BEHAVIORAL HEALTH SERVICES DIRECTORY

County of Orange
Health Care Agency
Behavioral Health Services

COUNTY & COUNTY CONTRACTED PROGRAMS

May 31, 2012
# TABLE OF CONTENTS

Adult Mental Health Services (AMHS)/Inpatient/Residential ........................................ 3

Adult Mental Health Services (AMHS) / Outpatient Clinic Operations .......................... 25

Alcohol and Drug Abuse Services (ADAS) ................................................................. 62

Center of Excellence ..................................................................................................... 95

Central Programs ......................................................................................................... 103

Children and Youth Services (CYS) ........................................................................... 106

Prevention & Intervention (P&I) Division .................................................................... 155
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Serving: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--College Hospital, Costa Mesa

Region: Countywide

Address: 301 Victoria Street, Costa Mesa, CA 92627

Phone: (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

Web Address: www.collegehospitals.com/

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

**Serving:** Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

**Facility:** County Contracted--Royale Therapeutic Residential Center

**Region:** Countywide

**Address:** 1030 W. Warner Avenue, Santa Ana, CA  92707

**Phone:** (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this psychiatric evaluation unit provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

**Eligibility:** Medi-Cal, Medicare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Serving: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--University of California at Irvine, Medical Center

Region: Countywide

Address: 101 The City Drive South, Orange, CA 92868

Phone: (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

Web Address: www.healthcare.uci.edu/pm.asp

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Serving: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Western Medical Center, Anaheim

Region: Countywide

Address: 1025 S. Anaheim Blvd., Anaheim, CA 92805

Phone: (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

Web Address: www.westernmedanaheim.com/default

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, Medicare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a highly structured residential setting

Facility: County Contracted--The Anne Sippi Clinic

Region: Countywide

Address: 2457 Endicott Street, Los Angeles, CA  90032

Phone: (714) 834-5722 for referral

Web Address: www.schizophrenia-help.com/

Program Description: As part of Inpatient and long-term housing or Residential Care program, this residential care facility provides medication management, individual and group psychotherapy and recreational therapies combined in an individualized treatment program with the goal of helping clients to develop the skills needed for independent community living.

Eligibility: SSI and SSDI beneficiaries with Medi-Cal and/or Medicare, Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Adult Mental Health Services (AMHS)-Inpatient/Residential

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Community Care Center

Region: Countywide

Address: 2335 S. Mountain Avenue, Duarte, CA  91010

Phone: (714) 834-5722 for referral

Web Address: N/A

Program Description: As part of Inpatient and long-term housing or Residential Care program, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long-term care setting.

Eligibility: Medi-Cal, Medicare, Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Country Villa

**Region:** Countywide

**Address:** 4580 Palm Drive, Riverside, CA 92501

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.countryvillahealth.com/locations/details/53](http://www.countryvillahealth.com/locations/details/53)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18 to 65, requiring psychiatric treatment for an extended period in an open, unlocked setting

Facility: County Contracted--Downey Community Health Care Center

Region: Countywide

Address: 8425 Iowa Street, Downey, CA 90242

Phone: (714) 834-5722 for referral

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Landmark Medical Center

**Region:** Countywide

**Address:** 2020 N. Garey Avenue, Pomona, CA  91767

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted—Royale Mission Viejo Mental Health Rehabilitation Center (MHRC)

**Region:** Countywide

**Address:** 23228 Madero, Mission Viejo, CA 92691

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, the MHRC is an 80-bed long term care facility providing individualized treatment programs designed to maximize recovery and foster skills to facilitate a return to community living. Treatment modalities include medication, group, individual and recreational therapies with a strong emphasis on development of vocational skills. Fifteen of the 80 beds are identified as the Telecare STEPs (Striving Towards Enhanced Partnerships) program and these individuals receive targeted case management wrap around services to assist with acclimation to community living from IMD or other long term care facilities.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18 to 65, requiring intensive psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Metropolitan State Hospital

Region: Countywide

Address: 11401 S. Bloomfield Avenue, Norwalk, CA 90650

Phone: (714) 834-5722 for referral

Web Address: www.dmh.ca.gov/services_and_programs/state_hospitals/metroplitan/default.asp

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this State Hospital program provides individualized treatment (including medication management, individual, group and activities therapies) focused on maximizing recovery and helping clients to develop the skills needed to return to a community setting. Metropolitan State Hospital is a tobacco free facility.

Eligibility: Metropolitan State Hospital does not admit individuals with a charge or conviction of a sex crime. The facility also does not admit individuals with a conviction of murder, or a history of escape from a locked detention facility.

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18 to 65, requiring intensive psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Patton State Hospital

Region: Countywide

Address: 3102 E. Highland Avenue, Patton, CA 92369

Phone: (714) 834-5722 for referral

Web Address: www.dmh.ca.gov/services_and_programs/state_hospitals/patton/default.asp

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this State Hospital program provides individualized treatment (including medication management, individual, group and activities therapies) focused on maximizing recovery and helping clients to develop the skills needed to return to a community setting. Patton State Hospital is a tobacco free facility.

Eligibility: Only forensic and civilly committed individuals

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services-Long Term Care

Serving: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Royale Therapeutic Residential Center

Region: Countywide

Address: 1030 W. Warner Avenue, Santa Ana, CA 92702

Phone: (714) 834-5722 for referral

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, Medicare, Private Pay and Unfunded as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Sierra Vista

**Region:** Countywide

**Address:** 3455 E. Highland Avenue, San Bernardino, CA 92346

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Providing Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Adult Mental Health Services (AMHS)-Inpatient/Residential

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Sylmar Health and Rehabilitation Center

**Region:** Countywide

**Address:** 12220 Foothill Blvd., Sylmar, CA  91342

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.goldenstatehealth.com/facilities/sylmar.html](http://www.goldenstatehealth.com/facilities/sylmar.html)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Serving: Adults age 18, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Vista Knoll

Region: Countywide

Address: 2000 Westwood Road, Vista, CA 92083

Phone: (714) 834-5722 for referral

Web Address: www.vistaknoll.com/contact.aspx

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a Neurological Behavior Care Unit focused on assessing, diagnosing, and treating medical conditions in addition to helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

Eligibility: Must have a medical issue that warrants Skilled Nursing Care. Medi-Cal, Medicare, Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Extended Care, West Anaheim Therapeutic Residential Center

**Region:** Countywide

**Address:** 645 S. Beach Blvd., Anaheim, CA  92804

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted--Extended Care, Westminster Therapeutic Residential Center

**Region:** Countywide

**Address:** 206 Hospital Circle, Westminster, CA 92683

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24 hours, 7 days a week
Program Description: The Homeless Multi-Service Center is a drop-in center for homeless individuals with mental illness or co-occurring disorders. Services at the Center include evaluation and assessment, individual and group counseling, substance abuse prevention and education, case management, referral services, housing services, vocational services, and other therapeutic activities. The Center also provides a hot lunch, a light breakfast and snacks, access to shower facilities, laundry services, local telephone calls, clothing, bus vouchers a place for consumers to receive their mail, and referrals to appropriate mental health services according to their need. Daily transportation is provided between the County’s mental health short-term housing programs and the Center. The goal of the Center is to provide homeless disabled individuals with assistance in an atmosphere in which they feel safe and comfortable to engage in services and address their illness.

Eligibility: Must be homeless and mentally disabled. Referrals come from County-contracted short-term housing providers, community outreach workers, community social service referrals, consumer referrals and walk-ins.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 6a.m. to 3p.m. daily, 7 days a week, 365 days a year
Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Short-Term Housing Services

Serving: Adults age 18 and above

Facility: County Contracted-The Friendship Shelter, Laguna Beach

Region: Countywide

Program Administration Address: 405 W. 5th Street, Suite 500, Santa Ana, CA 92701

Phone: (714) 796-0200 for referral by the Residential Care and Housing Office

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, the Short-Term Housing program provides temporary emergency shelter to homeless clients linked with County of Orange Adult Mental Health Services and County Contracted clinics. Clients must have a proposed housing plan developed together with their Care Coordinator and work towards the goal of securing permanent housing.

Eligibility: Homeless clients who are currently linked with the AMHS County or County-Contracted non-FSP clinics

Language(s): English, Spanish, and Vietnamese (provided by referring Care Coordinators)

Hours of Operation: 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Adult Mental Health Services (AMHS)-Inpatient/Residential

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Residential Rehabilitation

Serving: Adults age 18 and up

Facility: County Contracted

Region: Countywide

Program Administration: The following contracted services would be referred by the Residential Care and Housing Office, 405 W. 5th Street, Santa Ana, CA 92701

BMD Rescare, Inc.: CaringVillage, Anaheim and Palm Village, Garden Grove
Founder's House of Hope, Inc., Artesia
Grace Ortega-Pulce: L.G. Manor I and II, Santa Ana
Irene Chvilicek: Leisure Tower II, Anaheim
Stanford Homes, Inc., Anaheim

Phone: (714) 796-0200 for referral

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services provided within licensed community care facilities, the Residential Rehabilitation program focuses on consumer-centered rehabilitative mental health services which include behavioral management services, social skills training, vocational and pre-vocational activities, physical activities, individual and group recreational outings, the planning and implementation of client-driven goals, transportation to essential appointments and medication support services. Residents transition to less intensive settings within 18 months of admission.

Eligibility: Please contact the Residential Care and Housing Office, (714) 796-0200

Language(s): English, Spanish and Tagalog

Hours of Operation: 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Adult Mental Health Services (AMHS)-Inpatient/Residential Care and Housing

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Shelter Plus Care

Serving: Adults ages 18 and above

Facility: County Operated

Region: Countywide

Program Administration Address: Residential Care and Housing Office, 405 W. 5th Street, Santa Ana, CA 92701

Phone: (714) 796-0200 for referral

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Adult Mental Health Services Residential Care and Housing Program, Shelter Plus Care is a permanent supportive housing program that provides rental assistance to persons who are disabled due to mental illness, substance abuse, or HIV/AIDS; are homeless; and have low income. Applicants must be current participants in supportive services through the Orange County Health Care Agency (HCA) service network. This program is collaboration between Orange County Health Care Agency, Behavioral Health Services and Orange County Housing Authority.

Eligibility: Applications are accepted during specific time periods.

Language(s): English, Spanish, Vietnamese and Farsi (provided by referring Care Coordinators)
Anaheim AMHS Clinic (Access Point)

Serving: Adults, Outpatient Clinic

Facility: County Operated

Region: North (Anaheim, Anaheim Hills, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, Yorba Linda)

Address: 2035 E. Ball Road, Suite 200, Anaheim, CA 92806

Phone: (714) 517-6300    Fax: (714) 517-6306

Web Address: www.ochealthinfo.com/amhs

Program Description: Adult Mental Health Services (AMHS) provides recovery mental health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

Eligibility: Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically do not have access to other resources, and a history of psychiatric hospitalization.

Language(s): English, Spanish, Vietnamese, and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Mission Viejo AMHS Clinic (Access Point)

Serving: Adults, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Balboa, Corona Del Mar, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente, San Juan Capistrano)

Address: 23228 Madero, Mission Viejo, CA 92691

Phone: (949) 454-3940 Fax: (949) 770-1953

Web Address: www.ochealthinfo.com/amhs

Program Description: Adult Mental Health Services (AMHS) provides recovery mental health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

Eligibility: Adults who have a serious and persistent mental illness may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don’t have access to other resources, and have a history of psychiatric hospitalization.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Santa Ana AMHS Clinic (Access Point)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** East (Costa Mesa, El Modena, Irvine, Newport Beach, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

**Address:** 1200 N. Main Street, Suite 200, Santa Ana, CA 92701

**Phone:** (714) 480-6767  **Fax:** (714) 568-4362

**Web Address:** [www.ochealthinfo.com/amhs](http://www.ochealthinfo.com/amhs)

**Program Description:** Adult Mental Health Services (AMHS) provides recovery mental health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

**Eligibility:** Adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don’t have access to other resources, and a history of psychiatric hospitalization.

**Language(s):** English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday
Program for Assertive Community Treatment (PACT)

Serving: Adult, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Mission Viejo, San Clamente, San Juan Capistrano, Laguna Beach, Laguna Niguel, Lake Forest, Dana Point, Laguna Hills)

Address: 5 Mareblu, Aliso Viejo, CA 92658

Phone: (949) 643-6930 Fax: (949) 643-6944

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Program for Assertive Community Treatment serves adults 18 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Program for Assertive Community Treatment (PACT)

Serving: Adults, Outpatient

Facility: County Operated

Region: South

Address: 3115 Redhill Avenue, Costa Mesa, CA 92626

Phone: (714) 850-8463  Fax: (714) 850-8492

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Program for Assertive Community Treatment (PACT)

Serving: Adults, Outpatient

Facility: County Operated

Region: North (Fullerton, Whittier, Buena Park, Atwood, Brea, La Habra, Placentia, Yorba Linda)

Address: 211 W. Commonwealth Avenue, Fullerton, CA 92832

Phone: (714) 447-7000   Fax: (714) 447-7003

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Program for Assertive Community Treatment (PCAT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Program for Assertive Community Treatment (PACT)

Serving: Adults, Outpatient

Facility: County Operated

Region: Central Orange County

Address: 1200 N. Main Street, Suite 200, Santa Ana CA. 92701

Phone: (714) 480-6767 Fax: (714) 568-4362

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Program for Assertive Community Treatment (PACT)

Serving: Adults, Outpatient

Facility: County Operated

Region: West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)

Address: 14140 Beach Blvd., Suite 223, Westminster, CA 92683

Phone: (714) 896-7566    Fax: (714) 896-7408

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 to 26 years of age, Outpatient

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 200, Anaheim, CA 92806

Phone: (714) 517-6300   Fax: (714) 517-6306

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for TAY PACT and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 years of age and older, Outpatient

Facility: County Operated

Region: South (Balboa, Corona Del Mar, Costa Mesa, El Toro, Fountain Valley, Irvine, Newport Beach)

Address: 3115 Redhill Avenue, Costa Mesa, CA 92626

Phone: (714) 850-8463  Fax: (714) 850-8492

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 years of age and older, Outpatient

Facility: County Operated

Region: North (Fullerton, Whittier, Buena Park, Atwood, Brea, La Habra, Placentia, Yorba Linda)

Address: 211 W. Commonwealth Avenue, Fullerton, CA 92832

Phone: (714) 447-7000   Fax: (714) 447-7003

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 years of age and older, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Balboa, Corona Del Mar, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente, San Juan Capistrano)

Address: 23228 Madero, Mission Viejo, CA 92691

Phone: (949) 454-3940  Fax: (949) 770-1953

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 years of age and older, Outpatient

Facility: County Operated

Region: East (Costa Mesa, El Modena, Irvine, Newport Beach, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

Address: 1200 N. Main Street, Suite 200, Santa Ana, CA 92701

Phone: (714) 480-6767    Fax: (714) 568-4362

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

Serving: Adults 18 years of age and older, Outpatient

Facility: County Operated

Region: West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)

Address: 14140 Beach Blvd., Suite 223, Westminster, CA 92683

Phone: (714) 896-7566    Fax: (714) 896-7408

Web Address: www.ochealthinfo.com/amhs

Program Description: The Program for Assertive Community Treatment for transitional youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Older Adult Services Program for Assertive Community Treatment (OAS PACT)

Serving: Adults 59 years of age and older, Outpatient

Facility: County Operated

Region: Countywide

Address: 1540 E. First Street, Suite 100, Santa Ana, CA 92702

Phone: (714) 972 - 3700 Fax: (714) 972 – 3744

Web Address: Web Address: www.ochealthinfo.com/amhs

Program Description: The Older Adult Program for Assertive Community Treatment (OAS PACT) serves adults 59 years of age and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year, or frequent Emergency Room visits.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Adult Mental Health Services (AMHS) / Mental Health Services Act (MHSA)

Older Adult Support Intervention Systems (Oasis)

Serving: Adult

Facility: County Contracted

Region: North (Fullerton, Whittier, Buena Park, Atwood, Brea, La Habra, Placentia, Yorba Linda)

Address: 1900 E. La Palma Avenue, Suite 101, Anaheim, CA 92805

Phone: (714) 834-5572   Fax: (714) 399-3481

Web Address: www.ochealthinfo.com/amhs

Program Description: Older Adult Support Intervention Systems (OASIS) is an Older Adult Full Service Partnership Program. A Full Service Partnership is an evidence and strength based model with focus on the person rather than the mental health issue. Multidisciplinary teams will be established including the client, psychiatrist, and Personal Service Coordinator (PSC). Whenever possible, these multidisciplinary teams will include a mental health nurse, marriage and family therapist, clinical social worker, substance abuse specialist, education/vocational specialist, peer specialist, and family members. The ideal client to staff ratio is 12:1 to ensure relationship building and intense service delivery. Services will include, but not limited to, the following:

A. Crisis management
B. Housing services
C. 24-hour-7 day emergency response
D. Community-based Wraparound Recovery Services
E. Vocational and Educational Services
F. Job coaching/developing
G. Consumer employment
H. Money management/Representative payee support
I. Flexible Fund account for immediate needs
J. Transportation
K. Illness Education and self-management
L. Medication Support
M. Dual Diagnosis recovery services
N. Linkage to financial benefits/entitlements
O. Family and peer support
P. Supportive socialization and meaningful community role

Eligibility: 60 years of age and older, chronically mentally ill, homeless or in eminent risk of homelessness. May or may not be dually diagnosed.

