:
	o Review IAP and	d determine number needed to duplicate Incident Action Plan (IAP) accordingly.
	o Determine repo	rting requirements and schedules.
	Organize and staff Unit	a, as appropriate.
	Establish work area to	ensure adequate duplication services are available
	Establish and organize	incident files.
		During Operations
	Provide copies of Incident Action Plan (IAP) to supervisory staff.	
	Provide copies of Incid	ent Action Plan (IAP) to supervisory staff.
	•	ent Action Plan (IAP) to supervisory staff. history forms for transportation to location determined during event.
_	Prepare and file patient	, , ,
	Prepare and file patient Accept and file reports	history forms for transportation to location determined during event.
	Prepare and file patient Accept and file reports Ensure that legal restrict	history forms for transportation to location determined during event. and forms submitted by incident personnel.
	Prepare and file patient Accept and file reports Ensure that legal restrict	history forms for transportation to location determined during event. and forms submitted by incident personnel. etions on public and exempt records are observed. to electronic or manual filing system as needed.
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re-	history forms for transportation to location determined during event. and forms submitted by incident personnel. etions on public and exempt records are observed. to electronic or manual filing system as needed.
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	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re-	history forms for transportation to location determined during event. and forms submitted by incident personnel. etions on public and exempt records are observed. to electronic or manual filing system as needed. quest as needed. within Unit Logs (ICS 214).
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re- Document all functions  Provide briefing to relie	history forms for transportation to location determined during event. and forms submitted by incident personnel. etions on public and exempt records are observed. to electronic or manual filing system as needed. quest as needed. within Unit Logs (ICS 214).  End of Shift/Operations
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re Document all functions  Provide briefing to relice Collect all Section Document	history forms for transportation to location determined during event. and forms submitted by incident personnel. etions on public and exempt records are observed. to electronic or manual filing system as needed. quest as needed. within Unit Logs (ICS 214).  End of Shift/Operations ef on current activities and unusual events.
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re Document all functions  Provide briefing to relic Collect all Section Doc Check the accuracy and	history forms for transportation to location determined during event.  and forms submitted by incident personnel.  etions on public and exempt records are observed.  to electronic or manual filing system as needed.  quest as needed.  within Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.  umentation provided by Section Chiefs.
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re Document all functions  Provide briefing to relic Collect all Section Doc Check the accuracy and	history forms for transportation to location determined during event.  and forms submitted by incident personnel.  etions on public and exempt records are observed.  to electronic or manual filing system as needed.  quest as needed.  within Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.  umentation provided by Section Chiefs.  I completeness of records submitted for files.  at files, and Unit Log, to Planning Section Chief.
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re Document all functions  Provide briefing to relice Collect all Section Doc Check the accuracy and Give completed incider Verify next work sched	history forms for transportation to location determined during event.  and forms submitted by incident personnel.  etions on public and exempt records are observed.  to electronic or manual filing system as needed.  quest as needed.  within Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.  umentation provided by Section Chiefs.  I completeness of records submitted for files.  at files, and Unit Log, to Planning Section Chief.
	Prepare and file patient Accept and file reports Ensure that legal restrict Input documentation in Duplicate any forms re Document all functions  Provide briefing to relice Collect all Section Doc Check the accuracy and Give completed incider Verify next work sched	history forms for transportation to location determined during event.  and forms submitted by incident personnel.  etions on public and exempt records are observed.  to electronic or manual filing system as needed.  quest as needed.  within Unit Logs (ICS 214).  End of Shift/Operations  ef on current activities and unusual events.  umentation provided by Section Chiefs.  It completeness of records submitted for files.  at files, and Unit Log, to Planning Section Chief.  bule.



#### COUNTY OF ORANGE – Health Care Agency HEALTH DISASTER MANAGEMENT DIVISION Point of Dispensing (POD) Field Operations Guide (FOG)

# RESOURCE UNIT LEADER

VEST

**BLUE** 

Report To		Planning Section Chief	
Supervises		Resource staff and/or assistants as assigned	
<b>Group Assigned</b>		Planning Section	
Suggested Training		Basic NIMS/SEMS training and background in database processing/maintenance	
Documents & Equipment		□ POD Incident Action Plan (IAP)	
		☐ Unit Activity Log (214)	
		☐ Communication Source	
Fu	nction(s)	Responsible for maintaining assigned resources status during POD operations.	
		Upon Site Arrival	
	Receive briefing from Pla	anning Section Chief:	
	o Review IAP for o	current situation status.	
	Assist in preparation of the		
		paration of the POD Organization Chart.	
		ation Assignment List (ICS Form 203).	
	-	/Group Assignment Sheets (ICS Form 204).	
	•	ons and Logistics Chiefs to determine incident resource assignments, status and location.	
		additional and special resources and personnel.	
	Determine time and location of initial Planning Meeting.		
		During Operations	
	Establish and maintain re	source tracking system.	
	Maintain master roster of	fall resources at the incident to include:	
	<ul> <li>Total number of</li> </ul>	personnel assigned to the incident (Staff Registration Team Leader)	
	<ul> <li>Total number of resources assigned to each Section and/or Unit.</li> </ul>		
	<ul> <li>Total number of</li> </ul>	specific equipment types (Supply Unit Leader).	
	Provide updates to Situat	ion Status Unit Leader and Planning Section Chief.	
	Participate in Planning Meetings.		
	Document all functions on Unit Logs (ICS 214).		
End of Shift/Operations			
	Provide briefing to relief	on current activities and unusual events.	
	Verify next work schedul	le.	
	Return POD identificatio	n and sign-out with Section Chief.	
	Submit all Section Documents	mentation to Planning Section Chief.	
	Site Demobilization		
	Participate in After Actio	on meetings as required.	



# **DEMOBILIZATION UNIT LEADER**

**VEST** 

BLUE

Report To		Planning Section Chief					
Supervises		Demobilization staff					
Suggested Training		Basic NIMS/SEMS training					
Do	cuments &	☐ POD Incident Action Plan (IAP) – Demobilization Checkout (ICS 221)					
Eq	uipment	☐ Demobilization Procedures ( <b>FOG Section 4</b> )					
		☐ Unit Activity Log (214)					
		☐ Communication Source					
Fu	nction(s)	Responsible for overseeing POD demobilization operations.					
		Upon Site Arrival					
	Receive briefing from P	lanning Section Chief:					
	o Determine object	tives, priorities and constraints on demobilization.					
	Organize and staff Unit,	as appropriate.					
	Review incident resource	e records to determine scope of demobilization effort.					
		During Operations - Site Demobilization					
	☐ Assess the current and projected resource needs of the Operations Section.						
	Obtain identification of surplus resources and probable release times.						
	☐ Assist in the coordination/implementation of Demobilization Plan (ICS 221).						
	<ul> <li>General - Discussion of demobilization procedure.</li> </ul>						
o Responsibilities - Specific implementation responsibilities/activities.							
<ul> <li>Release Priorities - According to agency, kind and type of resource.</li> </ul>							
<ul> <li>Release Procedures - Detailed steps and process to be followed.</li> </ul>							
o Directories - Maps, telephone numbers, instructions & other elements.							
	o Continuity of operations (i.e. PIO, Financial, Administrative, etc.)						
	Demobilization/Release of Incident Command Post staff will not occur until (FOG Section 4):						
	<ul> <li>Incident activity</li> </ul>	and work load are at a "Controlled level"					
	<ul> <li>All sections have resolved major problems, organized final incident package, defined process for follow-up and conducted de-briefings</li> </ul>						
	o Incident Base is	reduced or in the process of being shut down.					
	<ul> <li>Rehabilitation/cleanup has been accomplished or contracted</li> </ul>						
	Distribute Demobilization Plan to processing points both on and off incident.						
	Obtain approval of Demobilization Plan (ICS 221) from Planning Section Chief.						
	EXECUTE DEMOBILIZATION PLAN						
	Document all functions	Document all functions within Unit Logs (ICS 214).					
	Submit all documentation	on and Unit Log to Planning Section Chief.					
	Return POD identification and sign-out with Section Chief.						
	Participate in After Action meetings as required.						