Language(s): English, Spanish, Vietnamese, Farsi and Tegalog

Hours of Operation: 8 p.m.-5 p.m., Monday-Friday, some Saturday programming
Older Adult Recovery Services

**Serving:** Adults 59 years and older, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 1540 E. First Street, Suite 100, Santa Ana, CA 92701

**Phone:** (714) 972-3700  **Fax:** (714) 972-3744

**Web Address:** [www.ochealthinfo.com/amhs](http://www.ochealthinfo.com/amhs)

**Program Description:** Older Adult Recovery Services provides in-home assessment, linkage, individual therapy, case management, medication support, linkage to primary care support, and a variety of recovery services for seniors who are living with a chronic and persistent mental illness.

**Eligibility:** Eligible individuals are seniors, ages 59 and older, who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically do not have access to other resources.

**Language(s):** English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday
Older Adult Services Senior Health Outreach & Prevention Program (SHOPP)

Serving: Older adults age 60 and above

Facility: County Operated

Region: Countywide

Address: 1540 E. First Street, Suite 100, Santa Ana

Phone: (714) 972-3700  Fax: (714) 972-3744

Web Address: http://ochealthinfo.com/shopp

Program Description: The SHOPP Behavioral Health Clinicians provide engagement services, crisis intervention, assessment, and linkage to resources for older adults ages 60 and above who are experiencing a functional impairment related to a mental health issue.

Eligibility: Orange County Residents

Language(s): English, Spanish, Vietnamese, Farsi, Korean

Hours of Operation: 8 a.m.-6 p.m., Monday-Thursday; 8 a.m. -5 p.m., Friday
Older Adult Services Substance Abuse Resource Team (START)

**Serving:** Older adults age 60 and above

**Facility:** County Operated

**Region:** Countywide

**Address:** 1540 E. First Street, Suite 100, Santa Ana

**Phone:** (714) 972-3700  **Fax:** (714) 972-3744

**Web Address:** [http://ochealthinfo.com/start](http://ochealthinfo.com/start)

**Program Description:** START is an in-home service for older adults ages 60 and above who have a serious mental illness and misuse substances such as alcohol, recreational drugs, over the counter and prescription medications. START serves older adults unable to access traditional services geared toward drug and alcohol abuse. Services include engagement, brief intervention, mental health and substance abuse counseling and education, coordination with health care providers, case management, information and linkage to community services and inpatient treatment programs.

**Eligibility:** Orange County Residents

**Language(s):** English, Spanish, Vietnamese, Farsi, Korean

**Hours of Operation:** 8 a.m.-6 p.m., Monday-Thursday; 8 a.m.-5 p.m., Friday
Pacific Asian Unit Program for Assertive Community Treatment (PAU PACT)

Serving: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 201, Santa Ana, CA 92701

Phone: (714) 480-6767  Fax: (714) 568-4362

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Pacific Asian Program for Assertive Community Treatment (PAU PACT) serves primarily monolingual Pacific Asian individuals, ages 18 years and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): Cambodian, Loatian and Thai

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Pacific Asian Unit (PAU) Clinic

Serving: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 14140 Beach Blvd., Suite 200, Westminster, CA 92683

Phone: (714) 896-7574    Fax: (714) 896-7332

Web Address: www.ochealthinfo.com/amhs

Program Description: The Adult Pacific Asian Outpatient Clinic serves primarily monolingual individuals, age 18 years and older who are living with a chronic and persistent mental illness. The clinic provides assessment, linkage, individual and group therapy, case management, medication support and a variety of recovery services for adults.

Eligibility: Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don’t have access to other resources, and a history of psychiatric hospitalization.

Language(s): Vietnamese

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Adult Recovery Center North

Serving: Adults, Outpatient

Facility: County Operated

Region: North Orange County

Address: 303 W. Lincoln, Anaheim, CA 92805

Phone: (714) 520-7300 Fax: (714) 520-0883

Web Address: www.ochealthinfo.com/amhs

Program Description: The Recovery Center is a peer operated center which provides medication support, individual- and group-peer support, and case management services for individuals recovering from mental illness. All referrals come from the Adult Outpatient Regional Clinics.

Eligibility: Eligible individuals have been treated previously for mental illness and are well into the recovery process, requiring medication support and peer support to reintegrate fully into the community.

Language(s): English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.–6 p.m., Monday–Friday
Adult Recovery Center South

Serving: Adults, Outpatient

Facility: County Operated

Region: South Orange County

Address: 5 Mareblu, Aliso Viejo, CA 92656

Phone: (949) 643-6901    Fax: (949) 643-6981

Web Address: www.ochealthinfo.com/amhs

Program Description: The Recovery Center is a staff and peer operated center which provides medication support, individual- and group-peer support, and case management services for individuals recovering from mental illness. All referrals come from the Adult Outpatient Regional Clinics.

Eligibility: Eligible individuals have been treated previously for mental illness and are well into the recovery process, requiring medication support and peer support to reintegrate fully into the community.

Language(s): English, Korean (interpretation of other languages is available upon request)

Hours of Operation: 8 a.m.-6p.m. Monday-Thursday; 8 a.m.-5p.m., Friday
Camino Nuevo

Serving: Latino Adults

Facility: County Contracted

Region: Countywide

Address: 1615 N. French Street, Suite 103, Santa Ana, CA 92701

Phone: (714) 824-8140  Fax: (714) 824-8141

Web Address: www.provcorp.com

Program Description: College Community Services - Camino Nuevo is an outpatient adult mental health program providing specialized services to the Spanish speaking community in Orange County. We provide services to adult consumers who have been diagnosed with a serious mental illness. Our staffing pattern assures that we provide these services in a manner that is sensitive to a diverse range of cultures and languages by matching these aspects from within the CCS professional staff whenever possible. At CCS, we believe the most effective treatment for our adult clients is provided when it is community-based, in the most culturally sensitive environment, and when service is centered on client partnership and the principle values of RECOVERY (Hope, Empowerment, Self-Responsibility and Meaningful Roles). Currently all our staff is bilingual and bicultural.

We utilize a Recovery Model Philosophy to support consumers as they strive to reach their highest utilization of community based resources and integration into the mainstream of society. Therefore, our team makes every effort to meet and/or exceed our consumers’ expectations of our service delivery. At Camino Nuevo we strive to offer excellent, high quality treatment within the context of the consumer’s culture and with joint responsibility and cooperation between the professional staff and the consumer populations. The services are directed toward skill development with an emphasis on the “whole person.” We provide facilities where people feel a sense of comfort, safety, and genuine acceptance; consumers, staff and significant others work together in the development of treatment plans that focus on strengths, needs, and empowerment, as we strive to reach an overall improvement in the quality of each and every person’s life.

Eligibility: Medi-Cal program

Language(s): English and Spanish,

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Mental Health Association (MHA)

Serving: Adults, Outpatient

Facility: County Contracted

Region: North (Garden Grove, Anaheim, Buena Park, Fullerton, Yorba Linda)

Address: 12755 Brookhurst Street, Suite 116, Garden Grove, CA 92840

Phone: (714) 638-8277  Fax: (714) 638-8343

Web Address: www.mhaoc.org

Program Description: The Mental Health Association of Orange County is dedicated to improving the quality of life of Orange County residents impacted by mental illness through direct service, advocacy, education, and information dissemination.

Eligibility: Unfunded, Medi-Cal, Medicare, referrals from Mental Health System outlined in Title IX

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Mental Health Association (MHA)

Serving: Adults, Outpatient

Facility: County Contracted

Region: West (Huntington Beach, Costa Mesa, Newport Beach and parts of Irvine)

Address: 420 W. 19th Street, Suite B, Costa Mesa, CA 92627

Phone: (949) 646-9227  Fax: (949) 646-9191

Web Address: www.mhaoc.org

Program Description: The Mental Health Association of Orange County is dedicated to improving the quality of life of Orange County residents through direct service, advocacy, education and information dissemination to the community and those who are impacted by mental illness.

Eligibility: Unfunded, Medi-Cal, Medicare, referrals from Mental Health System outlined in Title IX

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Mental Health Association (MHA)

Serving: Adults, Outpatient

Facility: County Contracted

Region: South (Mission Viejo, San Clemente, Lake Forest and parts of Irvine)

Address: 22471 Aspan Street, Suite 103, Lake Forest, CA 92630

Phone: (949) 458-2715 Fax: (949) 458-3583

Web Address: www.mhaoc.org

Program Description: The Mental Health Association of Orange County is dedicated to improving the quality of life of Orange County residents through direct service, advocacy, education and information dissemination to the community and those who are impacted by mental illness.

Eligibility: Unfunded, Medi-Cal, Medicare, referrals from Mental Health System outlined in Title IX

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Evaluation and Treatment Services (ETS)

Serving: Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 1030 W. Warner, Santa Ana, CA 92707

Phone: (714) 834-6900  Fax: (714) 850-1066

Web Address: www.ochealthinfo.com/mhsa/emergency

Program Description: The Evaluation and Treatment Services Unit (ETS) provides emergency psychiatric evaluation and crisis stabilization to adults ages 18 and older on a 24-hour, 7-day per-week basis. Crisis stabilization includes crisis intervention, medication administration, consultation with significant others and outpatient providers, and linkage and/or referral to follow-up care and community resources. ETS provides telephonic psychiatric consultation for community emergency rooms and other county operated and contracted program staff requesting access to ETS or inpatient psychiatric services in the community. The goal of this service is to refer clients to the most appropriate non-hospital setting when indicated, and to authorize individuals to psychiatric inpatient units when the need for this level of care is present.

Eligibility: All types and residents of Orange County

Language(s): English, Spanish and Vietnamese

Hours of Operation: 24 hours, 7 days a week, 365 days a year
Centralized Assessment Team (CAT) and Psychiatric Evaluation and Response Team (PERT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** Mobile service

**Phone:** (866) 830-6011  **Fax:** (714) 641-1720

**Web Address:** [www.ochealthinfo.com/cat/](http://www.ochealthinfo.com/cat/)

**Program Description:** The Centralized Assessment Team (CAT) provides mobile response, including mental health evaluations/assessment, for those who are experiencing a mental health crisis, 24 hours per day/7 days per week. In response to psychiatric emergencies, staff provides crisis intervention for hospital diversions, evaluations for involuntary hospitalizations, and assistance for police, fire, and social service agencies. Assessment/consultation services are provided in Hospital Emergency Departments (ED) for patients in need of, or waiting for, inpatient services. This Bilingual/Bi-cultural staff works with family members to provide information, referrals, and community support services.

The Psychiatric Evaluation and Response Team (PERT) is a partnership with law enforcement, which includes designated police officers and mental health staff that respond to calls from officers in the field. Mental health consultations are provided for individuals in an apparent mental health crisis. The program also provides outreach and follow up services to ensure linkage to ongoing services.

**Eligibility:** All types

**Language(s):** English, Spanish, Vietnamese, Korean, Cambodian, Arabic and Tagalog

**Hours of Operation:** 24 hours, 7 days a week, 365 days a year
Telecare TREE House - Adult Crisis Residential Program

Serving: Adults ages 18 through 59

Facility: County Contracted

Region: Countywide

Address: 1171 Cheri Drive, La Habra CA 90631

Phone: (562) 245-7282   Fax: (562) 245-7346

Web Address: http://www.telecarecorp.com/programs/116

Program Description: The T.R.E.E. House (Total Recovery Enriching Experience) is an adult crisis residential program, offering a safe environment for adults experiencing a mental health crisis who need additional support to avoid hospitalization, stabilize symptoms, and return to their previous level of functioning. The program also provides co-occurring services for people who are experiencing a mental health crisis and also have substance abuse issues. The T.R.E.E. House offers short-term, voluntary services, typically lasting 7 to 14 days with a client-centered, recovery focus and an underscored concept of personal responsibility for one’s own illness and independence. The program is designed to enhance social connection with family or community so that program participant can move back into the community and prevent an inpatient stay. Services include crisis intervention, development of a Wellness Recovery Action Plan (WRAP), individual and family therapy, group rehabilitation treatment, assistance with self-administration of medications, case management and discharge planning.

Eligibility: Orange County residents

Languages(s): English, Spanish, Vietnamese

Hours of Operation: 24 Hours, 7 days a week, 365 days a year
Outreach and Engagement

Serving: Adults, Children and Transitional Age Youth ages 18 to 65, Outpatient

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 200, Anaheim, CA 92805

Phone: (714) 834-5572  Fax: (714) 517-6345

Web Address: www.ochealthinfo.com/mhsa

Program Description: Outreach and Engagement services to the un-served and underserved mentally ill adult population, who is homeless or on the verge of becoming homeless. The Children and Transitional Age Youth outreach team engages families with children and the transitional age youth population that are un-served or underserved who suffer from a mental illness with the goal of linking them to appropriate treatment services.

Eligibility: Orange County Residents

Language(s): English, Spanish, Vietnamese, Thai and French

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Employment WORKS

**Serving:** Adults who are receiving services from Orange County’s mental health clinics or mental health outpatient clinics of county contractor

**Facility:** County Operated

**Address:**
- North County, Cedarbrook Business Park: 12371 Lewis Street, Suite 101, Garden Grove, CA 92840
- South County: 23871 Via Fabricante, Suite 401 & 402, Mission Viejo, CA 92691

**Region:** Countywide

**Phone:** North County (714) 638-1741  
South County (949) 900-0550

**Fax:** (714) 638-4497  
Fax: (949) 900-0555

**Web Address:** [www.ocgoodwill.org](http://www.ocgoodwill.org)

**Program Description:** Supportive Employment Program that offers individuals who are seriously and persistently mentally ill the opportunity to participate in supported Employment Services. Employment WORKS offers individualized job placement and supportive vocational services.

**Eligibility:** Orange county residents who are receiving services from County and County Contract mental health outpatient clinics.

**Language(s):** English, Spanish and Vietnamese

**Hours of Operation:** 8 a.m.-5 p.m., Monday-Friday
Opportunity Knocks (OK)

Serving: Adults, Outpatient

Facility: County Contractor

Region: All of Orange County

Address: 12800 Garden Grove Blvd., Suite F, Garden Grove, CA 92843

Phone: (714) 620-8131   Fax: (714) 620-8132

Web Address: www.ochealthinfo.com/mhsa

Program Description: The Opportunity Knocks Program works with the Orange County Jail System, Community Outreach Team and Evaluation and Treatment Services (ETS) to provide a wide range of recovery and rehabilitation-focused services to adults who have a serious mental illness and who are involved in the criminal justice system. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but not limited to, the following:

A. Crisis management
B. Housing services
C. 24-hour-7 day a week intensive case management
D. Community-based Wraparound Recovery Services
E. Vocational and Educational Services
F. Job coaching/developing
G. Consumer employment
H. Money management/ Representative payee support
I. Flexible Fund account for immediate needs
J. Transportation
K. Illness Education and self-management
L. Medication Support
M. Dual Diagnosis recovery services
N. Linkage to financial benefits/entitlements
O. Family and peer support
P. Supportive socialization and meaningful community role

Eligibility: Target population is the chronically mentally ill, homeless or in eminent risk of homelessness with history of or currently in the correctional mental health unit in Orange County Jail. May or may not be dually diagnosed.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday (some Saturday programming), 24 hours, 7 days a week crisis response
Telecare And Orange (TAO)

Serving: Adults, Outpatient

Facility: County Contractor

Region: Countywide

Address: 2531 W. Woodland Drive, Anaheim, CA 92801

Phone: (714) 226-9888   Fax: (714) 226-9887

Web Address: www.ochealthinfo.com/mhsa

Program Description:

A Full Service Partnership is evidence and strength based model with the focus on the person rather than the disease. Multidisciplinary teams will be established including the client, psychiatrist, and Personal Service Coordinator (PSC). Whenever possible, these multidisciplinary teams will include a mental health nurse, marriage and family therapist, clinical social worker, substance abuse specialist, education/vocational specialist, peer specialist, and family members. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but not be limited to, the following:

A. Crisis management
B. Housing services
C. 24-hour, 7-day a week emergency response
D. Community-based Wraparound Recovery Services
E. Vocational and Educational Services
F. Job coaching/developing
G. Consumer employment
H. Money management/Representative payee support
I. Flexible Fund account for immediate needs
J. Transportation
K. Illness Education and self-management
L. Medication Support
M. Dual Diagnosis recovery services
N. Linkage to financial benefits/entitlements
O. Family and peer support
P. Supportive socialization and meaningful community role

Eligibility: Chronically mentally ill, homeless or in eminent risk of homelessness. May or may not be dually diagnosed.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m. –5 p.m., Monday – Friday; some Saturday programming
Whatever It Takes (WIT) / CHOICES

Serving: Adults, Outpatient

Facility: County Contractor

Region: Countywide

Address: 2416 S. Main Street, Santa Ana, CA 92707

Phone: (714) 668-8498  Fax: (714) 668-8499

Web Address: www.ochealthinfo.com/mhsa

Program Description: A Full Service Partnership (FSP) is an evidence and strength based model with focus on the person rather than the disease. Multidisciplinary teams will be established including the client, psychiatrist, and Personal Service Coordinator (PSC). Whenever possible, these multi-disciplinary teams will include a mental health nurse, marriage and family therapist, clinical social worker, substance abuse specialist, education/vocational specialist, peer specialist, and family members. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but are not limited to, the following:

A. Crisis management
B. Housing services
C. 24-hour-7 day emergency response
D. Community-based Wraparound Recovery Services
E. Vocational and Educational Services
F. Job coaching/developing
G. Consumer employment
H. Money management/Representative payee support
I. Flexible Fund account for immediate needs
J. Transportation
K. Illness Education and self-management
L. Medication Support
M. Dual Diagnosis recovery services
N. Linkage to financial benefits/entitlements
O. Family and peer support
P. Supportive socialization and meaningful community role

Eligibility: Target population is the chronically mentally ill, homeless or in eminent risk of homelessness. May or may not be dually diagnosed.

Providing Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday – Friday; some Saturday programming
Peer Support and Wellness Center

**Serving:** Adult residents of Orange County

**Facility:** County contractor

**Region:** Countywide

**Address:** 1910 N. Bush, Santa Ana, CA. 92706

**Phone:** (714) 361-4860  **Fax:** (714) 361-4861

**Web Address:** [www.ochealthinfo.com/mhsa](http://www.ochealthinfo.com/mhsa)

**Program Description:** The Peer Support and Wellness Center (also known as The Wellness Center) provides services to walk-in adults, eighteen years of age and older, who have been diagnosed with a serious mental illness, may also have a co-occurring substance use disorder, and demonstrated progress in their recovery. The Wellness Center assists individuals in their personal growth and development, and minimizing the stigma associated with their mental health conditions. Activities are designed to encourage and empower members to seek interests and passions outside of the adult system of care, and offer a pathway for full integration back into the community. Services include, but are not limited to, group and individual activities, classes and workshops, indoor recreation and community involvement. The program also encourages creation and maintenance of an outdoor garden, health and well being, and relationship building. Assistance are also offered with employment readiness, job search, educational opportunities, setting employment and educational goals, identifying volunteer or paid employment opportunities.

**Eligibility:** Must be an adult Orange County resident and have a current or past history of receiving mental health services for a serious and persistent mental illness, and may also have a co-occurring substance use disorder.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 8 a.m.-5 p.m., Monday-Thursday; 8 a.m.-7:30 p.m., Friday; 8 a.m.-5 p.m., Saturday
Administrative Services Organization (ASO)

Serving: Orange County Medi-Cal Beneficiaries; children, adolescents, and adults

Facility: County contractor-Orange County Health Authority dba CalOptima

Region: Countywide

Program Administration Address:

Phone: (800) 723-8641   Fax: (714) 450-1593

Web Address: www.ochealthinfo.com/amhs

Program Description: The Administrative Services Organization (ASO) provides access to mental health services for Orange County Medi-Cal beneficiaries. These services include a 24-hour Access Line and referral to outpatient mental health providers. Additionally, the ASO provides ongoing development and maintenance of the Mental Health Plan network of private providers that meet the geographical, cultural and linguistic needs of the community.

Eligibility: Eligible individuals are children, adolescent, and adult Orange County Medi-Cal beneficiaries who are seeking mental health services for a mental illness that is causing impairment in their community functioning.

Language(s): English, Spanish, Vietnamese, and Farsi (interpretation for other languages is available upon request)

Hours of Operation: 24 hours/day telephone access
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES  
Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient & Perinatal Services

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** North servicing Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda

**Address:** 2035 E. Ball Road, Suite 100A, Anaheim, CA 92805

**Phone:** (714) 517-6140  **Fax:** (714) 517-6175

**Web Address:** [www.ochealthinfo.com/adas](http://www.ochealthinfo.com/adas)

**Program Description:** Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication, and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk or experience alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 7 a.m.–8 p.m., Monday; 8 a.m.–6 p.m., Tuesday, Thursday; 8 a.m.–8 p.m., Wednesday; 8 a.m.–5 p.m., Friday
Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient & Perinatal Services

Serving: Adults & Adolescents, Outpatient

Facility: County Operated

Region: South servicing Aliso Viejo, Balboa, Corona Del Mar, Costa Mesa, Dana Point, Fountain Valley, Irvine, Mission Viejo, Laguna Beach, Laguna Niguel, Newport Beach, San Clemente and San Juan Capistrano

Address: 5 Mareblu, Suite 100, Aliso Viejo, CA 92656

Phone: (949) 643-6930  Fax: (949) 362-5834

Web Address: www.ochealthinfo.com/adas

Program Description: Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

Eligibility: Orange County families at risk or experience alcohol, drug or mental health problems

Language(s): English, Spanish, and American Sign Language

Hours of Operation: 8 a.m.–6 p.m. Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday
Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient & Perinatal Services

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** East servicing El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park

**Address:** 1200 N. Main Street, Suite 301, Santa Ana, CA 92701

**Phone:** (714) 480-6660   **Fax:** (714) 568-4933

**Web Address:** [www.ochealthinfo.com/adas](http://www.ochealthinfo.com/adas)

**Program Description:** Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication, and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk or experience alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 8 a.m.–6 p.m. Monday, Tuesday, Wednesday; 8 a.m.–8 p.m., Thursday; 8 a.m.–5 p.m., Friday
**ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES**  
Alcohol and Drug Abuse Services (ADAS)

**Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient Services**

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** West servicing Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster

**Address:** 14140 Beach Blvd., Suite 120, Westminster, CA 92683

**Phone:** (714) 896-7574  **Fax:** (714) 896-7332

**Web Address:** [www.ochealthinfo.com/adas](http://www.ochealthinfo.com/adas)

**Program Description:** Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk or experience alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 8 a.m.–6 p.m., Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS), North Drug Court, North DUI Court

Serving: Adults, Outpatient

Facility: County Operated

Region: North servicing Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda

Address: 2035 E. Ball Road, Suite 100A, Anaheim, CA 92805

Phone: (714) 480-6650    Fax: (714) 517-6169

Web Address: www.ochealthinfo.com/adas

Program Description: The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

Eligibility: Must be referred by Superior Court

Language(s): English and Spanish

Hours of Operation: 8 a.m.–8 p.m., Monday, Wednesday; 8 a.m.–6 p.m., Thursday; 8 a.m.–5 p.m., Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS), South Drug Court, DUI Court

Serving: Adults, Outpatient

Facility: County Operated

Region: South servicing Aliso Viejo, Corona Del Mar, Dana Point, Fountain Valley, Mission Viejo, Laguna Beach, Laguna Niguel, San Clemente and San Juan Capistrano

Address: 5 Mareblu, Suite 100, Aliso Viejo, CA 92656

Phone: (714) 480-6650  Fax: (949) 362-5834

Web Address: www.ochealthinfo.com/adas

Program Description: The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI’s. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge. The DUI Court clients receive treatment services in the East County Region in Santa Ana.

Eligibility: Must be referred by the Superior Court

Language(s): English and Spanish

Hours of Operation: 8 a.m.-6:30 p.m., Monday, Tuesday; 8:30 a.m.-8 p.m., Wednesday; 8 a.m.-5 p.m., Thursday-Friday
Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS), Harbor Drug Court, Driving-Under-the-Influence (DUI) Court

Serving: Adults, Outpatient

Facility: County Operated

Region: Newport Mesa, servicing Balboa, Costa Mesa, Irvine and Newport Beach

Address: 3115 Redhill, Costa Mesa, CA 92626

Phone: (714) 480-6650  Fax: (714) 850-8492

Web Address: www.ochealthinfo.com/adas

Program Description: The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge. The DUI Court participants receive treatments services in the East Region in Santa Ana.

Eligibility: Must be referred by Superior Court

Language(s): English and Spanish

Hours of Operation: 6 a.m.–7 p.m., Monday; 8 a.m.–5 p.m., Tuesday–Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS), Santa Ana Drug Court, Driving-Under-the-Influence (DUI) Court, Domestic Violence Court

Serving: Adults, Outpatient

Facility: County Operated

Region: East servicing El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park

Address: 1200 N. Main Street, Suite 100-B, Santa Ana, CA 92701

Phone: (714) 480-6650  Fax: (714) 571-5659

Web Address: www.ochealthinfo.com/adas

Program Description: The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI’s. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

ADAS treats the Domestic Violence perpetrator by providing an intensive outpatient drug and alcohol abuse rehabilitation program. This program offers individual therapy, group therapy, educational groups, drug/alcohol testing, probation visits and frequent court reviews with the judge. The focus of the program is on decreasing children's exposure to domestic violence. This program serves clients from all county regions in this location.

Eligibility: Must be referred by the Superior Court

Language(s): English and Spanish

Hours of Operation: 8 a.m.–8 p.m., Monday–Wednesday; 8 a.m.–6 p.m., Thursday; 8 a.m. –5 p.m., Friday
BHS/American Recovery Center

Serving: Adult, Inpatient for Medical Detoxification

Facility: County Contractor

Address: 2180 W. Valley Blvd., Pomona, CA 91768

Phone: (909) 865-2336   Fax: (909) 865-1831

Web Address: www.bhs-inc.org/

Program Description: BHS/American Recovery Center is a 14-day inpatient, medical detoxification center.

Eligibility: No Medi-Cal

Language(s): English

Hours of Operation: 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

BHS/Tom Redgate Memorial Recovery Center

Serving: Adult, Inpatient for Medical Detoxification

Facility: County Contractor

Address: 1775 Chestnut Avenue, Long Beach, CA 90813

Phone: (562) 599-8444  Fax: (562) 591-6134

Web Address: www.bhs-inc.org/

Program Description: Tom Redgate Memorial Recovery Center provides inpatient Medical Detox up to 14 days

Eligibility: No Medi-Cal

Language(s): English

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/Casa Elena Recovery Home

Serving: Only Adult Women, Residential Treatment

Facility: County Contractor

Address: 832 S Anaheim Blvd, Anaheim, CA 92805

Phone: (714) 772-5580  Fax: (714) 772-1685

Web Address: www.chcada.org

Program Description: California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/Casa Elena Recovery Home is a 90-day residential, 24 hour, 7 day a week treatment program only for women.

Eligibility: No Medi-Cal

Language(s): English and Spanish

Hours of Operation: 24 hours, 7 days a week
California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/La Familia

Serving: Youth from 12 years of age, Older Adults, Outpatient and Prevention services

Facility: County Contractor

Address: 1905 N. College Avenue, Santa Ana, CA 92706

Phone: (714) 479-0120  Fax: (714) 479-0153

Web Address: www.chcada.org

Program Description: CHCADA/La Familia is a six-month outpatient program

Eligibility: No Medi-Cal

Language(s): Spanish/English

Hours of Operation: 8:30 a.m.-5:30 p.m., Monday-Friday
California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/ Unidos

Serving: Adult Men Only, Residential Treatment

Facility: County Contractor

Address: 9842 W. 13th street Suite B, Garden Grove, CA 92844

Phone: (714) 531-4624  Fax: (714) 531-1189

Web Address: www.chcada.org

Program Description: CHCADA seeks to provide culturally competent bicultural, bilingual, and monolingual services that will reduce the environmental vulnerability of low-income Latinos and other populations. Program offers 90-day residential treatment for men only

Eligibility: No Medi-Cal

Language(s): English/Spanish

Hours of Operation: 24 hours, 7 days a week
California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/Unidos /Detox

**Serving:** Adult Male Only, Residential Detox

**Facility:** County Contractor

**Address:** 9842 W 13th Street Suite B, Garden Grove, CA 92844

**Phone:** (714) 531-4624  **Fax:** (714) 531-1189

**Web Address:** [www.chcada.org](http://www.chcada.org)

**Program Description:** Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/ Unidos Recovery/Detox is a seven day detox program only for men.