### FORM 1 - OPERATIONS BRIEFING

	Initial & Shift Change Briefing						
ATTENDEES	Unified Commanders, PIO, Safety Officer, Liaison, Section Chiefs, Branch Directors, Group Supervisors and Unit/Team Leaders						
FACILITATOR	Planning Section Chief						

#### **OBJECTIVES:**

- Disseminate and clarify information
- Review incident objectives
- Identify problem areas and solutions
- Identify work progress
- Identify additional resource needs
- Distribute Incident Action Plan

#### **ORDER OF SPEAKERS:**

#### 1. Planning Section Chief – Main Facilitator (Suggested Talking points):

- Determine the number of Incident Action Plans required.
- Review Incident Action Plan to ensure it is up-to-date and complete.
- Review the incident objectives and strategy of the Incident/Unified Commander.
- Select briefing location to accommodate the number of personnel expected to attend.
- Ensure display material and map/charts are complete and as accurate as possible.
- Distribute copies of the Incident Action Plan.
- Note to the audience any significant changes existing to the published plan.
- Reminds all personnel to complete and submit notes, Unit Logs to the Documentation Unit.
- Schedule next briefing with Section Chiefs.

#### 2. Operations Section Chief

- Review current actions and the update prior shift accomplishments.
- Present Division/Group Assignments.

#### 3. Situation Status

- Review latest Situation Status Summary (ICS 209).
- Provide an update on transportation, communications, and supply requests/issues and estimated arrival times.

#### 4. Logistics Section Chief

- Provide information from Pharmacy Team Leader to group regarding medication/vaccination dosing amounts and procedures.
- 5. Safety Officer
- Deliver Site Safety message describe hazards and precautions

**6. PIO** 

- Deliver Media Report
- 7. Liaison Officer
- Provide HCA updates



### FORM 2 - GENERAL BRIEFING

Initial, Operational & Shift Change Briefing						
ATTENDEES	POD Support Staff					
FACILITATORS	Branch Directors, Group Supervisors and Team/Unit Leaders					

**Purpose:** Designed to inform and educate supporting POD staff to incident, their roles, POD reporting structure and provide POD Site orientation. Allow time for questions during the briefing.

#### **Conducting the briefing:**

- Identify self and reason for POD activation (i.e. suspected Anthrax, pandemic, natural disaster, etc.) and information on current situation including state of response, and POD status.
- Provide direction or decision to be implemented.
- Allow time for questions during the briefing.
- Suggested talking points include (bold items should be addressed):

#### **Incident Command & Position Checklists**

- 1. Stress that staff report to designated Supervisor as stated on PC.
- 2. Distribute Position Checklists (PC) to reporting staff and have staff review them as well as all applicable forms (i.e. Station Scripts, Drug Information Sheets, etc.).
- 3. Ask staff if there are any questions related to the PC ad their role in POD operations.
- 4. Describe the direction of communication flow and method of decision making.
- 5. Distribute POD organizational chart specific to your reporting branch section.
- 6. Explain that each staff member has specific duties prior to, during and the end of POD operations.

#### **Procedures**

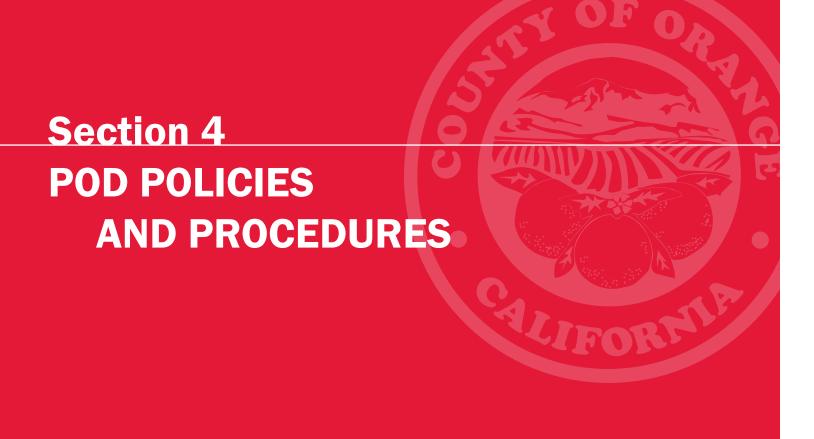
- 1. Orientate staff to on-site restrooms, break area, first-aid and supply area locations.
- 2. Restate need to complete Unit Activity Logs (ICS 214).
- 3. Develop and describe shift procedure (time of shift, break schedules, etc.) Section 4.
- 4. Describe end of shift reporting and demobilization procedures Section 4.
- 5. Ensure staff is aware that they must brief incoming replacement staff to any operational issues and/or suggestions that they have experienced.

#### **POD Flow**

- 1. Distribute Site/facility map and POD flow map.
- 2. Describe incident and clinic purpose (to provide medical prophylaxis to public).
- 3. Ask reporting staff if there are any questions related to the Site map and/or POD flow design.

#### **Announce:**

	•	The next scheduled briefing	time at	based o	on U	Jni	fiec	l (	Command	coord	inati	on.
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#### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

#### Subject:

#### **Point of Dispensing Site Activation**

Approved:

Page: 1 of 2 Date: 7/24/07 Revised: 6/11/09

#### I. PURPOSE

To establish a uniform method for requesting the activation and establishment of Point of Dispensing sites within Orange County.

#### II. POLICY

Designated Point of Dispensing (POD) Site locations will be activated as deemed necessary by the County Executive Officer (CEO), or designee, in coordination with the Public Health Officer, who will assume the role of Operational Area Coordinator during a declared public health emergency.

PODs will be operational within 12 hours of the request to do so. This request will be based on the incident, suspected area of exposure and/or suspected agent/disease.

#### III. REFERENCES

None

#### IV. DEFINITIONS

<u>Point of Dispensing (POD)</u> – A designated location within a city designed to provide the necessary emergency supplies (i.e. medications, vaccinations, water, medical equipment, etc.) during a declared emergency.