**Eligibility:** No Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

Gary Center (SAKS on 17th)

Serving: Adults, Adolescents 12 years and older

Facility: County Contractor

Address: 1525 E. 17th Street, Suite B, Santa Ana, CA 92703

Phone: (714) 542-0400  Fax: (714) 542-0404

Web Address: garycenter.org

Program Description: Outpatient services

Eligibility: Self-Pay

Language(s): English/ Bilingual

Hours of Operation: 8 a.m.–6 p.m., Monday, Wednesday, Thursday; 10 a.m.–8 p.m., Tuesday; 10 a.m.–2:00 p.m., Friday; 9 a.m.–1 p.m., Saturday
Hope House

**Serving:** Adults, Residential Treatment Only

**Facility:** County Contractor

**Address:** 707 N Anaheim Blvd, Anaheim, CA 92805

**Phone:** (714) 776-7490  **Fax:** (714) 776-8650

**Web Address:** [www.hopehouseoc.com](http://www.hopehouseoc.com)

**Program Description:** Hope House is a six-month residential treatment program

**Eligibility:** No Medi-Cal

**Language(s):** English/ Bilingual

**Hours of Operation:** 24-hour 7 day a week.
KC Services

Serving: Adults

Facility: County Contractor

Address: 1060 Brookhurst, Fullerton, CA 92833

Phone: (714) 449-1339  Fax: (714) 449-1289

Web Address: www.kcservices.org

Program Description: KC Services accepts referral from parole and provides up to 6 Co-Ed months outpatient treatment and family violence prevention programs with comprehensive services for substance use.

Eligibility: Self-Pay

Language(s): English

Hours of Operation: 9 a.m.-7 p.m., Monday-Friday
KC Services

**Serving:** Adults

**Facility:** County Contractor

**Address:** 7821 Garden Grove Blvd. # H, Garden Grove, CA 92844

**Phone:** (714) 539-4544  **Fax:** (714) 893-8625

**Web Address:** [www.kcservices.org](http://www.kcservices.org)

**Program Description:** To provide thorough treatment and prevention programs, comprehensive substance abuse services and family violence services which enhance the quality of life for individuals and their communities.

**Eligibility:** Self-Pay

**Language(s):** English

**Hours of Operation:** 9 a.m.-9 p.m., Monday-Friday
KC Services

Serving: Adults

Facility: County Contractor

Address: 14795 Jeffery Rd. Suite 207, CA, CA 92680

Phone: (949) 654-9163  Fax: (949) 654-8207

Web Address: www.kcservices.org

Program Description: To provide thorough treatment and prevention programs, comprehensive substance abuse services and family violence services which enhance the quality of life for individuals and their communities.

Eligibility: Self-Pay

Language(s): English

Hours of Operation: 9 a.m.-9 p.m., Monday-Friday
Mariposa Women's Center

Serving: Individual, couples, group and family counseling, Outpatient

Facility: County Contractor

Address: 812 Town & Country Road, Orange, CA 92868

Phone: (714) 547-6494  Fax: (714) 547-9990

Web Address: www.mariposacenter.org

Program Description: Mariposa Women’s Center provides outpatient treatment, 12-step programs and other ongoing self-help groups

Eligibility: Medi-CAL, Sliding Scale

Language(s): English, Spanish

Hours of Operation: 9 a.m.-9 p.m., Monday-Thursday; 9 a.m.-5 p.m., Friday; only by appointment on Saturday
Phoenix House of Orange County

Serving: Adults (county-contracted residential only), /Parolee Services Network, Residential and outpatient Treatment

Facility: County Contractor

Address: 1207 E. Fruit St, Santa Ana, CA 92701

Phone: (714) 953-9373  Fax: (714) 953-7573

Web Address:  www.phoenixhouse.org

Program Description: Phoenix house is a residential treatment program up to 6 months for adults, and a ninety-day residential treatment and up to six month outpatient treatment program for adult male and female Parolees. Phoenix House also serves post-custody clients in a 42-day residential treatment program.

Eligibility: Medi-Cal, Self-pay

Language(s): English and Spanish

Hours of Operation: 24 hours, 7 days a week
Phoenix Academy of Orange County

Serving: Adolescent, Male & Female

Facility: County Contractor

Address: 1207 E. Fruit Street, Santa Ana, CA 92701

Phone: (714) 953-9373 Ext: 4812  Fax: (714) 953-7573

Web Address: www.phoenixhouse.org

Program Description: Phoenix House provides 6-12 months residential treatment of substance use and recovery management to adolescents.

Eligibility: Medi-Cal, Self-pay

Language(s): English

Hours of Operation: 24 hours, 7 days a week
Roque Center

Serving: Adult, Residential Treatment and Social Model detox

Facility: County Contractor

Address: 9842 W. 13th Street, Garden Grove, CA 92844

Phone: (714) 839-0608 (Recovery)  Fax: (714) 839-5396

Phone: (714) 839-9798  (Detox)  Fax: (714) 839-5396

Web Address:  www.roquecenter.org

Program Description: Roque Center is a 90-day co-ed residential treatment program and up to seven days detox.

Eligibility: Private Pay, Sliding Scale

Language(s): English

Hours of Operation: 24 hours, 7 days a week
Southern California Alcohol and Drug Programs (SCADP)/Heritage House (Costa Mesa)

Serving: Pregnant or Parenting Women with Youth Up to 12 Years of Age, Residential Treatment

Facility: County Contractor

Address: 2212 Placentia Ave, Costa Mesa, CA 92627

Phone: (949) 646-2271  Fax: (949) 646-1211

Web Address: www.scadpinc.org

Program Description: Southern California Alcohol and Drug Programs (SCADP)/Heritage House is a six-month residential treatment program only for pregnant women and parenting women with youth up to 12 years of age

Eligibility: Medi-Cal, Sliding Scale

Language(s): English and

Hours of Operation: 24 hours, 7 days a week
Southern California Alcohol and Drug Programs (SCADP)/Heritage House North

**Serving:** Pregnant or Parenting Women with Youth up to 12 Years of Age, Residential Treatment Only

**Facility:** County Contractor

**Address:** 321 N State College, Anaheim, CA 92806

**Phone:** (714) 687-0077  **Fax:** (714) 687-0691

**Web Address:** [www.scadpinc.org](http://www.scadpinc.org)

**Program Description:** Southern California Alcohol and Drug Programs (SCADP)/Heritage House North is a six-month residential treatment program only for pregnant women and parenting women with youth up to 12 years of age

**Eligibility:** Medi-Cal, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24 hours, 7 days a week
Straight Talk Inc. (Gerry House and Gerry House West)

**Serving:** Adults, Residential Treatment Only

**Facility:** County Contractor

**Address:** 1225 W 6th Street, Santa Ana, CA 92703

**Phone:** (714) 972-1402  **Fax:** (714) 972-1511

**Web Address:** [www.straighttalkcounseling.org](http://www.straighttalkcounseling.org), [www.straighttalkcounseling.org/gerry-house.htm](http://www.straighttalkcounseling.org/gerry-house.htm)

**Program Description:** Straight Talk/Gerry House is a six-month co-ed residential treatment program for Intravenous drug users and HIV positive individuals

**Eligibility:** No Medi-Cal, Self Pay, Sliding Scale

**Language(s):** English/Spanish

**Hours of Operation:** 24 hours, 7 days a week
Straight Talk/Start House

Serving: Male and Female Adults, HIV+ Only

Facility: County Contractor

Address: 808 La Verge Way, Santa Ana, CA 92703

Phone: (714) 554-1237  Fax: (714) 554-8273

Web Address: www.straighttalkcounseling.org, www.straighttalkcounseling.org/start-house.htm

Program Description: Four-month co-ed transitional housing program with six beds.

Eligibility: Self Pay, Sliding Scale

Language(s): English

Hours of Operation: 24 hours, 7 days a week
The Villa Center

Serving: Adult, Residential Treatment Only

Facility: County Contractor

Address: 910 N. French Street, Santa Ana, CA 92701

Phone: (714) 541-2732  Fax: (714) 541-2771

Web Address: N/A

Program Description: The Villa Center is a residential 90-day program, Women Only

Eligibility: No Medi-Cal

Language(s): English

Hours of Operation: 24 hours, 7 days a week
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Alcohol and Drug Abuse Services (ADAS)

Touchtones/Social Model Recovery Systems

Serving: Male and Female Adolescents, Residential Treatment Only

Facility: County Contractor

Address: P.O. Box 849, Orange, CA 92856

Phone: (714) 639-5542  Fax: (714) 639-5037

Web Address: www.socialmodel.com/

Program Description: Touchtones/Social Model Recovery is a residential, 6-month recovery program for Co-Ed adolescents.

Eligibility: No Medi-Cal

Language(s): English

Hours of Operation: 24 hours, 7 days a week
Western Pacific Rehabilitation

Serving: Outpatient, Adults

Facility: County Contractor

Address: 10751 Dale Street, Staton, CA 90680

Phone: (714) 821-5311  Fax: (714) 821-6302

Web Address: westpacmed.com

Program Description: Western Pacific Rehabilitation Center provides Methadone maintenance and Detoxification.

Eligibility: Self pay, Medi-Cal, Sliding scale

Language(s): English, Spanish

Hours of Operation: 5:30 a.m-12:30 p.m., Monday-Friday; 5:45 a.m.-9:30 a.m., Saturday, Sunday
Western Pacific Rehabilitation

Serving: Methadone Maintenance, Adults

Facility: County Contractor

Address: 218 E. Commonwealth Avenue, Fullerton, CA 92832

Phone: (714) 992-4770  Fax: (714) 992-5475

Web Address: westpacmed.com

Program Description: Western Pacific Rehabilitation Center provides Methadone maintenance and Detoxification.

Eligibility: Self pay, Medi-Cal, Sliding Scale

Language(s): English, Spanish

Hours of Operation: 5:00 a.m.-12:00 p.m., Monday-Friday; 5:00 a.m.-8:30 a.m., Saturday, Sunday
Woodglen Detox

Serving: Male and Female Adult, Residential Detox

Facility: County Contractor

Address: 772 W. Orangethorpe, Fullerton, CA 92632

Phone: (714) 879-2741  Fax: (714) 578-2960

Web Address: woodglenrecovery.org

Program Description: Woodglen is a residential center that provides up to 7 days detox for Co-Ed adults.

Eligibility: No Medi-Cal, Self pay, Sliding Scale

Language(s): English

Hours of Operation: 24 hours, 7 days a week
Woodglen Recovery

**Serving:** Male and Female Adult, Residential Treatment Only

**Facility:** County Contractor

**Address:** 771 W. Orangethorpe, Fullerton, CA 92632

**Phone:** (714) 879-0929  **Fax:** (714) 578-2960

**Web Address:** woodglenrecovery.org

**Program Description:** Woodglen Recovery is a residential 90-day program for Co-Ed adults.

**Eligibility:** No Medi-Cal, Self Pay, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24 hours, 7 days a week
Orange County Health Care Agency, Behavioral Health Services | Center of Excellence

Serving: Behavioral Health Services

Facility: County Operated

Region: Countywide

Address: 600 W. Santa Ana Blvd., Suite 510, Santa Ana, CA 92701

Phone: (714) 667-5600  Fax: (714) 667-5612

Web Address: www.ochealthinfo.com/hecacenterofexcellence

Program Description: The Center of Excellence strives to reduce mental health disparities in Orange County through effective utilization of education, research, training and advocacy as tools.

Eligibility: N/A

Language(s): English, Spanish, Vietnamese, Farsi, Chinese Mandarin, Chinese Cantonese, Chinese Chaozhou, Japanese, Sinhalese, Urdu, and American Sign Language

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Brighter Futures

Serving: Parents/families with children ages 6-13

Facility: County Operated

Region: County Wide

Address: 2035 E. Ball Road, Suite 100 C, Anaheim, CA 92806

Phone: (714) 517-6100  Fax: (714) 517-6139

Web Address: www.ochealthinfo.com/hacenterofexcellence

Program Description: Brighter Futures provides community-based services to families with children who experience social, emotional, and behavioral health problems to reduce isolation and form a supportive network with other families. The program offers brief interventions; helps build personal resiliency and healthy relationships between parents and children. Multidisciplinary clinical team provides culturally and linguistically appropriate peer-mentorships, case management, parent education, psychotherapeutic services and linkages to supportive community services.

Eligibility: Orange County residents, parents/families with children ages 6-13 who experience social, emotional, and behavioral health problems.

Providing Language(s): English, Spanish, and Mandarin

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
Collective Solutions

Serving: Transitional Age Youths, Adults, Older Adults

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 100 C, Anaheim, CA 92806

Phone: (714) 517-6100

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: Collective Solutions is a family-focused crisis management program that provides community-based supportive services to individuals and family members to assist in managing crisis situations related to mental illness. Services is provided by peer mentors and clinicians to deliver culturally and linguistically appropriate assessments, case management, discussion groups and counseling services. Staff facilitates positive communication between family members, helps reduce future crisis situations and need for hospitalization, educates families about mental illness, and assists family members and their loved ones with developing an action plan to better manage future crises. The program also creates a community-based support network for individuals and families in crisis and facilitates linkage to mental health services among ethnic communities.

Eligibility: Orange County residents, age 16 and older, newly or previously diagnosed with a mental illness resulting in crisis situation for person or family members.

Language(s): English, Spanish, Farsi, and Armenian

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Center of Excellence

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Integrated Community Services (ICS)-Community Home

Serving: The Integrated Community Services-Community Home pilot project (ICS) serves Transitional Age Youth, adult and older adult participants that are being provided with primary care services at Korean Community Services (KCS), Vietnamese Community of Orange County (VNCOC) or Central City Community Health Center (CCCHC) clinics, but are in need of mental health services.

Facility: County Operated and County Contracted

Region: Countywide

Address: 2035 E. Ball Road, Suite 100 C, Anaheim, CA 92806

Phone: (714) 517-6100  Fax: (714) 517-6139

Web Address: www.ochealthinfo.com/hcacenterofexcellence

Program Description: The Integrated Community Services (ICS)-Community Home Pilot project provides outreach into the medical community to facilitate bi-directional services and fully integrate both physical and mental health care. This collaboration with community medical clinics and county mental health programs is a healthcare model that will prove to bridge the gaps in service for the underserved low-income community and increase better overall health outcomes for the patients involved. In the ICS Community Home project a Mental Health Team (Psychiatrist, BHS Clinician and Mental Health Caseworker) will be brought into existing community health clinics: Asian Health Center and Korean Community Services. Bringing in each team to complement existing patient services allows full integration of patient care in each location.

Eligibility: Orange County Residents, Medi-Cal or MSI enrolled or eligible, Primary Care and Mental Health Care needs

Language(s): English, Spanish, Vietnamese and Korean

Hours of Operation: Asian Health Center 9 a.m.-6 p.m., Monday-Friday; Korean Community Services 9 a.m.-5:30 p.m., Friday; Central City Community Health Center 9 a.m.-6 p.m., Monday-Friday and 9 a.m.-3 p.m., Saturday
Integrated Community Services Program (ICS)-County Home

**Serving:** The ICS Program provides primary health care services to Orange County transitional age youth, adult and older adult Orange County residents who are receiving behavioral health services at the Anaheim, Westminster or Santa Ana County Clinics. These individuals must be Medi-Cal or MSI eligible.

**Facility:** County Operated

**Region:** Anaheim, Westminster, Santa Ana

**Address:** 2035 E. Ball Road, Suite C, Anaheim, CA 92806

**Phone:** (714) 517-6100  **Fax:** (714) 517-6139

**Web Address:** [www.ochealthinfo.com/hcacentrofexcellence](http://www.ochealthinfo.com/hcacentrofexcellence)

**Program Description:** The Integrated Community Service Program provides primary medical care services to transitional age youth, adults and older adults who are residents of Orange County, Medi-Cal or MSI eligible, and receiving behavioral health services at the Santa Ana, Westminster or Anaheim County Clinics. The program provides case management, care coordination, supportive counseling, educational groups, medication consultation, and linkage to community resources.

**Eligibility:** Orange County Residents, Current Behavioral Health Care clients at Westminster, Santa Ana or Westminster County Clinic and Medi-Cal or MSI eligible

**Language(s):** English, Spanish, Vietnamese and Korean

**Hours of Operation:** 8 a.m.-5 p.m., Monday-Friday
Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Orange County ACCEPT (OC ACCEPT)

Serving: Orange County residents

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Rd., Suite 100 C, Anaheim, 92806

Phone: (714) 517-6100    Fax: (714) 517-6139

Web Address: www.ochealthinfo.com/hcacentrofexcellence

Program Description: OC ACCEPT provides community-based mental health and supportive services to individuals struggling with and/or identifying as LGBTIQ (Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning) and the people important in their lives. The program specializes in addressing issues that are common in the LGBTIQ community, such as confusion, isolation, grief and loss, depression, anxiety, suicidal thoughts, self-medicating with drugs and high risk behaviors, self-esteem challenges, victims of bullying, trauma, homelessness, and lack of familial support. OC ACCEPT seeks to provide a safe environment with acceptance and compassion for individuals to express their feelings, build resilience, become empowered and connected with others for support. The program also raises awareness and reduce stigma by providing education about the LGBTIQ population to the community at large.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Orange County Community Cares Project (OC CCP)

Serving: Transitional Age Youth, adult, older adult

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 100 C, Anaheim, CA. 92806

Phone: (714) 517-6100  Fax: (714) 517-6139

Web Address: www.ochealthinfo.com/hcacincentofexcellence

Program Description: Orange County Community Cares Project (OC CCP) strives to improve access to mental health services and decrease the negative effects of untreated mental illness. The program provides a referral-based system for individuals to receive short-term pro-bono mental health treatment by a multidisciplinary team: project lead, clinicians, and peer mentors. Staff delivers culturally and linguistically appropriate assessments, case management, individual psychotherapeutic services, and follow-up services to evaluate effectiveness and satisfaction of services. All individuals who are referred to the OC CCP program will be initially evaluated by program staff during intake interview. If eligible, the participant will be linked to a provider who best meets their needs.

Eligibility: Orange County residents with no insurance or benefits, needs access to services and possess mild to moderate symptoms

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Center of Excellence

Orange County Health Care Agency, Behavioral Health Services | Center of Excellence | Innovation Projects

Project Life Coach

Servicing: Transitional Age Youth, Adults, Older Adults

Facility: County Operated

Region: Countywide

Address: 2035 E Ball Rd, Suite 100, Anaheim, CA 92806

Phone: (714) 517-6100

Web Address: www.ochealthinfo.com/hcacentertofexcellence

Program Description: Project Life Coach provides supportive employment services to monolingual Latino, Iranian, and Asian Pacific Islanders with limited English proficiency and a mental illness. Culturally and linguistically appropriate assessments, case management, groups, brief counseling and support services are provided by peer mentors and clinicians. The program utilizes an innovative approach for job finding, placement and retention, linkage to mental health services in the ethnic communities, and creation of a community-based support network for individuals and families. The Project Life Coach program considers all referrals from the community via phone, fax, e-mail, or walk-in to provide intake and initial assessment.

Eligibility: All Orange County Residents of Latino, Iranian, Asian Pacific Islander background, ages 16 and older who currently have or have been diagnosed with a mental illness and are stable in their mental health.

Providing Language(s): English, Spanish, Farsi, Vietnamese and Korean

Hours of Operation: 8 a.m. – 5 p.m., Monday – Friday
Orange County Health Care Agency, Behavioral Health Services | Central Programs, Office of Consumer and Family Affairs

**Serving:** Residents of Orange County

**Facility:** County Operated

**Region:** Countywide

**Address:** 405 W. 5th Street, Suite 417, Santa Ana, CA 92701

**Phone:** (714) 834-5917

**Web Address:** N/A

**Program Description:** The Office of Consumer and Family Affairs supports consumers and family members by providing information and education, facilitates access, working to reduce stigma and discrimination, supporting systems change, and fostering consumer and family empowerment. The Office works with consumers of mental health services and their family members, Health Care Agency employees, community service providers and other organizations.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, TDD and telephonic translation services

**Hours of Operation:** 8 a.m-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Central Programs, Patients Rights Advocacy Services

Serving: Adults, receiving Mental Health services

Facility: County Operated

Region: Countywide

Address: 405 W. 5th Street, Suite 477, Santa Ana, CA 92701

Phone: (714) 834-5647  Fax: (714) 834-5576

Web Address: www.ochealthinfo.com/pr

Program Description: As part of a state-mandated patients’ rights advocacy system, the Patients Rights Advocacy Services monitor and ensure the statutory and constitutional rights of persons receiving mental health services. Staff performs complaint investigation about mental health inpatient facilities, outpatient clinics and licensed Residential Care Facilities. Staff also visits facilities to train mental health providers on patients’ rights and ensure that consumers are informed about their rights. Patients are also assisted to advocate for themselves and to protect their right to self-determination. Services also include providing patients rights resources to consumers and community members.

Eligibility: Orange County residents and clients in Orange County Mental Health Facilities

Language(s): English, Spanish and Vietnamese, TDD and telephonic translation services

Hours of Operation: 7:30 a.m-4:30 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Behavioral Health Central Programs

Orange County Health Care Agency, Behavioral Health Services | Central Programs, Quality Improvement & Program Compliance (QIPC)

Serving: Behavioral Health Services and Medi-Cal consumers’ grievances and appeals only as an administrative unit

Facility: County Operated

Region: Countywide

Program Administration Address: 405 W. 5th Street, Suite 410, Santa Ana, CA 92701

Phone: (714) 834-5601   Fax: (714) 796-0194

Web Address: www.ochealthinfo.com/behavioral/qipc

Program Description: The Quality Improvement & Program Compliance is an administrative unit providing information, training, guidance and oversight related to quality and regulatory issues in the provision of services. Staff monitors service delivery capacity of the mental health plan, accessibility to services, beneficiary satisfaction, continuity and coordination of care with physical health care providers. The unit also coordinates and monitors Medi-Cal consumer complaints, grievances and provider appeals.

Eligibility: N/A

Language(s): English, Spanish, Vietnamese

Hours of Operation: 8 a.m.-4:30pm., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Placentia Clinic

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, La Habra, La Palma, Placentia, and Yorba Linda)

**Address:** 377 E. Chapman Avenue, Suite 110, Placentia, CA 92870

**Phone:** (714) 577-5400  **Fax:** (714) 577-5450

**Web Address:** [www.ochealthinfo.com/cys](http://www.ochealthinfo.com/cys)

**Program Description:** Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish and Korean

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Costa Mesa Clinic

Serving: Children & Youth, Outpatient

Facility: County Operated

Region: Costa Mesa Service Area (Costa Mesa, Corona del Mar, Irvine, Newport Beach, Balboa)

Address: 3115 Redhill Avenue, Costa Mesa, CA 92626

Phone: (714) 850-8408  Fax: (714) 850-8587

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English, Spanish, Vietnamese,

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Laguna Beach (Main Office)

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

**Address:** 21632 Wesley Dr., Laguna Beach, CA 92651

**Phone:** (949) 499-5346  **Fax:** (949) 499-1594

**Web Address:** [www.ochealthinfo.com/cys](http://www.ochealthinfo.com/cys)

**Program Description:** Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Laguna Beach Clinic

Serving: Children & Youth, School-Based Program, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

Address: 625 Park Avenue (Laguna Beach High School), Laguna Beach, CA 92651

Phone: (949) 376-8851  Fax: (949) 496-1165

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Dana Point Clinic

Serving: Children & Youth, School-Based Program, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

Address: 24242 La Cresta (R.H. Dana), Dana Point, CA 92629

Phone: (949) 248-2228  Fax: (949) 248-2230

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Laguna Niguel Clinic

Serving: Children & Youth, School-Based Program, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

Address: 29296 Crown Valley Parkway, Laguna Niguel, CA 92677

Phone: (949) 249-9321  Fax: (949) 499-1594

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - San Clemente Clinic

**Serving:** Children & Youth, School-Based Program, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

**Address:** 1101 Calle Puente (Las Palmas), San Clemente, CA 92672

**Phone:** (949) 361-7890  **Fax:**  (949) 496-1165

**Web Address:** www.ochealthinfo.com/cys

**Program Description:** Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - San Juan Capistrano Clinic

Serving: Children & Youth, School-Based Program, Outpatient

Facility: County Operated

Region: South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

Address: 26891 Spring Street (San Juan), San Juan Capistrano, CA 92675

Phone: (949) 496-2931 Fax: (949) 496-1165

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Mission Viejo Clinic

Serving: Children & Youth, School-Based Program, Outpatient

Facility: County Operated

Region: Mission Viejo service area (El Toro, Lake Forest, Mission Viejo, Modjeska, Rancho Santa Margarita, Silverado Canyon, and Trabuco Canyon)

Address: 25171 Moor Avenue (Los Alisos), Mission Viejo, CA 92691

Phone: (949) 770-0855 Fax: (949) 455-0151

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Santa Ana Clinic

Serving: Children & Youth, Outpatient

Facility: County Operated

Region: East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park)

Address: 1200 N. Main Street, Suite 500, Santa Ana, CA 92701

Phone: (714) 480-6600 Fax: (714) 568-4527

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English, Spanish and French

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Westminster Clinic

Serving: Children & Youth

Facility: County Operated

Region: West (Cypress, Fountain Valley, Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, and Westminster)

Address: 14140 Beach Blvd., Suite 155, Westminster, CA 92683

Phone: (714) 896-7556 Fax: (714) 896-7564

Web Address: www.ochealthinfo.com/cys

Program Description: Children and Youth Services (CYS) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization or residential treatment, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

Eligibility: Medi-Cal

Language(s): English, Spanish, Vietnamese, Mandarin and American Sign Language

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Child Abuse Services Team (CAST)

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 401 The City Drive, Orange, CA 92868

**Phone:** (714) 935-7545  **Fax:** (714) 935-6845

**Web Address:** [www.egov.ocgov.com/ocgov/Child%20Abuse%20Services%20Team%20(CAST)](http://www.egov.ocgov.com/ocgov/Child%20Abuse%20Services%20Team%20(CAST))

**Program Description:** CYS County staff work with a team consisting of medical, social work, and legal staff to provide assessment and treatment to victims of sexual abuse.

**Eligibility:** All referrals (including Medi-Cal) are made by child protective agencies.

**Language(s):** English, Spanish, Provision for other languages as necessary

**Hours of Operation:** 7 a.m.-6 p.m., Monday - Friday by appointment
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Clinical Evaluation And Guidance Unit (Orangewood Children and Family Center)

Serving: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363  Fax: (714) 935-8112

Web Address: www.ochealthinfo.com/cys

Program Description: CYS County staff provide assessment and treatment services to youth during their stay at the SSA shelter home, Orangewood Children's Home and afterwards until continued treatment at a local clinic can be arranged.

Eligibility: Admission to Orangewood Children’s Home or SSA consideration for admission to OCH may include Medi-Cal

Language(s): English, Spanish, Vietnamese- Provision for other languages as necessary

Hours of Operation: 24 hours, seven days a week
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Continuing Care Placement Unit (CCPU)

Serving: Children & Youth

Facility: County Operated

Region: Countywide

Address: 800 N. Eckhoff, Orange, CA 92868

Phone: (714) 704-8826  Fax: (714) 704-8803

Web Address: N/A

Program Description: CYS County staff implement treatment in accordance with the evidence based model: Multidimensional Treatment Foster Care and provide consultation and intensive case management for SSA youth in placement.

Eligibility: Referral by Social Services Agency staff

Language(s): English and Spanish

Hours of Operation: 7 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Clinical Evaluation And Guidance Unit (Juvenile Hall/Probation)

Serving: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363  Fax: (714) 935-8112

Web Address: www.ocsd.org/ocgov/Probation/Juvenile%20Institutions/Juvenile%20Hall

Program Description: CYS County staff provide assessment & treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Juvenile Camps & the Youth Leadership Academy.

Eligibility: All incarcerated youth

Language(s): English, Spanish and Vietnamese

Hours of Operation: 7:30 a.m. - 5:00 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services – Juvenile Drug Court

Serving: Children and Youth

Facility: County Operated

Region: County wide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363  Fax: (714) 935-8112

Web Address: N/A

Program Description: A collaboration between CYS, Probation, and the Juvenile Court for youth who have committed substance abuse related offenses. CYS County staff provide assessments for mental health and substance abuse disorders as well as individual, collateral, and group therapy to address those disorders.

Eligibility: Referral by Juvenile Court

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 8 a.m. - 5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Youth Reporting Center, Central

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Central (Santa Ana and the surrounding communities)

**Address:** 1001 S. Grand Avenue, Santa Ana, CA 92705

**Phone:** (714) 667-7770  **Fax:** (714) 667-7640

**Web Address:**
www.ocsd.org/ocgov/Probation/Office%20Location/Youth%20Reporting%20Center%20-%20Central%20Region

**Program Description:** The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. This program provides school and behavioral health services for Probation Youth in the community who are assigned to the program. CYS provides the behavioral health services component to this collaboration between Probation, OCDE, and CYS.

**Eligibility:** All youth assigned to the program by Probation.

**Language(s):** English, Spanish

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services - Youth Reporting Center, North

Serving: Children & Youth

Facility: County Operated

Region: North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

Address: 160 Cerritos Avenue, Bldg 4, Anaheim, CA 92805

Phone: (714) 687-6700  Fax: (714) 533-6884

Web Address: www.ocsd.org/ocgov/Probation/Office%20Location/Youth%20Reporting%20Center%20-%20North%20Region

Program Description: The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. This program provides school and behavioral health services for Probation Youth in the community who are assigned to the program. CYS provides the behavioral health services component to this collaboration between Probation, OCDE, and CYS. Eligibility: All youth assigned to the program by Probation.

Language(s): English, Spanish,

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Children & Youth Services – Centralized Assessment Team (CYS CAT)

Serving: Children & Youth

Facility: County Operated

Region: Countywide

Address: 401 The City Drive, Resource Room, Orange, CA 92868

Phone: (866) 830-6011 CAT Triage Line  Fax: (714) 935-8492

Web Address: N/A

Program Description: CYS County staff provide crisis evaluations for minors under the age of 18 to determine if psychiatric hospitalization is required or if the minor can be safely referred to a lower level of care. This 24/7 mobile crisis team consists of psychologists, social workers, and marriage and family therapists. The program serves the unfunded and Orange County Medi-Cal Recipients. CYS CAT also has a rotations of Service Chiefs and Psychiatrists available 24/7.

Eligibility: Referral by Hospital Emergency Departments, Police Departments, County and Contract Clinics, Schools, Group Homes, Emergency Shelters, Youth Reporting Centers, CAST, Juvenile Hall, and Back-Up for CEGU Orangewood.

Language(s): English and Spanish

Hours of Operation: 24 hrs a day/7 days a week
Canyon Acres North

Serving: Children & Youth, Age 5-21, Outpatient

Facility: County Contractor

Region: North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, and Yorba Linda)

Address: 233 S. Quintana Avenue, Anaheim Hills, CA 92807

Phone: (714) 383-9400  Fax: (714) 282-2801

Web Address: www.canyonacres.org

Program Description: Canyon Acres provides therapeutic services for emotionally troubled children and their families. Services at the North clinic include structured group activities and therapeutic horse riding program within the context of a therapeutic after school program. Individual, group and family therapy; psychiatric and medication support services are provided. Canyon Acres also provides parent support and education.