#### V. ATTACHMENTS

None

#### VI. PROCEDURE

#### A. General Site Activation

- 1. Upon the declaration of a public health emergency, the County Executive Officer (CEO), or designee, will determine the areas and/or cities to activate POD sites within Orange County based on suspected area of exposure and identified agent/disease.
  - a. County Executive Officer will inform Operational Area (OA) to notify cities in the affected jurisdictions to activate PODs.

Subject: Point of Dispensing Site Activation

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b. The Operational Area notifies designated jurisdiction representation (i.e. City Office of Emergency Services, Fire, or Law Enforcement) to activate pre-identified POD sites (POD Incident Action Plan).

- c. Jurisdiction representation will follow SOP to will initiate POD activation and notification call-downs to designated core city staff (i.e. pre-identified Section Chiefs, Group Supervisors, Volunteer corps, captains, etc.).
- d. Jurisdiction representation will contact local Fire Department, Law Enforcement, City Management and POD Facility point of contacts of pre-identified PODs to begin set up operations and staff mobilization.
- e. POD site Logistics Chief initiates equipment mobilization to pre-identified POD locations based on POD site equipment plans.
- f. Additional equipment requests are submitted by the POD Logistics Chief to the through the Operational Area Logistics Chief.
- g. POD Logistics Chief, in conjunction with Support Branch Director, initiate POD site set-up and inform POD incident commander when site is established.



#### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

#### Subject:

#### Point of Dispensing Site Command and Control

Approved: Date: 7/24/07 Revised: 6/11/09

Page:

1 of 3

#### I. PURPOSE

To ensure adherence to the Standardized Emergency Management System (SEMS) and National Incident Management System (NIMS) during the activation and establishment of Point of Dispensing sites within Orange County.

#### II. POLICY

The Orange County Health Care Agency (OCHCA) utilizes the Incident Command System (ICS) in accordance with National Incident Management System (NIMS). The positions defined in POD operations are based on ICS and NIMS nomenclature in order to adhere to National Response Framework standards as well as developing a universal response nomenclature.

#### III. REFERENCES

None

#### IV. DEFINITIONS

None

#### V. ATTACHMENTS

None

#### VI. PROCEDURE

#### A. POD Site Activation Command and Control

- 1. Notification and mobilization of POD staff will begin once the County Executive Officer, in coordination with the Public Health Officer and the Operational Area, have declared POD activation and the affected areas have activated the POD incident action plan (IAP).
- 2. The first individual on scene assumes the role of POD site Incident Commander.
- 3. As pre-designated POD staff arrives, a Unified Command (UC) encompassing local Fire, Law Enforcement, Site Facility/Agency representation and HCA will be established, as

Subject: Point of Dispensing Site Command and Control

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well as, command and general staff positions filled.

4. The POD incident command system includes at a minimum the following positions:

- a. POD Unified Command Local Law Enforcement, Fire, Health, Public Works and Facilities Liaison
- b. POD Site Safety Officer
- c. Public Information Officer At POD or Joint Information Center (JIC)
- d. POD Site Logistics Section Chief
- e. POD Site Operations Section Chief
- f. Planning Section Chief
- g. Finance/Administration Section Chief likely at City EOC
- 5. The Command staff is present at each incident and is ideally staffed by separate individuals. The General staff section chief positions can be staffed individually or their roles can be assumed by the Incident Commander. These roles and their functions are described below:
  - a. **POD Unified Command (UC):** Provide overall direction & supervision at the POD site.
  - b. **POD Safety Officer:** Responsible for monitoring and assessing hazardous and unsafe situations and developing measures to assure personnel safety.
  - c. **Public Information Officer (PIO):** Responsible for developing and releasing information to POD personnel, cooperating agencies, and the public as needed through coordination with the PIO at EOC or Joint Information Center (JIC).
  - d. **POD Logistics Section Chief:** Responsible for providing facility set-up, equipment, services, supply acquisition, communication, and transportation in support of POD site. The Logistics Section Chief provides overall Safety, supervision, and coordination in the Logistics Section.
  - e. **POD Operations Section Chief:** Supervises operational elements in accordance with the Incident Action Plan and directs its execution. Responsible for overall POD site operations
  - f. **Planning Section Chief:** Responsible for collecting, evaluating, disseminating, and managing information about the incident and resources. Information is needed to: 1) understand the current situation; 2) predict probable course of events 3) reviewing and amending POD IAP as needed, and 4) prepare alternative strategies for the incident. Information may come from a variety of sources including national security or other types of classified information, as well from risk assessments and surveillance.
  - g. **Finance-Administration Section Chief:** Responsible for all financial, administrative and cost analysis aspects of the operation and for supervising staff in the Finance-Administration Section at City EOC.
  - h. **Branch Directors, Group Supervisors, Unit/Team Leaders & Support Staff:** Responsible for oversight of specific operational components within the POD. Staffing of these positions will be pre-identified (POD IAP), or filled through

Subject: Point of Dispensing Site Command and Control

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requests submitted to the City EOC Logistics Chief.

Additional POD Staffing positions may be filled/dissolved throughout the operational period based on staffing needs.

Integrity

#### **COUNTY OF ORANGE** HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

#### Subject: **Dispensing of Prophylactic Drugs**

Approved:

1 of 4 Page: Date: 7/24/07 Revised: 6/11/09

#### I. PURPOSE

To provide background related to the process of providing prophylactic medications to the public during a suspected or confirmed Public Health Incident.

#### II. POLICY

Prophylactic Medications/drugs will be dispensed via the point of dispensing (POD) site when dictated by the County Health Officer based on suspected agent of exposure adhering to guidelines set forth by the California Department of Health Services (CDHS) and the Centers for Disease Control and Prevention (CDC). Individuals declaring themselves as Head of Household may obtain all requested regimens based on drug request on patient history form.

#### III. REFERENCES

HCA Policy and Procedures – MEDWATCH Adverse Event Reporting System VI-3.04 HCA Policy and Procedure – Blood borne Pathogen – Prevention Policy VI-3.01 HCA Policy and Procedure-Blood borne Pathogen – Exposure Incident Reporting VI- 3.01 HCA Illness and Injury Prevention Plan V-4.10

#### IV. DEFINITIONS

<u>Prophylaxis</u> - prevention of, and/or the protective treatment, for disease.

Throughput - The time it takes to process individuals per hour; the person to time (e.g. 1500 people processed /hour).

Dispensing – function of providing the prophylactic medication to the public.

Contraindication - A factor that renders the administration of a drug inadvisable.

#### V. ATTACHMENTS

Ciprofloxacin and Doxycycline Dispensing Algorithms

Subject: Dispensing of Prophylactic Drugs

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#### VI. PROCEDURE

#### A. POD Site Station Functions

#### 1. Check-in

- a. Distribute applicable forms (i.e. Patient tracking form, medical information sheets, agent information sheets, etc).
- b. Follow station script to conduct a superficial screening of individuals and/or to assigned individual to designated area for interpretation services, symptom management (see Handling of Sick Individuals procedures).
- c. If individual demonstrates signs or symptoms of disease, remove them from the line and refer to contact investigation or to symptom management for further directing or advise them to follow up with health care provider.
- d. Direct to screening.