Eligibility: Medi-Cal & Private Insurance

Providing Language(s): English, Spanish,

Hours of Operation: 8a.m.-7 p.m., Monday - Friday; Saturdays are available by appointment
Canyon Acres East

Serving: Children & Youth, Age 5-21, Outpatient

Facility: County Contractor

Region: East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

Address: 1845 W. Orangewood Avenue., Suite 300, Orange, CA 92868

Phone: (714) 383-9400  Fax: (714) 383-9300

Web Address: www.canyonacres.org

Program Description: Comprehensive mental health services including individual, family, and group therapy; psychiatric medication support, Therapeutic Behavioral Services (TBS), and parent support and education.

Eligibility: Medi-Cal & Private Insurance

Language(s): English, Spanish and Farsi

Hours of Operation: 8a.m. - 7p.m., Monday - Friday; Saturdays are available by appointment
Child Guidance Center- Buena Park

Serving: Children & Youth, Ages0-21, Outpatient

Facility: County Contractor

Region: North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

Address: 6301 Beach Blvd., Suite 245, Buena Park, CA 90621

Phone: (714) 736-0231  Fax: (714) 736-0895

Web Address: www.cgcoc.org

Program Description: Child Guidance Center, Inc. (CGC) is a non-profit organization dedicated to empower children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems.

Eligibility: Medi-Cal

Language(s): English, Spanish and Farsi

Hours of Operation: 8 a.m.-7 p.m., Monday - Thursday ; 8 a.m.-5 p.m., Friday
Child Guidance Center – Fullerton

**Serving:** Children & Youth, Age 0-21, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 2050 Youth Way, Bldg. 1, Fullerton, CA 92835

**Phone:** (714) 871-9264  **Fax:** (714) 871-5032

**Web Address:** www.cgcoc.org

**Program Description:** Child Guidance Center, Inc. (CGC) is a non-profit organization dedicated to empower children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish and Farsi

**Hours of Operation:** 8 a.m.-7 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday
Child Guidance Center - Santa Ana

**Serving:** Children & Youth, Age 0-21, Outpatient

**Facility:** County Contractor

**Region:** East (Santa Ana, Tustin, Orange, Irvine and Costa Mesa)

**Address:** 525 N. Cabrillo Park Dr., Suite 300, Santa Ana, CA 92701

**Phone:** (714) 953-4455  **Fax:** (714) 542-2793

**Web Address:** [www.cgcoc.org](http://www.cgcoc.org)

**Program Description:** Child Guidance Center, Inc. (CGC) is a non-profit organization dedicated to empowering children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Korean and Romanian

**Hours of Operation:** 8 a.m.- 8 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday
Community Services Programs (CSP)-Children’s Crisis Residential Program

Serving: Children & Youth, Age 13-17

Facility: County Contractor

Region: Countywide

Address: 980 Catalina, Laguna Beach, CA 92651

Phone: (949) 494-4311 Fax: (949) 497-4861

Web Address: www.cspinc.org

Program Description: With the goal of reducing at-risk behaviors, peer and family problems, out-of-home placement, and involvement in the child welfare and juvenile justice system among adolescents, the Crisis Residential Program of the Children Provider-CSP offers a temporary, short-term, six-bed crisis stabilization home to adolescents who are in crisis. Admissions are voluntary and available on a 24/7 basis depending on bed availability. The program facilitates, educates coping strategies and promotes resiliency in diverse youth and their families. Staff involved in evaluating possible inpatient admissions or the Family Stabilization Teams (FST) identify youth who do not require hospitalization but who will benefit from additional assessment and therapeutic respite.

Eligibility: Referrals are made only by CYS on-call, OD and CAT team members

Language(s): English and Spanish

Hours of Operation: 24 hours, 7 days a week and 365 days a year
Community Service Program (CSP)-Families First

Serving: Children & Youth, Age 6 - 21, Outpatient

Facility: County Contractor

Region: East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

Address: 2130 E. 4th Street, Suite 150, Santa Ana, CA 92705

Phone: (714) 558-3807  Fax: (714) 558-7462

Web Address: www.cspinc.org

Program Description: The CSP Families First Program consists of a series of programs designed to treat at risk, severely disturbed youth between the ages of 6 and 21 who are experiencing behavioral/emotional problems in their homes or school and may be in jeopardy of being removed from their current placement. Services include an integrated therapeutic after-school program as well as individual, family, and group therapy and psychiatric and medication support services.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation:  8:30 a.m. - 6:30 p.m., Monday - Thursday; 8:30 a.m. - 5:00 p.m. Friday
Community Service Programs (CSP) – Youthful Offender Wraparound (YOW), Full Service Partnership (FSP)

Serving: Transitional Age Youth, Age 16–25

Facility: County Contractor

Region: Countywide

Address: 1821 E. Dyer Road, Suite 200, Santa Ana, CA 92705

16580 Harbor Blvd., Unit M, Fountain Valley, CA 92708

Phone: (949) 250-0488  Fax: (949) 251-1659

Web Address: www.cspinc.org

Program Description: Youthful Offender Wrap (YOW) of CSP provides a full-service Wraparound program for serious emotional disturbance (SED) youth who have received behavioral health services while incarcerated.

Eligibility: Probation or former wards who have received behavioral health services while incarcerated

Language(s): English, Spanish

Hours of Operation: 8 a.m. - 8 p.m., Monday – Friday; 24 hours, 7 days a week crisis services for enrolled clients
Kinship Center North

Serving: Children & Youth, Age 0-21 and Families, Outpatient

Facility: County Contractor

Region: North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

Address: 8141 E. Kaiser Blvd., Suite 100, Anaheim Hills, CA 92808

Phone: (714) 202-2100  Fax: (714) 685-2124

Web Address: http://www.kinshipcenter.org

Program Description: Kinship Center provides a full range of outpatient services to youth ages 0 – 21 who are adopted, living in long term foster care homes, or living with relative caregivers or birth families. Kinship also provides Therapeutic Behavioral Services (TBS). An early childhood, in-home program for children and their families is available.

Eligibility: Medi-Cal & Third Party Insurance

Language(s): English and Spanish

Hours of Operation: 9:30 a.m. - 7:00 p.m, Monday - Thursday; 9:00 a.m. - 1:00 p.m., Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Kinship Center East

Serving: Children and Youth, Age 0 – 21 and Families, Outpatient

Facility: County Contractor

Region: East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, and Villa Park)

Address: 18302 Irvine Blvd. Suite 300, Tustin, CA 92780

Phone: (714) 957-1004   Fax: (714) 957-1065

Web Address: http://www.kinshipcenter.org

Program Description: Kinship Center provides a full range of outpatient services to youth ages 0 – 21 who are adopted, living in long term foster care homes, or living with relative caregivers or birth families. Kinship also provides Therapeutic Behavioral Services. An early childhood in-home program for children and their families is available.

Eligibility: Medi-Cal & Third Party Insurance

Language(s): English and Spanish

Hours of Operation: 8:30 a.m.-8:30 p.m., Monday - Thursday; 8:30 a.m.-5 p.m., Friday; 9 a.m.-3 p.m., Saturday
Korean Community Services – Outreach and Engagement

**Serving:** Children & Youth, Age zero to 15

**Facility:** County Contractor

**Region:** Countywide

**Address:** 7212 Orangethorpe Avenue, Suite 8, Buena Park, CA 90621

**Phone:** (714) 449-1125  **Fax:** (714) 562-8729

**Web Address:** [www.kcservices.org](http://www.kcservices.org)

**Program Description:** This program reaches out to children, youth, and their families of Orange County who are in need of mental health services and links them to a Full Service Partnership (FSP) or other mental health services in the community.

**Eligibility:** Based on clinical need

**Language(s):** English, Vietnamese and Korean

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
Mental Health Association (MHA) – Project Together Mentoring Program

Serving: Children & Transitional Youth, Age five to 25, and their parents/guardians

Facility: County Contractor

Region: Countywide

Address: 790 Town & Country Road, Bldg. E, Orange, CA 92868

Phone: (714) 836-0355  Fax: (714) 836-0356

Web Address: www.mhaoc.org

Program Description: The Mental Health Association-Project Together Mentor Program (MHA-PT) provides mentoring services for serious emotional disturbance (SED) children and youth and serious mental ill (SMI) transitional age youth who are receiving mental health treatment services through the County of Orange Health Care Agency, Children & Youth Services (CYS) operated or contracted programs. MHA-PT incorporates mentoring “best practices” as defined by the California Mentor Partnership into all aspects of the mentoring programs, and mentor services are initiated by the clinician of a child’s/teen’s CYS or CYS contract agency. All mentors are matched based on shared cultural and linguistic needs of the children, youth and families, and the clinician determines when a child/teen or parent/guardian will benefit from a mentor. Once a match becomes mutually agreeable to all parties involved, the clinician supports the mentor-mentee relationship, meets and advises the mentor on a regular basis during the child’s/teen’s process of forming a trusting, nurturing and one-to-one relationship.

Eligibility: School age youth five to 15 years of age, Transitional Age Youth (TAY) 16-25 years of age, and client’s parent/guardian who are currently receiving mental health treatment services from the County of Orange Health Care Agency-Children and Youth Services or a County contracted program.

Language(s): English, Spanish and Vietnamese. Bilingual volunteer mentors also provide services in Spanish, Farsi, Korean, Tagalog and Mandarin.

Hours of Operation: 8 a.m.-5 p.m. Mentoring activities also occur after school and on the weekends, whenever it is convenient for the youth and the youth’s family.
Orange County Asian Pacific Islander Community Alliance (OCAPICA) - PROJECT FOCUS – Full Service Partnership Wraparound

Serving: Children, Youth and Transitional Age Youth, Age zero to 25

Facility: County Contractor

Region: Countywide

Address: 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA 92843

Phone: (714) 636-9095  Fax: (714) 636-8354

Web Address: www.ocapica.org

Program Description: – Utilizing a “whatever it takes,” community-based and client-centered approach where individualized care plans are developed for individuals and families, the Full Service Partnership Wraparound program of OCAPICA provides mental health services and intensive case management services including support and assistance in obtaining benefits for low income families, health insurance, housing placements, parent education and support, tutoring, mentoring, youth recreation and leadership development.

Eligibility: Ages zero to 25 who have serious emotional disturbances or severe mental illness with one or more of the following: homeless or at risk of homelessness, history of psychiatric hospitalizations, first psychotic episode, in danger of failing school, uninsured exiting SSA or probation system, un-served or underserved due to linguistic or cultural isolation, with special needs and/or co-occurring disorders, with parents who have serious mental illness.

Language(s): English, Vietnamese, Korean, Tagalog, Samoan, Cambodia, Chinese, Japanese, Hmong and other Asian Pacific Islander languages

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday. The Project Focus Personal Service Coordinators provide crisis services for all enrolled partners 24 hours a day, 7 days a week.
Orange County Asian Pacific Islander Community (OCAPICA) – Outreach and Engagement

**Serving:** Transitional Age Youth (TAY), Age 16 - 25  
**Facility:** County Contractor  
**Region:** Countywide  
**Address:** 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA  
**Phone:** (714) 636-9095  
**Fax:** (714) 636-8354  
**Web Address:** [www.ocapica.org](http://www.ocapica.org)

**Program Description:** The Outreach and Engagement program of OCAPICA reaches out to Transitional Age Youth (TAY) of Orange County who are in need of mental health services and links them to a Full Service Partnership (FSP) or other mental health services in the community.

**Eligibility:** Based on clinical need

**Language(s):** English, Vietnamese, Chinese, Tagalog, Samoan, Hmong and other Asian Pacific Islander languages

**Hours of Operation:** 8 a.m.-5 p.m., Monday - Friday
Orange County Child Abuse Prevention Center – In-Home Crisis Stabilization

Serving: Children, Youth, and Families

Facility: County Contractor

Region: All of Orange County

Address: 500 S. Main Street, Suite 1100, Orange, CA 92868

Phone: (714) 543-4333  Fax: (714) 543-4398

Web Address: www.brightfutures4kids.org/programs/suddenlyparents.php

Program Description: In-Home Crisis Stabilization program provides in-home crisis response, short term in-home therapy, case management and rehabilitation services with a focus on maintaining family stabilization and preventing hospitalization and/or out of home placement.

Eligibility: Children and Youth referred by OCHCA/Children and Youth Services staff

Language(s): English, Spanish and Vietnamese

Hours of Operation: 24 hours, 7 days a week and 365 days a year
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Providence Community Services

**Serving:** Children & Youth, Age 0-21, & Families, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim and adjacent communities)

**Address:** 217 W. Cerritos Avenue, Bldg. 8, Anaheim, CA 92805

**Phone:** (714) 254-8473  **Fax:** (714) 254-8480

**Web Address:** [www.provcorp.com](http://www.provcorp.com)

**Program Description:** Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have Medi-Cal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client’s own home, or in community based settings versus institutional care, which reduces the government’s costs for such services while affording the clients a better quality of life.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 9 a.m.-5 p.m., Monday - Friday
Providence Community Services

Serving: Children & Youth, Age 0-21, & Families, Outpatient

Facility: County Contractor

Region: West (Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Fountain Valley and Westminster)

Address: 12966 Euclid Street, Suite 280, Garden Grove, CA 92840

Phone: (714) 823-4770  Fax: (714) 823-4777

Web Address: www.provcorp.com

Program Description: Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have MediCal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client’s own home, or in community based settings versus institutional care, which reduces the government’s costs for such services while affording the clients a better quality of life.

Eligibility: Medi-Cal

Language(s): English, Spanish and Vietnamese

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Providence Community Services

Serving: Children & Youth, Age 0-21, & Families, Outpatient

Facility: County Contractor

Region: East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park and Irvine)

Address: 1633 E. 4th Street, Suite 120, Santa Ana, CA 92701

Phone: (714) 565-2830 Fax: (714) 565-2833

Web Address: www.provcorp.com

Program Description: Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have MediCal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client’s own home, or in community based settings versus institutional care, which reduces the government’s costs for such services while affording the clients a better quality of life.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday
Providence Community Services

Serving: Children & Youth, Age 0-21, & Families, Outpatient

Facility: County Contractor

Region: South (Costa Mesa, Newport Beach, Irvine, Huntington Beach)

Address: 2183 Fairview Rd., Suite 100, Costa Mesa, CA 92627

Phone: (949) 515-5440  Fax: (949) 515-5444

Web Address: www.provcorp.com

Program Description: Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have MediCal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client’s own home, or in community based settings versus institutional care, which reduces the government’s costs for such services while affording the clients a better quality of life.

Eligibility: Medi-Cal

Language(s): English, Spanish and Farsi

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Providence Community Services – Project RENEW (Reaching Everyone Needing Effective Wrap), Full Service Partnership (FSP)

**Serving:** Children and Youth, Age zero to 18, severely emotionally disturbed (SED) at risk of homelessness

**Facility:** County Contractor

**Region:** Countywide

**Address:** 3188 “F” Airway Avenue, Costa Mesa, CA 92626

**Phone:** (714) 689-1380  **Fax:** (714) 689-1381

**Web Address:** [http://www.provcorp.com/Locations/California.asp](http://www.provcorp.com/Locations/California.asp)

**Program Description:** Project RENEW program serves Orange County children from birth to 18 years of age who are serious emotional disturbance (SED)/serious mental illness (SMI) along with their families. The program focuses on children and their families who have been un-served or underserved, are homeless or at risk of homelessness. While the child is the identified participant, Project RENEW uses a Wraparound model, developing a team of individuals offering both formal and informal support to the entire family.