#### 2. Screening

- a. Conduct in-depth screening utilizing station script to screen individual for any symptoms of illness, allergies to medications, or medical contraindications.
- b. If individual demonstrates signs or symptoms of disease, remove them from the line and refer to contact investigation or to symptom management for further directing.
- c. If no contraindications or allergies are indicated, direct patient to adult dispensing line or family dispensing line, if Head of Household is indicated on form or if children are present.
- d. If individuals have contraindications or allergies refer to private health care provider or medical consultation (if available).

#### 3. Dispensing – Adults

- a. Verify name, date of birth, address and telephone number on patient tracking form for completion.
- b. Follow station script to ensure there are no allergies to medications listed if there are allergies indicated refer to health care provider, medical consultation station, county clinic or private medical doctor.
- c. Label medical screening form with label from bottle.
- d. Label patient information sheet with the following:
  - i. Prescription number
  - ii. Date dispensed
  - iii. Name of drug, strength and quantity dispensed
  - iv. Lot number and expiration date
  - v. Initials of person dispensing drug
  - vi. Ordering physician (if applicable)
- e. Direct individual to exit station.

Subject: **Dispensing of Prophylactic Drugs** 

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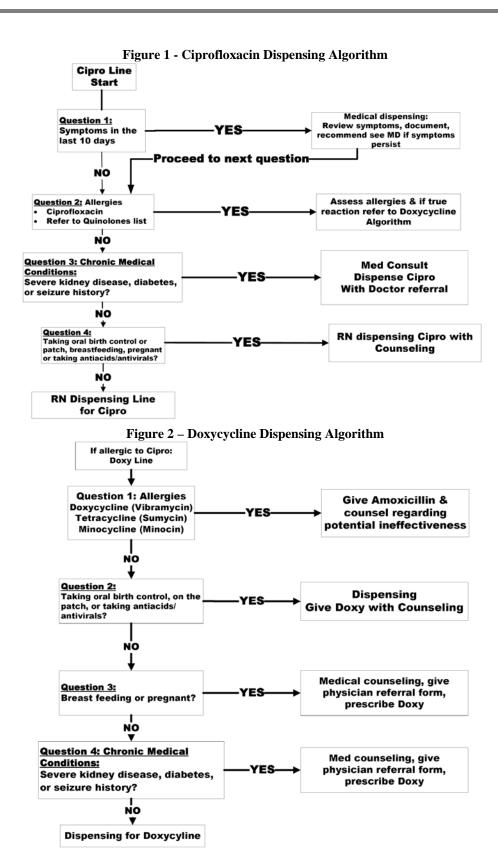
#### 4. Dispensing - Family/Head of House Hold

- a. Verify name, date of birth, address and telephone number on patient tracking form for completion for all parties present.
- b. Follow station script to ensure there are no allergies to medications listed
- c. If there allergies are listed, advise patient to consult health care provider.
- d. Verbal verification weights for each child and prepare medications as directed.
- e. Label medical screening form for all individuals receiving medications with label from bottle(s) with the following:
  - i. Prescription number
  - ii. Date dispensed
  - iii. Name of drug, strength and quantity dispensed
  - iv. Lot number and expiration date
  - v. Initials of person dispensing drug
  - vi. Ordering physician (if applicable)
- f. Provide medication information sheet for all medications dispensing.
- g. Direct individual to exit station.

#### 5. Exit

- a. Collect patient tracking forms and filing alphabetically by individual or head of household last name.
- b. Submit documentation to Documentation Unit Leader when request for patient forms are requested.

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#### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

# Subject: **Dispensing of Vaccinations**

Date: 7/24/07 Revised: 6/11/09

Page:

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Approved:

#### I. PURPOSE

To provide background related to the process of providing vaccinations to the public during a suspected or confirmed Public Health Incident.

#### II. POLICY

Vaccinations will be provided at the POD when activated by the County Health Officer and staffed based on suspected agent/disease of exposure adhering to guidelines set by the Centers for Disease Control and Prevention (CDC) for that particular disease agent. Refer to manufacturer guidelines for storage and administration information.

#### III. REFERENCES

OCHCA POD Policies & Procedures - **Dispensing of Prophylactic Drugs**HCA Policy and Procedures - MEDWATCH Adverse Event Reporting System VI-3.04
HCA Policy and Procedure - Blood borne Pathogen - Prevention Policy VI-3.01
HCA Policy and Procedure-Blood borne Pathogen - Exposure Incident Reporting VI- 3.01
HCA Illness and Injury Prevention Plan V-4.10

#### **IV.ATTACHMENTS**

Department of Health & Human Services – Comforting Restraint for Immunizations (English/Spanish)

#### V. PROCEDURE

#### A. POD Site Station Functions

#### 1. Check-in

- a. Distribute applicable forms (i.e. Patient tracking form, medical information sheets, agent information sheets, etc).
- b. Follow station script to conduct a superficial screening of individuals and/or to assigned individual to designated area for interpretation services, symptom management (see Handling of Sick Individuals procedures).
- c. If individual demonstrates signs or symptoms of disease, remove them from the line and refer to contact investigation or to symptom management for further directing or advise them to follow up with health care provider.

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#### d. Direct to screening.

#### 2. Screening

a. Conduct in-depth screening utilizing station script to screen individual for any symptoms of illness, allergies to vaccine, or listed contraindications.

- b. If individual demonstrates signs or symptoms of disease, remove them from the line and refer to contact investigation or to symptom management for further directing.
- c. If no contraindications or allergies are indicated, direct patient to adult dispensing line or family dispensing line, if Head of Household is indicated on form or if children are present.
- d. If individuals have contraindications or allergies refer to private health care provider or medical consultation (if available).

#### 3. Administering Vaccinations

- a. Intramuscular Adult Vaccination
  - i. Verify name, date of birth, address, telephone number and other pertinent information on patient tracking form for completion.
  - ii. Follow station script to ensure there are no allergies to medications listed if there are allergies indicated; refer to a private medical doctor, clinic or medical consultation (See guide to Contraindications Attachment E).
  - iii. Label medical screening form with the lot number and date from the vaccination vial.

#### iv. Vaccinate:

- 1. Select injection site and cleanse with alcohol sponge in a circular motion outward about 2" from injection site and allow site to dry.
- 2. While holding syringe with dominant hand draw back medication
- 3. Stretch the skin taught
- 4. Position syringe 90-degree angle and insert needle through skin and inject
- 5. Remove needle & cover injection site with bandage.
- 6. Watch for adverse reactions
- 7. Discard all equipment according to standard precautions in an appropriate sharps container.
- 8. Label patient information sheet with the following:
  - a. Name of vaccine, strength and quantity dispensed
  - b. Lot number and expiration date
  - c. Date vaccinated
  - d. Initials of person vaccinating and vaccination site
  - e. Ordering physician (if applicable)
- 9. Provide medication information sheet.
- 10. Direct individual to exit station.

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#### b. Family Vaccinating/Pregnant Women/Children

i. Verify name, date of birth, address and telephone number on patient tracking form for completion for all parties present.

- ii. Follow station script to ensure there are no allergies to medications listed if there are allergies indicated, refer to private health care provider or medical consultation (if available).
- iii. Label medical screening form with label from bottle.
- iv. Vaccinate adult (See Intramuscular Adult Vaccination above).
- v. Vaccinate children (See attachment Comforting Restraint for Immunizations (English/Spanish).
- vi. Label medical screening form for all individuals receiving medications with label from bottle(s) with the following:
  - 1. Name of vaccine, strength and quantity dispensed
  - 2. Lot number and expiration date
  - 3. Date vaccinated
  - 4. Initials of person vaccinating and vaccination site
  - 5. Ordering physician (if applicable)
- vii. Provide medication information sheet for all vaccinations
- viii. Direct family to exit station.

#### c. Subcutaneous Injection (if applicable)

- i. Verify name, date of birth, address, telephone number and other pertinent information on patient tracking form for completion.
- ii. Follow station script to ensure there are no allergies to medications listed if there are allergies indicated, refer to private medical doctor, clinic or medical consultation (if available).
- iii. Label medical screening form with the label from the vaccination bottle.
- iv. Vaccinate using appropriate age needle 5/8 needle 23-25 gauge and age appropriate site. See table below:

a. AGE	b. SITE
Birth -12 months	Fatty tissue over anterolateral thigh
12 months and Older	Fatty tissue over triceps

- v. Cleanse with alcohol sponge in a circular motion outward about 2" from injection site and allow site to dry.
- vi. While holding syringe with dominant hand draw back medication
- vii. Pinch up skin to prevent injection into muscle
- viii. Position syringe 45-degree angle and insert needle through skin and inject
- ix. Remove needle and cover injection site with bandage.
- x. Watch for adverse reactions.

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xi. Place equipment according to standard precautions in an appropriate sharps container.

xii. Label medical screening form for all individuals receiving medications with label from bottle(s) with the following:

Name of vaccine, strength and quantity

Lot number and expiration date

Date vaccinated

Initials of person vaccinating and vaccination site

Ordering physician (if applicable)

- xiii. Provide medication information sheet for all vaccinations
- xiv. Direct individual to exit station.
- d. Smallpox: Using bifurcated needle (multi-puncture technique)
  - i. Verify name, date of birth, address, telephone number and other pertinent information on patient tracking form for completion.
  - ii. Follow station script to ensure there are no allergies to medications listed if there are allergies indicated, refer to private medical doctor, clinic or medical consultation (if available).
  - iii. Label medical screening form with the lot number and date from the vaccination vial.

#### iv. Vaccinate

- 1. Site of vaccination On the outer aspect of upper arm over the insertion of deltoid muscle. If site is dirty, a cloth moistened with water may be used to wipe the site. Use of Ethanol (ETOH) to disinfect is prohibited.
- 2. Withdrawal of vaccine from ampoule A sterile bifurcated needle (which must be cool) is inserted into the ampoule of reconstituted vaccine. On withdrawal, a droplet of vaccine sufficient for vaccination is contained within fork of needle.
- 3. Application of vaccine to the skin The needle is held at a 90 degree angle (perpendicular) to the skin. The needle then touches the skin to release the droplet of vaccine. For both primary and revaccination, 15 up and down (perpendicular) strokes of the needle are rapidly made in the area of about 5mm in diameter (through the drop of vaccine deposited on the skin). The strokes should be sufficiently vigorous so that a trace of blood appears at the vaccination site. If a trace of blood does not appear, the strokes have not been sufficiently vigorous and the procedure should be repeated. Although it is desirable not to induce frank bleeding, the

Subject: **Dispensing of Vaccinations** 

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proportion of successful takes is not reduced if bleeding does occur.

- 4. *Dressing* No dressing should be used after vaccination.
- 5. *Unused vaccine* Unused, reconstituted freeze-dried vaccine should be discarded at the end of each working day.
- v. Label medical screening form for all individuals receiving medications with label from bottle(s) with the following:
  - 1. Name of vaccine, strength and quantity
  - 2. Lot number and expiration date
  - 3. Date vaccinated
  - 4. Initials of person vaccinating and vaccination site
  - 5. Ordering physician (if applicable)
- vi. Provide medication information sheet for all vaccinations.
- vii. Instruct patient to not touch vaccination site.
- viii. Direct individual to exit station.

#### 4. Exit

- a. Collect patient tracking forms and filing alphabetically by individual or head of household last name.
- b. Submit documentation to Documentation Unit Leader when request for patient forms are requested.

# **COMFORTING RESTRAINT**

#### FOR IMMUNIZATIONS

### • The method:

This method involves the parent in embracing the child and controlling all four limbs. It avoids "holding down" or overpowering the child, but it helps you steady and control the limb of the injection site.

#### For infants and toddlers:







# Have parent hold the child on parent's lap.

- I. One of the child's arms embraces the parent's back and is held under the parent's arm.
- 2. The other arm is controlled by the parent's arm and hand. For infants, the parent can control both arms with one hand.
- **3.** Both legs are anchored with the child's feet held firmly between the parent's thighs, and controlled by the parent's other arm.

### For kindergarten and older children:





Hold the child on parent's lap or have the child stand in front of the seated parent.

- I. Parent's arms embrace the child during the process.
- **2.** Both legs are firmly between parent's legs.





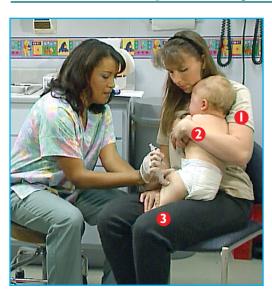
# Restricción reconfortante

para las vacunas

#### • El método:

Este método requiere que uno de los padres abrace al niño y controle sus cuatro miembros. Evita "sujetar" o dominar al niño, pero ayuda a que usted mantenga fijo y controle el miembro donde pondrá la inyección.

### Para bebés y niños pequeños:







# Uno de los padres sostiene al niño en el regazo.

- El niño abraza la espalda de su padre con un brazo que queda a su vez sostenido debajo del brazo del padre.
- 2. El padre controla el otro brazo del niño con su propio brazo o mano. Con los bebés, se pueden controlar los dos brazos con una sola mano.
- 3. Las dos piernas se inmovilizan de la siguiente manera: los pies del niño se sostienen firmemente entre los muslos del padre y se controlan con el otro brazo del padre.

### Para niños en jardín de niños, y niños mayores:





Uno de los padres sostiene al niño en la regazo o el niño se debe parar frente a uno de sus padres, que está sentado.

- I. El padre abraza al niño durante el proceso.
- 2. Ambas piernas del niño están firmemente entre las piernas del padre.