**Eligibility:**

**Language(s):** English, Spanish, Vietnamese, Farsi and Korean as needed

**Hours of Operation:** 9 a.m.-5 p.m. with 24 hours, 7 days a week Crisis Services for enrolled clients
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Children and Youth Services (CYS)

Providence Community Services – Support Transitional Age Youth (STAY), Full Service Partnership (FSP)

Serving: Transitional Age Youth, Age 16-25

Facility: County Contractor

Region: Countywide

Address: 2215 N. Broadway, Suite 200, Santa Ana, CA 92706

Phone: (714) 221-6400  Fax: (714) 221-6402

Web Address: www.provcorp.com/Locations/California.asp

Program Description: Support Transitional Age Youth (STAY) of Providence Community Service is a recovery program for serious emotional disturbance (SED) and serious mentally ill (SMI) transition age youth (TAY), ages 16 through 25, who would benefit from increased integration into the community and support that builds the skills essential to being a self-sufficient adult. Found with a vision that all TAY have hope, are empowered, can be responsible for them and be engaged to meaningful adult roles, the program supports participants in discovering and deciding what they want for themselves and how to develop the strengths, abilities and skills applicable to many aspects of their adult lives.

Eligibility: SMI or SED youth age 16-26 who are homeless or at risk of homelessness

Language(s): English, Spanish, Vietnamese, Farsi and Korean

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday with 24 hrs, 7 day a week schedule for client crisis services
South Coast Children's Society

Serving: Children & Youth, ages zero to 21, Outpatient

Facility: County Contractor

Region: West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)

Address: 2124 Main Street, Suite 165, Huntington Beach, CA 92648

Phone: (714) 536-0077  Fax: (714) 536-0071

Web Address: www.sccskids.org

Program Description: South Coast Children's Society provides shelter, care, therapy and essential support services for abused, neglected and underprivileged children and youth and their struggling families. Services include individual, group, and family therapy, as well as psychiatric and medication support services. South Coast Children's Society also provides Therapeutic Behavioral Services (TBS).

Eligibility: Medi-Cal & Third-Party Insurance

Language(s): English and Spanish

Hours of Operation: 8 a.m.- 5 p.m., Monday - Friday
South Coast Children’s Society – Social Rehabilitation Program

Serving:  Transitional Age Youth, Age 18-25

Facility:  County Contractor

Region:  Countywide

Address:  590 Traverse Dr., Costa Mesa, CA 92626

Phone:  (714) 547-7731  Fax:  (714) 545-4180

Web Address:  www.secskids.org

Program Description:  The Social Rehabilitation Program of South Coast Children’s Society assists youth with serious mental illness (SMI) with an established daily living routine usually after a psychiatric hospitalization. The anticipated length of stay is two to four months, and the program works closely with the Full Service Partnership (FSP) in which the youth is enrolled.

Eligibility:  SMI TAY in need of short term housing and support. A fee is required of the placing FSP, the client or the client’s family.

Language(s):  English and Spanish

Hours of Operation:  24 hours, 7 days a week, 365 days a year
South Coast Children’s Society – Transitional Age Youth (TAY) Crisis Residential Program

**Serving:** Transitional Age Youth, Age 18 – 25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 3344 Nevada Avenue, Costa Mesa, CA 92626

**Phone:** (714) 966-5338  **Fax:** (714) 966-5339

**Web Address:** [www.sccskids.org](http://www.sccskids.org)

**Program Description:** A six-bed program for transitional age youth (TAY) who have experienced a mental health crisis but do not meet the criteria for inpatient hospitalization. The program provides assistance with stabilization and linkage to longer term supports.

**Eligibility:** Any Orange County TAY who is in need of the service and referred by County staff

**Language(s):** English, Spanish and Vietnamese

**Hours of Operation:** 24 hours, 7 days a week and 365 days a year
Western Youth Services

**Serving:** Children & Youth, Ages 0-21, Outpatient

**Facility:** County Contractor

**Region:** South (Aliso Viejo, Irvine, Laguna Hills, Laguna Woods, Lake Forest, Mission Viejo, Newport Beach and Rancho Santa Margarita)

**Address:** 26137 La Paz Road, Suite 230, Mission Viejo, CA 92691

**Phone:** (949) 595-8610  **Fax:** (949) 595-0296

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families, provides comprehensive mental health services to children, adolescents, and families at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.-7 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday
Western Youth Services

Serving: Children & Youth, Ages 0-21, Outpatient

Facility: County Contractor

Region: South (Dana Point, Laguna Beach, Laguna Niguel, San Juan Capistrano and San Clemente)

Address: 31882 Camino Capistrano, Suite 108, San Juan Capistrano, CA 92675

Phone: (949) 487-6080  Fax: (949) 487-6090

Web Address: www.westernyouthservices.org

Program Description: Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families, provides comprehensive mental health services to children, adolescents, and families at clinics strategically located throughout the county.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-7 p.m. Monday - Thursday; 8 a.m.-5 p.m., Friday
Western Youth Services

**Serving:** Children & Youth, Age 0-21, Outpatient

**Facility:** County Contractor

**Region:** West (Costa Mesa, Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)

**Address:** 10101 Slater Avenue, Suite 241, Fountain Valley, CA 92708

**Phone:** (714) 378-2620  **Fax:** (714) 378-2631

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families, provides comprehensive mental health services to children, adolescents, and families at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish and Vietnamese

**Hours of Operation:** 8 a.m.-7 p.m. Monday - Thursday; 8 a.m.-5 p.m., Friday
Western Youth Services

Serving: Children & Youth, Age 0-21, Outpatient

Facility: County Contractor

Region: North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, Villa Park and Yorba Linda)

Address: 505 N. Euclid Street, Suite 300, Anaheim, CA 92801

Phone: (714) 871-5646  Fax: (714) 817-7368

Web Address: www.westernyouthservices.org

Program Description: Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families, provides comprehensive mental health services to children, adolescents, and families at clinics strategically located throughout the county.

Eligibility: Medi-Cal

Language(s): English and Spanish

Hours of Operation: 8 a.m.-7 p.m. Monday - Thursday; 8 a.m.-5 p.m., Friday
Western Youth Services

**Serving:** Children & Youth, Age 0-21

**Facility:** County Contractor

**Region:** East (Garden Grove, Irvine, Orange, Santa Ana and Tustin)

**Address:** 1666 N. Main Street, Suite 400, Santa Ana, CA 92701

**Phone:** (714) 704-5900  **Fax:** (714) 978-3419

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families, provides comprehensive mental health services to children, adolescents, and families at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.-7 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Alcohol and Drug Prevention Team

Serving: All residents of Orange County

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4658  Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: The Alcohol and Drug Prevention Team provides staff training, parent workshops, school-based curriculum, community education and outreach to prevent alcohol and drug use.

Eligibility: Orange County residents

Language(s): English and Spanish (interpretation for other languages is available upon request)

Hours of Operation: 8 a.m. - 9 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Connect the Tots

Serving: Families with children from birth to those preparing to enter school and are at risk of mental illness and/or school failure due to social/emotional problems

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678  Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: The Connect the Tots Program works with families with young children, ages 0 to 6, to promote wellness and reduce risk factors for emotional problems in children as they prepare to enter school. Supportive services are provided to the entire family with the goal of promoting healthy coping skills and strengthening the family’s ability to meet the emotional needs of their children. Services are provided in the home and include social/emotional screening and assessment, parent education, skills building, case management, linkage and collaboration with existing community resources.

Eligibility: Families with children preparing to enter school within Orange County with priority given to homeless families and those at risk of homelessness and those in transitional living situations.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-6 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Children’s Support and Parenting Program (CSPP)

Serving: Parents and caregivers with children ages 5 to 17

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678  Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: The Children’s Support and Parenting Program (CSPP) is a prevention program to reduce the impact that mental illness, addiction, and/or trauma can have on children who are being raised in families exposed to and/or recovering from these issues. An 11-week psycho-educational group series is conducted at various community sites for family members to increase parenting skills and support, increase child resiliency, and improve the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants.

Eligibility: Orange County families at risk or experiencing alcohol, drug or mental health problems

Language(s): English and Spanish interpretation for other languages is available upon request

Hours of Operation: 9 a.m.- 9 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Orange County Center for Resiliency Education and Wellness (OC CREW)

Serving: OC CREW serves young persons ages 14 to 25 who have experienced a first episode of psychosis in the last 12 months because of schizophreniform spectrum disorders. Services are also provided to the families of participants.

Facility: County Operated

Region: Countywide

Address: 792 Town & County, Building E, Orange CA 92868

Phone: (714) 480-5100  Fax: (714) 836-5801

Web Address: www.ochealthinfo.com/pi

Program Description: The Orange County Center for Resiliency, Education & Wellness (OC CREW) program provides early intervention services to transitional age youth, age 14-25, in the community experiencing their first onset of psychosis related to schizophrenia and provides services to their families. Services include assessment, individual and family counseling, psychiatric services, multifamily psycho-educational group, vocational and educational support, education about nutrition and fitness, socialization and wellness activities and community education.

Eligibility: Orange County residents ages 14-25 with psychotic symptoms not known to be caused by the effects of substance use, a known medical condition, depression, bipolar disorder or trauma

Language(s): English, Spanish, Vietnamese, Mandarin, Farsi, Armenian, Assyrian

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday; evening hours to begin with Multifamily Psychoeducation Groups Summer 2011
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Orange County Postpartum Wellness (OCPPW) Program

Serving: New mothers, up to one year postnatal, who are suffering from mild to moderate symptoms of depression, attributable to the recent birth of their child

Facility: County Operated

Region: Countywide

Address: 792 Town & County, Building E, Orange CA 92868

Phone: (714) 480-5160  Fax: (714) 836-4359

Web Address: [www.ochealthinfo.com/pi](http://www.ochealthinfo.com/pi)

Program Description: The Orange County Postpartum Wellness (OCPPW) program provides early intervention services to new mothers, up to one year postnatal, experiencing mild to moderate postpartum depression. Services include assessment, case management, individual, family and group counseling, educational groups, wellness activities and coordination and linkage to community resources and community education.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-6 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Risk Reduction and Community Health (REACH)

HIV Services-Case Management and Transportation Services

Serving: Adults who are currently using or have a history of substance use and are HIV positive.

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th Street, Suite 101B, Santa Ana, CA 92706

Phone: (714) 834-7926  Fax: (714) 834-8235

Web Address: www.ochealthinfo.com/pi

Program Description: The REACH program provides case management services for HIV positive individuals, helping client’s access medical and supportive services, and coordinating client care. Case managers serve as client advocates and assist in the development of a personalized plan to address client needs and meet their identified goals. Medical transportation is also provided for qualified clients via County van or bus passes to assure that they access necessary medical and mental health services.

Eligibility: Orange County residents

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES  
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Risk Reduction and Community Health (REACH)

HIV Services-Education, HIV Testing and Prevention Services

Serving: Adults who are currently using or have a history of substance use and are HIV positive.

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th Street, Suite 101B, Santa Ana, CA 92706

Phone: (714) 834-7926  Fax: (714) 834-8235

Web Address: www.ochhealthinfo.com/pi

Program Description: The REACH program provides HIV and Sexually Transmitted Disease (STD) education to substance users in treatment throughout Orange County. HIV testing and counseling is also provided at the end of educational sessions for individuals interested in testing. The HIV education class for court-ordered offenders is also offered monthly in Spanish and English at the REACH office. Services are offered in a safe, confidential and nonjudgmental environment for clients to address a variety of needs utilizing harm reduction methods and a client-centered approach to care.

Eligibility: Orange County residents

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Risk Reduction and Community Health (REACH)

Outreach and Engagement Team

Serving: Adults experiencing homelessness, at-risk of homelessness, and/or living in transitional housing.

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th Street, Suite 101B, Santa Ana, CA 92706

Phone: (714) 834-7926 Fax: (714) 834-8235

Web Address: www.ochealthinfo.com/pi

Program Description: The REACH program provides multiple strategies of outreach and engagement in the community. Outreach focuses on providing community members with referrals and linkages to behavioral health and other supportive services and includes wellness screening. Educational groups are offered to enhance and develop safe coping skills. Case management services are also offered to assist individuals one-on-one in developing a plan to establish and achieve goals, improve access to supportive services, and address barriers with linkage to needed referrals.

Eligibility: Orange County residents

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Stop the Cycle Program

Serving: Parents and caregivers with a child in the juvenile justice system and one or more children at home ages 6 to 17 who are not yet involved with the juvenile justice system

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678 Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: Stop the Cycle is a prevention program and a collaborative effort with probation. This program works with the parents and siblings of youth involved in the juvenile justice system. A 12-week psycho-educational group series is conducted at various community sites for family members to increase parenting skills and support, increase child resiliency, and improve the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants.

Eligibility: Orange County families with at least one child in the juvenile justice system and one or more children who are at risk of following in the footsteps of their siblings

Language(s): English and Spanish interpretation for other languages is available upon request

Hours of Operation: 9 a.m. - 9 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Stress-Free Families

Serving: Families

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678    Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: Stress Free Families is an early intervention program and a collaborative effort with the Social Services Agency (SSA). This program addresses the needs of families that have been investigated for allegations of child abuse/ neglect and are experiencing current behavioral health problems impacting the family. Services are home-based and include family assessment, brief counseling, and case management services.

Eligibility: Families referred by the Social Services Agency

Language(s): English and Spanish

Hours of Operation: 8a.m.-8 p.m., Monday-Friday
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Transitions

Serving: Adolescents and Parents

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Santa Ana, 92701

Phone: (714) 480-4678 Fax: (714) 480-6608

Web Address: www.ochealthinfo.com/pi

Program Description: Transitions is a prevention program for 9th graders transitioning from middle to high school. The goals of this program include developing protective factors and creating resilience in these youth to better meet the new academic and social challenges and making educational support available to the parents for assisting their transitioning youth. Services include 12 classroom sessions in the school, and these sessions are based on a curriculum that has been found to be successful in strengthening students; healthy copy skills while reducing high risk behaviors. Educational group sessions are also available to the parents of these students.

Eligibility: Students transitioning into 9th grade and their parents Currently, this program is being piloted in one Orange County School District.

Language(s): English, Spanish, Vietnamese, and Farsi

Hours of Operation: 8 a.m.-8 p.m., Monday-Friday
**ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES**
**Prevention & Intervention (P&I) Division**

**Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Veterans’ Services**

**Servicing:** Adults (active military, veterans), families of military members/veterans

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678, (714) 480-6652, (714) 480-4692

**Web Address:** [www.ochealthinfo.com/pi](http://www.ochealthinfo.com/pi)

**Program Description:** Veterans’ Services consists of Court Services and “The Drop Zone.” Court Services provides case management to the Combat Veterans Court and the Veterans Non-Criminal Domestic Violence Family Court (Divisions 63 and L68). This service provides case management to court-assigned veterans who are in need of professional support, referrals and linkages to the Veteran Administration (VA), Veterans Centers, community organizations who provide treatment of and services to veterans, military, and family members. “The Drop Zone” is a collaborative with Santiago Community College District and the Prevention & Intervention Division of Orange County Health Care Agency (OCHCA)-Behavioral Health Services (BHS). This program provides services to the 400+ enrolled veteran/students. Veterans have access to space and computers dedicated for study, personal business and social connections. An OCHCA BHS clinician, who is also a veteran, is available to screen, assess and provide supportive interventions. Some of the direct interventions available include support groups, counseling regarding transition to college and civilian life, community resources, referral and navigation to the systems of care within Orange County, and the VA health system.