Integrity

#### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

#### Subject:

#### **Handling Medical and Non-Medical Emergencies**

Approved: Date: 7/24/07 Revised: 6/11/09

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#### I. PURPOSE

To provide background related to the process of responding to onsite medical and nonmedical emergencies.

#### II. POLICY

All medical situations occurring at a POD site are to be addressed immediately. Emergency Medical Services will be called to respond in the event of a medical emergency. First aid emergency treatment shall be administered to an injured or sick person prior to professional medical care arriving.

#### III. REFERENCES

HCA Policy and Procedures – MEDWATCH Adverse Event Reporting System VI-3.04 HCA Policy and Procedure – Blood borne Pathogen – Prevention Policy VI-3.01 HCA Policy and Procedure-Blood borne Pathogen – Exposure Incident Reporting VI-3.01 HCA Illness and Injury Prevention Plan V-4.10

#### IV. PROCEDURE

- A. Medical Emergency (anaphylaxis, immediate adverse reaction, or other serious medical emergency)
  - 1. Immediately notify Supervisor when a medical emergency occurs and contact paramedics (911).
  - 2. Supervisor will notify Operations Chief who will notify Medical Branch Director.
  - 3. Medical Branch will provide support for until emergency services arrives.
  - 4. Inform Safety Officer of situation who will document reaction/incident on Incident Event form.
  - 5. All POD Staff involved will document situation on Unit Logs (ICS 214) provided on scene or are in Section 2 of the FOG.
- B. Non-Medical Emergency (Not urgent but immediate medical response required)
  - 1. Notify supervisor of incident and send client to first aid area.
  - 2. Onsite first aid team will provide treatment within scope of practice.
  - 3. Advise patient to follow up with care with private medical provider.
  - 4. Inform Safety Officer of situation who will document reaction/incident on Incident Event form.
  - 5. All POD Staff involved will document situation on Unit Logs (ICS 214).



Integrity

#### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

#### Subject:

#### **Processing Individuals Who Appear Visibly Sick**

Approved:

Page: 1 of 1 Date: 7/24/07 Revised: 6/11/09

#### I. PURPOSE

To establish a method for handling and processing individuals arriving to the Point of Dispensing site who are or appear sick and/or symptomatic.

#### II. POLICY

Individuals who appear sick will be removed from the point of dispensing (POD) line immediately and sent to contact investigation or medical practitioner, either on-site or off-site. Persons who are seriously ill will be transported to nearest available treatment center, or hospital, utilizing emergency medical services transportation or next of kin if not able to self transport.

#### III. PROCEDURE

#### A. Symptomatic – Able to self-transport

- 1. Apply personal protective equipment (PPE) before approaching visibly sick individual.
- 2. If available apply PPE on visibly sick individual.
- 3. Direct those who can self transport to hospital, treatment center or private physician for further treatment.
- 4. Call emergency medical services, or support individual (family/friend), for transport to nearest hospital or treatment center treatment if individual arrived without transport.

#### B. Symptomatic – Unable to self-transport

- 1. Apply personal protective equipment, if available, before approaching symptomatic individuals.
- 2. Instruct symptomatic individual to move to Contact Investigation station, if applicable, or medical practitioner, if available.
- 3. Call emergency medical services for transport to nearest hospital or treatment center treatment if individual arrived without transport.



#### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

#### Subject:

#### **Processing Unaccompanied Minors**

Approved:

Page: 1 of 1 Date: 7/24/07

Revised: 6/11/09

#### I. PURPOSE

To establish a method for handling and processing individuals arriving to the Point of Dispensing site who are minors without a parent or guardian present.

#### II. POLICY

Medications will be dispensed to unaccompanied minors (under 18) for personal use. Minors do not qualify to pick up medication as Head of Household. This policy may be amended based on guidance issued by the Centers for Disease Control and Prevention (CDC) and /or the California Department of Public Health (CDPH).

#### III. PROCEDURE

- A. Unaccompanied Minors Individual
  - 1. Process accordingly based on Dispensing or Vaccination procedure.
- B. Unaccompanied Minors Claiming Head of Household
  - 1. Process minor individual as above.
  - 2. Inform minor that additional family or household medication must be obtained by an adult (18+ years) on exit.



### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

# Subject: **Processing Functional Need Groups**

Date: 7/24/07 Revised: 6/11/09

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Approved:

### I. PURPOSE

To establish a method for handling and processing individuals arriving at the Point of Dispensing site who are classified as functional needs population groups.

### II. POLICY

CDC defines functional needs as groups whose needs are not fully addressed by traditional settings. They cannot comfortably or safely access and use standard resources offered in disaster preparedness, relief and recovery. They include but are not limited to those who are physically or mentally disabled (blind, deaf, heard of hearing, cognitive disorders, and mobility limitations), limited or non-English speaking, geographically or culturally isolated, medically or chemically dependent, homeless, frail/elderly and children. Persons with functional needs will receive all services from the designated family line point of dispensing (POD) station.

### III. PROCEDURE

As soon as an individual with special needs is identified, send to designated area to receive and process functional need individuals, as appropriate.

### A. Non-English Speaking

- 1. POD signs, patient history forms, and educational materials should be available in the languages of the representative community (English, Spanish and Vietnamese).
- 2. Additional multi-lingual audio/visual media should be utilized, when available.

Without Support Person

- 1. Non-English speaking/reading individuals will be directed to the designated family line, if available, within the POD dispensing area, or determine onsite translation services availability.
- 2. Interpretation volunteers will provide non-English speaking assistance to those individuals through the POD process.

With Support Person

1. If a support person (friend or relative) is present, who can assist the individual with

**Subject: Processing Functional Need Groups** 

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interpretation, direct these individuals, along with accompanying individuals, to family section of the POD site.

- B. Mobility Impaired (Wheelchair Access, Cane, Walker, or Can't Stand too Long)
  - 1. The facility must be Americans with Disabilities (ADA) compliant and accessible to all clients. Some clients may require assistance as they proceed through the clinic.
  - 2. Direct all individuals, along with accompanying individuals, to the designated family line within the POD dispensing area.

# C. Vision Impaired

1. Large print signs in highly visible areas will be available to direct the site impaired through the POD process.

Without Support Person

- 1. Operation Section Line Monitors/Runners, if available, will assist blind or visually impaired persons through POD, as needed. Line monitors/runners should identify yourself and explain why you are there. If request, let the person hold your arm to guide them.
- 2. Vision impaired individuals will be directed to the designated family line with the POD dispensing area.
- 3. Line monitors/runners will read patient information material to blind or sight impairment persons, complete patient history form and provide direction and guidance throughout the POD process.
- 4. Person accompanied by a service animal will be directed through the POD process in the same manner as those who are without support person.
- 5. Additional audio/visual information media should be utilized, when available.

With Support Person

1. If a support person (friend or relative) is present, direct these individuals, along with accompanying individuals, to the designated family line within the POD dispensing area.

# D. Deaf, Hearing Impaired or Verbal Communication Impaired

1. Large print signs in highly visible areas will be available to direct the site impaired through the POD process.

Without Support Person

1. Interpreters for the deaf should be available to assist the deaf or hearing-impaired

**Subject: Processing Functional Need Groups** 

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persons by using American Sign Language (ASL) to help with communication needs.

2. Additional audio/visual information media should be utilized, when available.

With Support Person

1. If a support person (friend or relative) is present, direct these individuals, along with accompanying individuals, to the designated family line within the POD dispensing area.

### E. Illiterate or Semiliterate

Without Support Person

- 1. Operation Section Line Monitors/Runners, if available, will assist illiterate or semiliterate people in reading and completing forms. They will also direct them through the POD process.
- 2. Additional audio/visual information media should be utilized, when available.

With Support Person

1. If a support person (friend or relative) is present, direct these individuals, along with accompanying individuals, to the designated family line within the POD dispensing area.



Integrity

### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

# Subject:

# **Priority Dispensing to First Responders**

Approved:

Page: 1 of 1 Date: 7/24/07 Revised: 6/11/09

### I. PURPOSE

To establish a method for providing onsite priority dispensing to first responders.

### II. POLICY

The Orange County Health Care Agency will provide priority prophylaxis to all first responders and their immediate families (sharing a household) in the event of a declared public health emergency.

### III. DEFINITIONS

First responders – defined in the Homeland Security Act of 2002 as any Federal, State, and Local emergency public safety, law enforcement, emergency response, emergency medical (including hospital emergency facilities), and related personnel, agencies, and authorities. POD staff is also considered a first responder.

### IV. PROCEDURE

- A. Prophylaxing prior to POD operation activation (0-12 hours)
  - 1. All reporting first responders will be directed to go to nearest POD site to receive prophylaxis.
  - 2. Prophylaxis will be dispensed as indicated (see Dispensing or Vaccination Procedures) prior to POD activation to the public.
- B. Prophylaxing after POD operation activation (12+ hours)
  - 1. All reporting first responders who have been directed to go to nearest POD site will receive priority prophylaxis.
  - 2. Direct emergency response providers to one of the following based on availability:
    - a. Special populations POD area.
    - b. Family line
    - c. Community clinics or hospitals
  - 3. Prophylaxis will be dispensed as indicated (see Dispensing or Vaccination Procedures).



### **HEALTH CARE AGENCY**

Point of Dispensing Policies & Procedures

### Subject:

# Point of Dispensing Inventory Management & Supply Request

Page: 1 of 2 Date: 7/24/07 Revised: 6/11/09

Approved:

### I. PURPOSE

To establish a uniform method for requesting the logistical support for Point of Dispensing sites within Orange County.

### II. POLICY

All requests for additional medical supplies and associated forms (i.e. Patient History forms, agent and drug information sheets), or other logistical supply requests will be submitted through the POD Unified Command, to the City Emergency Operations Center, to the Operational Area. Requests will be sent to the Health Care Agency HEOC Logistics Chief for deployment of medical equipment, staffing or supplies.

### III. REFERENCES

None

### IV. DEFINITIONS

None

### V. ATTACHMENTS

None

### VI. PROCEDURE

The Orange County Health Care Agency (HCA) utilizes the Incident Command System (ICS) in accordance with National Incident Management System (NIMS) requirements for all Logistical requests. Inventory control and management will be the oversight of the Pharmacy Team Leader or Supply Unit Leader.

- A. Prophylactic Medication/Vaccine Supply Inventory Management and maintenance
  - 1. Document initial inventory amount for all medications (x<sub>i</sub>=initial amount) upon medication arrival or beginning of shift.
  - 2. Record all supply requests from Operations Section (via Clinical Branch) to Logistics

Subject: Point of Dispensing Inventory Management & Supply

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section and subtract from x<sub>i</sub>.

3. When  $x_i$  is half of original amount, submit medication re-supply request (ICS form 308), or HCA supplied request forms, to POD Logistics Chief in the amount of  $2x_i$ .

- 4. Logistics Chief will submit to Incident/Unified Command, who will notify the city Emergency Operations Center (EOC).
- 5. City Emergency Operation Center (EOC) will notify Operational Area Logistics Chief.
- 6. Operational Area Logistics Chief will notify HEOC Logistics Chief to process resupply request to designated distribution site.
- 7. Document inventory re-supply amount of requested prophylactic medications ( $x_{ii}$ =secondary amount) upon medication arrival.
- 8. Repeat steps 2-4 as necessary taking into account processing times and rate of inventory depletion.
- 9. Record ending inventory amount on inventory log and brief incoming Pharmacy Team Leader or Supply Unit Leader as to actions taken during shift.

# Supply requests are to be processed through the Logistics Branch based on requests received through the on-site Unified Command.

### B. Supply Requests

- 1. Onsite requests for equipment or re-supply of operational items are to follow the ICS structure for chain-of-command requests.
- 2. The Incident Commander/Unified Command will submit the request form to the onsite Logistics Chief, who will submit to the Support Branch Director and then to the Supply Unit leader for processing.
- 3. Supply Unit Leader will process request if resource is available. If not available, Supply Unit will discuss with Procurement Unit Leader to obtain items to fulfill the request.



Integrity

### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

# Subject:

# **Staff Registration and Additional Staffing Requests**

Approved:

Page: 1 of 2 Date: 7/24/07 Revised: 6/11/09

### I. PURPOSE

To establish a uniform method of registering and allocating POD site staff during the activation and establishment of Point of Dispensing sites within Orange County.

### II. POLICY

The POD Staff Registration Team Leader is responsible for checking in all staff arriving at the POD site for the appropriate position assignment. Badging of spontaneous, non-medical, and/or unaffiliated volunteers will take pace at the designated volunteer/badging center located within the Operational Area. All pre-identified POD site staff should arrive with their badge. Organization and staffing will be based on the principles of the Incident Command System.

### III. REFERENCES

None

## IV. DEFINITIONS

<u>Staff Processing Center (SPC)</u> – location in which unidentified medical, HCA or spontaneous volunteers will report to receive badge, position and site assignment.

# V. PROCEDURE

# A. POD Site Staff Registration

- 1. POD staff will arrive at the POD site and will be instructed to report in to the Staff Registration Team Leader located at the Staff Registration Area.
- 2. All POD staff will sign in and inform Staff Registration Team Leader of their position assignment and/or qualifications if not pre-identified within POD.
- 3. POD staff will then report to assigned area and report to assigned Supervisor.
- 4. The Staff Registration Team Leader will complete a roster of staff (ICS 203 and/or 204), will keep the Logistics Chief informed of the status of staffing as the activation progresses, and inform the Logistics Chief when the POD is fully staffed and position requests have been filled.

Subject: Staff Registration and Additional Staffing Requests

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# B. Additional Staffing Requests

- 1. As positions become filled, Supervisors are to identify staffing needs and communicate them to the Logistics Chief.
- 2. Supervisors will be responsible for projecting staffing needs for the current shift and the next shift.
- 3. Supervisors will request staff members in their section, branch or group to arrange for a relief person from their agency when it is identified that an additional shift will be needed.
- 4. Logistics Chief will notify Supply Unit Leader of any requested staffing needs.
- 5. Supply Unit Leader will process request based on available on-site staff or inform Logistics Chief that the request needs to be sent to the Emergency Operations Center (EOC) for additional support.