**Eligibility:** Orange County residents who are veterans or families of military members/veterans

**Language:** English

**Hours of Operation:** 8 a.m-5 p.m., Monday - Friday
**ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES**

**Prevention & Intervention (P&I) Division**

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Youth As Parents

**Serving:** Pregnant and parenting youth including fathers up to age 19 who are Orange County residents

**Facility:** County Operated

**Region:** Countywide

**Address:** 1725 W. 17th Street, Santa Ana, CA 92706

**Phone:** (714) 567-6230  **Fax:** (714) 834-8051

**Web Address:** [www.ochealthinfo.com/pi](http://www.ochealthinfo.com/pi)

**Program Description:** The Youth As Parents Program provides time-limited case management services to pregnant and parenting adolescents and their children. The purpose of these services is to prevent or mitigate the onset of behavioral health issues in the parents, and to identify such issues in their children early in their development. This is accomplished by helping the participants improve the health outcomes of their pregnancies, supporting their scholastic and vocational progress, addressing environmental stressors, and helping limit the impact of psychosocial and emotional risks and traumas experienced by the teen parents and their children.

**Eligibility:** All applicants will be assessed for eligibility and linked to other programs if appropriate

**Language(s):** English and Spanish (interpretation for other languages is available upon request)

**Hours of Operation:** 8 a.m.-9 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Community Outreach Services/ Promotora Model

Serving: All Orange County Residents

Facility: County Contracted--Latino Health Access

Region: Countywide

Program Administration Address: 450 W 4th Street, Suite 130, Santa Ana, CA 92701

Phone: (714) 542-7792

Web Address: www.latinohealthaccess.org

Program Description: The Community Outreach-Promotora Model program uses a community health educator approach to educate and provide parenting education, skill development, and case management services for parents or caregivers of children at risk of developing a mental illness or who are displaying signs of emotional, behavioral, or mental instability. Additionally, services address the needs of parents/caregivers who are displaying early signs of emotional, behavioral, or mental instability. This model of community outreach reaches underserved populations through peer education and trusted community members who are already entrenched in specific communities (Native American, API, Older Adult, etc). Promotoras connect with the community in small groups at community centers, family resource centers or recreation rooms of apartment complexes, churches/mosques/temples, or individually with families in their homes, motels, or other preferred locations in the language(s) of their community, respecting and drawing upon the strengths of the culture of the parent and family.

Eligibility: Orange County parents and caregivers of children

Language(s): English, Spanish, Farsi, Vietnamese, and Korean

Hours of Operation: 8 a.m.-9 p.m. Monday-Friday. Some weekend events.
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division | Crisis Prevention Hotline

Serving: All Orange County residents

Facility: County Contracted--Didi Hirsch Mental Health Services

Region: Countywide

Program Administration Address: 4760 S. Sepulveda Blvd., Culver City, CA 90230

Phone: (877) 7-CRISIS or (877) 727-4747

Web Address: www.didihirsch.org/services/emergency/spc

Program Description: Crisis Prevention Hotline provides toll-free, 24-hour, immediate, confidential, culturally and linguistically appropriate, over-the-phone suicide prevention services to anyone, who is in crisis or experiencing suicidal thoughts.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi (interpretation for other languages is available upon request)

Hours of Operation: 24 hours, 7 days a week, 365 days a year
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Outreach and Engagement

Serving: All Orange County residents of all ages

Facility: Five County Contractors

Region: Countywide

Program Administrative Addresses:

• Child Abuse Prevention Center (CAPC)
  Address: 500 S. Main Street, Suite 1100, Orange, CA 92868. Web Address: www.brightfutures4kids.org
  Phone: (714) 543-4333
  Hours of Operation: Administration: Monday - Friday 9 a.m–5 p.m. Direct service hours: Flexible

• Latino Health Access (LHA)
  Address: 450 W 4th Street, Suite 130, Santa Ana, CA 92701. Web Address: www.latinohealthaccess.org
  Phone: (714) 542-7792
  Hours of Operation: Administration: Monday - Friday 9 a.m.–5 p.m. Direct service hours: Flexible

• Multi-Ethnic Collaborative of Community Agencies (MECCA)
  Address: 600 W. Santa Ana Blvd., Suite 108, Santa Ana, CA 92701. Web Address: ocmecca.org
  Phone: (714) 798-4779
  Hours of Operation: Administration: Monday - Friday 9 a.m–5 p.m. Direct service hours: Flexible

• Orange County Asian Pacific Islander Community Alliance (OCAPICA)
  Address: 12900 Garden Grove Blvd, Suite 225, Garden Grove, CA 92843. Web Address: www.ocapica.org
  Phone: (714) 636-9095
  Hours of Operation: Administration: Monday- Friday 9 a.m.–5 p.m. Direct service hours: Flexible

• Western Youth Services (WYS)
  Address: 131 W. Midway Drive, Anaheim, CA 92805. Web Address: www.westernyouthservices.org
  Phone: (949) 855-1556.
  Hours of Operation: Administration: Monday- Friday 9 a.m.–5 p.m. Direct service hours: Flexible

Program Description: Outreach and Engagement Services are designed for Orange County residents who are at risk of developing a mental illness or displaying early signs of emotional, behavioral, or mental instability or co-occurring substance abuse disorders. The program goals are to prevent the development of mental health conditions and intervene early in their manifestation to reduce risk factors/stressors and prevent conditions from getting worse. While building skills, the program provides support and referrals/linkages to appropriate community resources. Services will include, but are not limited to, outreach, education, assessment, crisis management coordination, case management, short-term interventions, educational and life skills classes, support groups, and transportation support.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic, Mandarin, Hmong, Samoan, Khmer, Bangla (interpretation for other languages is available upon request)
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES
Prevention & Intervention Services

Orange County Health Care Agency, Behavioral Health Services  |  Prevention & Intervention
Division | Parent Education and Support Services

Serving: Parents and/or caregivers to children, ages zero to twelve

Facility: County Contracted--Orange County Child Abuse Prevention Center

Region: Countywide

Program Administration Address: 500 S. Main Street, Suite 1100, Orange, California 92868

Phone: (714) 955-6563

Web Address:  www.BrightFutures4Kids.org

Program Description: Parent Education and Support Services is intended to foster effective parenting skills and family communication including healthy identities, extended family values, child growth and development, and self-esteem. The parenting training is to assist in the reduction of child and substance abuse, juvenile delinquency, gang violence, learning disorders, behavior problems, and emotional disturbances. The program utilizes an evidence-based training model called COPE. The parents and/or caregivers commit to ten weekly, one-hour classes. Child care is provided with age appropriate activities.

Eligibility: Parents and/or caregivers of children ages zero to twelve, residing in Orange County who demonstrate a need for parent training

Language(s): English, Spanish, and Vietnamese

Hours of Operation: 8 a.m.-8 p.m., Monday-Friday, some weekend hours when necessary
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Positive Behavioral Intervention Supports (PBIS-OCDE)

Serving: All Orange County residents

Facility: County Contracted--Orange County Department of Education

Region: Countywide

Program Administration Address: 200 Kalmus Drive, Costa Mesa, CA 92626

Phone: (714) 327-1068

Web Address: [http://pbis.ocde.us](http://pbis.ocde.us)

Program Description: Positive Behavioral Intervention Supports (PBIS) is a national evidence based program that offers a school-wide systems approach for preventing problem behaviors such as, but not limited to, truancy, pervasive violence, acting out in class, negative behaviors due to limited cognitive development, and emotional stress for youth who are overwhelmed and may be experiencing anxiety or evidence of Post Traumatic Stress Disorder (PTSD) for children K – 12th grade.

The PBIS program is a three-tiered, school-wide broad range approach for systemic and individualized strategies to achieve learning and social outcomes at a micro and macro level, while preventing problem behaviors, emotional stress and increasing academic achievement. The first of the three tiers is universal prevention which integrates the methods across the entire school, teaching every student, faculty and staff member about positive and negative consequences for appropriate and inappropriate behaviors. The second tier focuses on targeted prevention for groups, introduces more instructional strategies and supports to a smaller number of students. The third tier is individual prevention for those students who have serious and persistent behavioral and academic challenges.

Eligibility: All schools in Orange County

Language(s): English in all programs. Spanish, Vietnamese, and Farsi are offered in some programs

Hours of Operation: 9 a.m.-5 p.m., Monday-Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Positive Behavioral Intervention Services

Serving: Orange County kindergarten through fifth grade students and their parents/family members

Facility: County Contracted--University of California, Irvine, Child Development Center School

Region: Countywide

Program Administration Address: School: 19262 Jamboree Rd., Irvine, CA 92612. Office: 19722 MacArthur Blvd., Irvine, CA 92612

Phone: (949) 824-1800

Web Address: www.cdc.uci.edu

Program Description: The University of California, Irvine – Child Development Center offers a program for children K-5 on Positive Behavioral Interventions services that include academic support, social skills development, parent training and academic transitional support services. The program focuses on a regular education school experience while providing modifications and skill development to meet the psychosocial and academic needs of children and families with challenges in attention, behavior and learning and/or Attention Deficit/Hyperactivity Disorder (ADHD). The program is short term, 12 months and then the child is transitioned to the next academic setting

Eligibility: Please contact program for eligibility criteria

Language(s): English, Spanish, Mandarin, Vietnamese, Farsi, Korean and French

Hours of Operation: 8 a.m.-2:30 p.m., Monday-Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Socialization Program for Adults and Older Adults

Serving: Orange County Residents age 26 or older

Region: Countywide

Program Administration:

• Council on Aging
  Address: 1971 East 4th Street, Suite 200, Santa Ana, CA 92705. Web Address: www.coaoc.org
  Phone: (714) 479-0107
  Hours of Operation: Administration: 8 a.m.-5 p.m. Monday – Friday. Direct service hours: Flexible

• Multi Ethnic Collaborative of Community Agencies (MECCA)
  Address: 600 W. Santa Ana Blvd., Suite 108, Santa Ana, CA 92701. Web Address: www.ocmecca.org
  Phone: (714) 202-4750
  Hours of Operation: Administration: 9 a.m.-5 p.m. Monday - Friday. Direct service hours: Flexible

• Saint Anselm’s Cross-Cultural Community Center
  Address: 3707 Garden Grove Blvd., Orange, CA 92868. Web Address: www.anselmcenter.org
  Phone: (714) 537-0608
  Hours of Operation: Administration: 8 a.m.-5 p.m. Monday – Friday. Direct service hours: Flexible

Program Description: The Socialization Program serves adults and older adults who may be isolated and are experiencing the onset of psychiatric illness, particularly of those appearing later in life, including depression. The program brings trained, friendly, culturally/linguistically competent visitors to the homes of isolated adults and older adults with the task of decreasing the sense of isolation, and increasing opportunities to socialize with others. The friendly visitor facilitates linkage between the individual and a local community-based socialization center or to any other behavioral health, medical and community resources that are needed. Services also include educational workshops, support groups, and recreational activities.

Eligibility: Orange County adult and older adult residents

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic and Chinese
ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES  
Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Survivor Support Services

Serving: All Orange County residents

Facility: County Contracted--Didi Hirsch Mental Health Services

Region: Countywide

Program Administration Address: 2021 E. 4th St, Suite 204, Santa Ana, CA 92705

Phone: (714) 547-0885

Web Address: www.didihirsch.org/services/emergency/spc/sas

Program Description: The Survivor Support Services provides support for those who have attempted suicide, have lost a loved one to suicide, and educates the community on suicide prevention and intervention. These services include outreach, crisis support, bereavement groups, individual support, and training. Through a support group model, this program aims to provide education and information regarding the personal and social impact of suicide and address survivors' emotions and needs. The service is also designed to improve family functioning/communication, identify and understand the factors that promote a survivor's resilience and strength, provide bereavement services and support, and address issues of stigma and shame.

Eligibility: Orange County residents, who attempted suicide and the family members/loved ones of those who have attempted or committed suicide

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: Administration: 8 a.m.-5 p.m., Monday - Friday and by appointment (group and/or individual hours are determined by participating members)
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Training in Physical Fitness, Nutrition Education & Smoking Cessation Program

**Serving:** Individuals 16 years and older, enrolled in County-contracted and County-operated programs

**Facility:** County Contracted--Goodwill Industries of Orange County

**Region:** Countywide

**Program Administration Address:** 410 N. Fairview Street, Santa Ana, CA 92703-3412

**Phone:** (714) 361-6180

**Web Address:** [www.ocgoodwill-fitnesscenter.org](http://www.ocgoodwill-fitnesscenter.org)

**Program Description:** The Training Program in Physical Fitness, Nutrition Education and Smoking Cessation provides individualized fitness programs to address the physical needs of participants, educational classes/workshops on nutrition and wellness topics to enhance fitness goals, weekly educational workshops/classes and support groups to assist with breaking free from nicotine addiction for those who desire to quit smoking.

**Eligibility:** Referred participants from Orange County Health Care Agency-Behavioral Health Service Clinics with health and/or mental health, co-occurring substance abuse diagnosis

**Language(s):** English, Spanish, Vietnamese, Farsi and other languages

**Hours of Operation:** Administration: 8 a.m.-5 p.m. Tuesday - Friday and by appointment.
Goodwill Fitness Center: 10 a.m.-8 p.m. Tuesday-Friday, 10 a.m.-2 p.m. Saturday, closed Sunday and Monday
Program Description: The Orange County Department of Education provides Violence Prevention (VP) Education in schools across Orange County with collaboration among community resources and partners. Violence Prevention training and services are intended to reduce school failure and violence in schools, neighborhoods and families. VP programs offer the following:

Gang Prevention: provides training, resources to increase student pro-social behaviors and ultimately reduce gang related criminal behavior and serves as a liaison service between Orange County school districts, law enforcement, probation, local gang task forces, the District Attorney, parents, students, and community agencies.

Hate Crimes, Dating Violence, Child Abduction and Conflict Resolutions: provides training and technical assistance through expert professional developers and trainers for schools across Orange County and the community. For example, the radKIDS provides safety education curriculum to empower children while providing skills to protect themselves in a variety of situations.

Safe From The Start: provides essential knowledge specific to the brain development of young children. This sub-component disseminates scientific research based on how exposure to violence, whether through direct physical impact or witnessing violence, can impact the neurological development of young children. Such exposure can negatively compromise learning and normal cognitive development, as well as social and emotional development.

School and Law Enforcement Partnership: provides Bullying Prevention and Crisis Response Network services which are available for public, private and charter schools. The Bullying Prevention training is to assist school personnel and parents on threat assessment for bullying and cyber bulling. The Crisis Response Network is a resource to the schools and community on situations that may be a threat and/or a crisis to a student and other students that may have been affected by the threat or crisis.

Eligibility: All schools and community partners in Orange County

Language(s): English in all programs. Spanish and Vietnamese are offered in some programs.

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday
Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Warmline Network Services

Serving: All Orange County residents

Facility: County Contracted--NAMI Orange County

Region: Countywide

Program Administration Address: 222 S. Harbor Blvd Anaheim, CA 92805

Phone: (877) 910-WARM or (714) 991-6412

Web Address: www.namioc.org/

Program Description: Warmline Network Services is telephone-based, non-crisis support for anyone struggling with mental health and substance abuse issues. The staff providing the services has been through a similar journey, either as a mental health or substance abuse services consumer, or as a family member of an individual receiving these services.

Eligibility: Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: 9 a.m.-11 p.m., Monday-Friday; 10 a.m.-11 p.m., Saturday-Sunday