# Medical and Health Staffing Requests

- 1. POD site Unified Command notifies the city Emergency Operations Center (EOC), the EOC submits the request to the Operational Area (OA).
- 2. The Operational Area submits the request to the HEOC; the HEOC submits the request to the Medical and Health Staff Processing Center.

# General Staffing Requests

1. POD site Unified Command notifies the city Emergency Operations Center (EOC), the EOC submits the request to the Operational Area (OA).



### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

# Subject:

# **Point of Dispensing Shift Change**

Page: 1 of 2 Date: 7/24/07 Revised: 4/15/08

Approved:

### I. PURPOSE

To establish a uniform method for allowing fluid shift change and staff debriefings to occur during Point of Dispensing sites within Orange County.

### II. POLICY

Throughout an emergency, and the recovery therein from, the Point of Dispensing (POD) site will be staffed in a timely manner at an appropriate level. Staff will be adequately briefed to ensure continuity in operations, information, and service when a shift change occurs. Briefings will be conducted to facilitate continuous uninterrupted operations during a shift change.

# III. REFERENCES

None

### IV. DEFINITIONS

None

### V. ATTACHMENTS

None

## VI. PROCEDURE

# A. Shift Change

- 1. POD operations will continue without interruption during change of shift.
- 2. The Planning Chief will be given reports from all Sections in regards to timing for shift change(s) and a plan for uniform shift change, which will be incorporated into the Action Plan.
- 3. Reporting staff will sign in at POD staff registration, confirm their position assignment and report to their designated area within the POD site based on previously assigned position or request to fill.

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4. A short briefing will be conducted by the outgoing staff for the incoming staff. This will include position specific information such as the transfer of unit and activity logs and discussion of position specific decisions/actions needed for the next operational period.

# NOTE: Incoming Supervisors may conduct an informal or formal briefing with assigned staff based on time allotment and position assignments.

- 5. Outgoing Supervisors will be responsible for insuring positions are filled.
- 6. Incoming Section Chiefs will hold a Planning meeting. Outgoing Section Chiefs may be requested to participate in the meeting. Planning Chief will document any changes to the Incident Action Plan made during the Shift Briefing and submit all necessary forms to the Documentation Unit.
- 7. Outgoing staff will sign out at POD staff registration area and receive instructions regarding next shift.



### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

### Subject:

# **Point of Dispensing IAP & Flow Alteration**

Approved:

Page: 1 of 2 Date: 7/24/07 Revised: 4/15/08

### I. PURPOSE

To establish a uniform method for allowing POD site Incident Action Plans to be altered in order to allow for the alteration of the site flow process.

### II. POLICY

PODs will plan for an operation utilizing the Incident Command System (ICS) forms, which become part of the site Incident Action Plan (IAP). The request to alter the IAP from a standard model of dispensing (i.e. medical model) to a high flow model (i.e. removal of the medical consultation, contact investigation and Q&A/counseling) will be issued by the County Health Officer if a large number of individuals require prophylaxis, additional sites are unavailable or a large scale, public health emergency has been declared.

### III. REFERENCES

None

## IV. DEFINITIONS

None

### V. ATTACHMENTS

None

### VI. PROCEDURE

### A. POD IAP and Flow Alteration

- 1. POD operations will continue without interruption during alteration of POD flow.
- 2. The Planning Chief will be given reports from all Sections in regards to timing for flow alteration and a plan for uniform alteration, which will be incorporated into the IAP.
- 3. Staff assigned to medical consultation, contact investigation, Q&A/counseling

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stations will confirm their new position assignment and report to their designated area within the POD site based on newly assigned position or request to fill through Logistics and Operations.

4. A short briefing will be conducted by any outgoing staff for the incoming staff. This will include position specific information such as the transfer of unit and activity logs and discussion of position specific decisions/actions needed for the next operational period.

# NOTE: Incoming Supervisors may conduct an informal or formal briefing with assigned staff based on time allotment and position assignments.

- 5. Supervisors will be responsible for insuring positions are filled.
- 6. Planning Chief will document any changes to the Incident Action Plan made during the flow alteration and submit all necessary forms to the Documentation Unit.
- 7. Any outgoing staff will sign out at POD staff registration area and receive instructions regarding next shift.



### HEALTH CARE AGENCY

Point of Dispensing Policies & Procedures

### Subject:

# **Point of Dispensing Site Demobilization**

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# I. PURPOSE

To establish a uniform method for requesting the demobilization of Point of Dispensing sites within Orange County.

### II. POLICY

Throughout an emergency, and the subsequent recovery of, the Point of Dispensing (POD) site will be staffed in a timely manner at an appropriate level until order from the County Health Officer to discontinue operations is initiated. Site Demobilization plan will be developed prior to site demobilization.

### III. REFERENCES

None

### IV. DEFINITIONS

Point of Dispensing (POD) – A designated location within a city designed to provide the necessary emergency supplies (i.e. medications, vaccinations, water, medical equipment, etc.) during a declared emergency.

### V. ATTACHMENTS

None

### VI. PROCEDURE

### A. POD Site Demobilization

- 1. Operational Area will notify Area Command of POD sites to be demobilized.
- 2. POD Sites are notified of demobilization request and POD Demobilization Unit Leader reviews and submits the Demobilization Plan (ICS 214) for approval to Planning Chief and Unified Command.
- 3. Access into the site is secured by the Security Branch Director when demobilization plan is executed. Public within POD at time of demobilization plan activation, will be provided the necessary prophylaxis and exit the POD.

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### 4. Initiate demobilization to address:

- a. Release of POD staff:
  - i. Receive notification from Supervisor of time to be released from duties.
  - ii. Follow shift change procedures upon exiting POD site.
  - iii. Clean and repack areas of operation to beginning of operation standards.
- b. Prophylactic Medication/Equipment/Supplies:
  - i. Inventory unused pharmaceuticals/medications and supplies on Unit Log (ICS 214)
  - ii. Pharmacy Team Leader will coordinate with assigned Supervisor and HCA Logistics Chief to schedule recovery of all medications, patient history forms and associated supplies for retrieval by Health Care Agency.
  - iii. Demobilization, repacking and storage for on-site equipment will occur once all patients have left the premises.
  - iv. All facility equipment inventory logs are completed by Facility Unit Leader to ensure all onsite equipment is accounted for.
  - v. Supply Unit Leader will contact vendors to initiate recovery of donated items/equipment.

### c. Documentation collection

 Documentation Team Leader will log all documentation being turned over, and maintain duplicates as deemed necessary on Unit Log (ICS 214).

# d. Debriefing

i. See Shift Change Procedure (items 1-4).

# e. Security

i. Security Branch Director ensures that the facility is left as it was found upon starting the process, that staff ingress/egress points are secure, and that all keys/access methods have been returned to Facilities Unit Leader.